

**AMENDMENT #11  
TO  
CONTRACT NUMBER VA-171023-ATM  
BETWEEN THE  
VIRGINIA INFORMATION TECHNOLOGIES AGENCY  
ON BEHALF OF  
THE COMMONWEALTH OF VIRGINIA  
AND  
AT&T MOBILITY NATIONAL ACCOUNTS LLC**

This Amendment No. 11 ("Amendment 11") is entered into as of 09/08/2020, 2020 (the "Amendment 11 Effective Date") by and between AT&T Mobility National Accounts LLC ("Supplier") and the Virginia Information Technologies Agency on behalf of the Commonwealth of Virginia ("VITA") (VITA and Supplier are, at times, referred to herein individually as a "Party" or together as the "Parties").

**Section 1. Recitals.**

**1.1** Supplier and VITA entered into that certain Wireless Services and Equipment Contract No. VA-171023-ATM, dated November 13, 2017, as amended (the "Contract").

**1.2** Supplier and VITA intend to make certain changes to the Contract in accordance with the terms and conditions of this Amendment 11.

**Section 2. Agreement.** In consideration of the recitals set forth in §1 of Amendment 11 above, which are hereby re-stated and agreed to by the Parties, and for valuable consideration, the receipt and sufficiency of which is hereby acknowledged by the Parties, Supplier and VITA hereby agree to amend the Contract pursuant to the terms and conditions of this Amendment 11. Unless otherwise defined, capitalized terms in this Amendment 11 have the meanings ascribed to them in the Contract.

**Section 3. Custom Tablet Plan.** Provided VITA remains in full compliance with the terms and conditions of the Contract, and subject to all corresponding conditions set forth in this §3, Supplier will provide the VITA and its eligible CRUs the following custom wireless data Plan for tablets (the "Custom Tablet Plan"). To the extent allowed under the Contract, the Custom Tablet Plan, AccessMyLan, and Enterprise Traffic Protector are subject to their corresponding Sales Information, attached to this Amendment 11 as Exhibits A – C respectively, and incorporated herein by reference. To the extent there is a conflict between the terms and conditions of this §3 and the applicable Sales Information, this §3 will control. To the extent that the Sales Literature is in conflict with the Contract, including Amendments 1-10, the Contract, as amended, will control. Notwithstanding the foregoing, the Custom Tablet Plan will be provided only if the account is active and in good standing with respect to the applicable CRU.

**CUSTOM TABLET PLAN**

	<b>Monthly Price</b>
<b>Mobile Select INDV Tablet/MiFi USB 10 GB</b>	<b>\$17.50*</b>

\*No overage charges.

**OPTIONAL CONTENT FILTERING APPLICATIONS**

<b>AccessMyLan</b>	<b>\$6.50/month</b>
<b>Enterprise Traffic Protector</b>	<b>\$1.00/month</b>

**3.1 Conditions to Receive the Custom Tablet Plan.** VITA acknowledges and agrees that: (a) the Custom Tablet Plan is subject to the terms and conditions for Higher Education Students set forth in §4 herein; (b) the Custom Tablet Plan is only available to its Higher Education Students; (c) activation credits and promotions are not available with the Custom Tablet Plan; (d) Equipment (tablets) for use with the Custom Tablet Plan will be purchased at the full retail price; and (e) Supplier may temporarily slow data speeds if network is busy.

**Section 4. Higher Education Student Program.**

**4.1 Student Participation in Program.** Pursuant to the terms and conditions of the Contract, Supplier authorizes Higher Education Students to participate in the Contract as CRUs. Under the Contract, the term "Higher Education Student" means an individual currently enrolled as a full-time student at (i) an accredited, two (2) year or four (4) year non-profit, college or university with a minimum of five hundred (500) Students enrolled full-time, or (ii) an accredited, non-profit community college with a minimum of three hundred (300) Students enrolled; and has its primary campus in a Contractor Market.

**4.2 Invoicing.** Consolidated invoicing is the only invoicing option available with respect to Higher Education Students. The Corporate Responsibility User (CRU) Invoicing option, such option is not available in any respect for such Higher Education Students.

**4.3 Program Components.** In the event Purchasing Entity fails to comply with the eligibility requirements set forth herein, Purchasing Entity is no longer eligible for the Service Discount, the Equipment Discount, the Accessory Discount and/or any other program components, and Supplier may immediately discontinue provisioning all such program components in addition to pursuing any other remedies available under the Agreement.

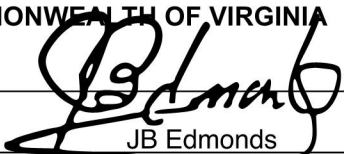
**Section 5. Restatement of Contract.** The terms and conditions of the Contract, as modified by this Amendment 11, are hereby re-stated and ratified by Supplier and VITA. All such terms and conditions are and will continue to remain in full force and effect.

IN WITNESS WHEREOF, the Parties have duly executed this Amendment 11 as of the Amendment 11 Effective Date.

**AT&T MOBILITY NATIONAL ACCOUNTS LLC**

BY:   
NAME: Mark Flister  
TITLE: Sr. Contract Manager  
DATE: 09/02/2020

**VIRGINIA INFORMATION TECHNOLOGIES  
AGENCY ON BEHALF OF THE  
COMMONWEALTH OF VIRGINIA**

BY:   
NAME: JB Edmonds  
TITLE: Telecommunications Mgr. - SCM  
DATE: 09/08/2020

**Exhibit A**

**AT&T Mobile Select Pooled Plans Sales Information**

[IMMEDIATELY FOLLOWS THIS PAGE]

# AT&T MOBILE SELECT® – POOLED PLANS

Get talk, text and flexible pooled data for your Corporate Responsibility Users



Choose your PLANS (monthly service charges)		0GB (No included data allowance)	100MB	1GB	3GB	5GB	7GB	10GB
<b>AT&amp;T Mobile Select – Pooled Plans for Smartphones</b> Pooled data and unlimited talk & text	<b>Purchase at full price, purchase with a qualified installment agreement, bring your own, or on month-to-month term</b>			\$35	\$45	\$55	\$65	\$80
	<b>Purchase with 2-year service commitment</b>			\$60	\$70	\$80	\$90	\$105
<b>AT&amp;T Mobile Select – Pooled Plan for Feature Phones<sup>1</sup></b> Pooled data and unlimited talk & text		\$35						
<b>AT&amp;T Mobile Select – Pooled Plans for Data-Only Devices<sup>2</sup></b> Pooled data		\$10 <sup>3</sup>	\$20	\$40	\$50	\$60	\$75	
<b>AT&amp;T Mobile Select – Pooled Plan for Connected Devices<sup>4</sup></b> Pooled data		\$5 <sup>3</sup>						
<b>AT&amp;T Mobile Select – Pooled Plan for Connected Wearables<sup>5</sup></b> Pooled data and unlimited talk & text (to/from AT&T connected wearable)		\$10						
<b>AT&amp;T Mobile Select – Pooled Plan for AT&amp;T Wireless Home Phone<sup>6</sup></b> Unlimited nationwide calling (no text or pooled data)		\$20						
<b>AT&amp;T Mobile Select – Pooled Plan for AT&amp;T Wireless Home Phone &amp; Internet<sup>6</sup></b> Pooled data and unlimited nationwide calling (no text)		\$30						

## What you get with AT&T Mobile Select – Pooled Plans

**Flexible pooled data** – Light users can help balance out heavy users within a single Billing Account.

**Stream Saver** allows video to stream at quality similar to DVD (about 480p), so you can enjoy more of what you love on your smartphone, tablet or other device. AT&T will activate the feature for you and you may turn it off and back on at any time. Check your account online to see if the feature is active. (Ability to stream & video resolution vary. Restrictions apply.)

**Unlimited talk & text** – Unlimited number of domestic calls and texts.

### International perks

Plans for smartphones, plans for feature phones and plans for Connected Wearables include:

- Unlimited texting from the U.S. to over 120 countries
- Unlimited talk from the U.S. to Mexico & Canada

Plans for smartphones and plans for feature phones also include:

- No roaming charges for plan voice, text and data use while in Mexico

Plans for AT&T Wireless Home Phone and plans for AT&T Wireless Home Phone & Internet include:

- Unlimited talk from the U.S. to Mexico & Canada

Plans for eligible data-only devices that have a monthly service charge of \$20 or more include:

- No roaming charges for plan data use while in Mexico

(Compatible devices required. Other restrictions apply.)

**Data Overage:** Pay-per-use rate of \$0.000009536/KB applies.

<sup>1</sup>For basic and quick messaging phones only.

**Eligible data-only devices:** Tablets, Connected Devices, laptops, LaptopConnect/aircards, netbooks, cases, mobile hotspot devices, connected vehicles and select other data-only devices. Connected Devices include cameras, game consoles and select other data-only connected devices. Connected Devices and connected vehicles have no plan usage in Mexico. Pay-per-use roaming rates apply.

<sup>2</sup>Available only for qualified devices that are purchased at full price, purchased with a qualified installment agreement, bring your own, or on a month-to-month term. Plan usage not available in Mexico. Pay-per-use roaming rates apply.

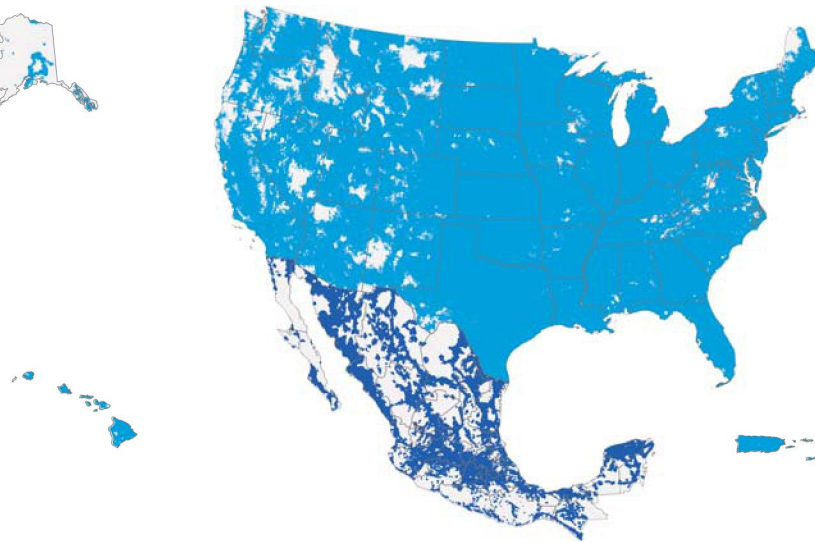
**Connected Devices:** Cameras, game consoles and select other data-only connected devices. Connected Devices have no plan usage in Mexico. Pay-per-use roaming rates apply.

**Connected Wearable:** is a wireless phone designed to be worn that is capable of making/receiving calls without being connected to another wireless device. Messaging requires compatible device. Connected Wearables have no plan usage in Mexico. Pay-per-use roaming rates apply.

<sup>6</sup>Wireless Home Phone and Wireless Home Phone & Internet have no plan usage in Mexico. Pay-per-use roaming rates apply.

See page 2 for more plan details.





- AT&T Domestic Coverage
- AT&T Mexico Coverage
- No Service Area

Map depicts an approximation of outdoor domestic coverage. Actual coverage may differ. Coverage and service not available everywhere. For most current coverage info, check [wireless.att.com/covreviewer](http://wireless.att.com/covreviewer).

**AT&T MOBILE SELECT – POOLED PLANS:** Prices are for service only. **Eligibility:** Available only to business and government customers with a qualified AT&T wireless service agreement and only for their Corporate Responsibility User ("CRU") lines of service. For full service terms and conditions of service, see applicable wireless service agreement, including without limitation the Additional Service- and Equipment-Related Terms found at [att.com/abs-additional-terms](http://att.com/abs-additional-terms) ("Business Agreement"). **Devices:** Sold separately. Installment plan charges and other device purchase costs are extra. A limit on the number of financed devices per wireless account may apply. **Monthly Service Charges:** The monthly service charges of Mobile Select – Pooled plans for smartphones that are purchased at full price, purchased with a qualified installment agreement, bring your own, or on a month-to-month term are discounted by \$25 per month as compared to the standard monthly service charges of plans for smartphones with a 2-year service commitment. The plan discount will appear as a credit on your bill. **Loss of Monthly Service Charge Discount with 2-year Smartphone Upgrade:** If upgrading to a smartphone with a 2-year service commitment, you will lose the plan discount for that CRU line. **Data:** For use in the United States, Puerto Rico and U.S. Virgin Islands (the "Domestic Coverage Area" or "DCA") only. Plans for phones and \$20/mo. and higher plans for data-only devices also include data usage in Mexico for compatible data-only devices (see Mexico Service Restrictions below). Plans also include usage in Canada for select connected vehicles only. Additional or promotional data may not be available for use outside the DCA. **Tethering and Mobile Hotspot:** Use for up to 5 simultaneous devices. Tethering requires compatible device. **Video Streaming:** Includes the Stream Saver feature which allows you to save data on content it recognizes as video by streaming higher definition video in Standard Definition quality (about 480p) on compatible devices (unless the video provider has opted out). AT&T will activate the feature for you. Check your account online to see if the feature is active. Once active, you can turn it off or back on at any time online at [wireless.att.com/business](http://wireless.att.com/business). Stream Saver will not recognize all video content. Ability to stream and video resolution may vary, and be affected by other factors. Restrictions apply. See [att.com/streamsafer](http://att.com/streamsafer) for more details. **Pooled Data:** Within a single Billing Account Number ("BAN"), CRUs activated on Mobile Select – Pooled plans that include pooled data are combined to create a "Data Pool". Every billing cycle, each CRU first uses his or her plan's included data allotment ("Data Allowance"), if any. If a CRU does not use all of the plan's Data Allowance, it creates an underage in the amount of the unused Data Allowance ("Under Usage"). If a CRU uses more than the plan's Data Allowance (e.g., any CRU with a 0GB plan), the CRU incurs Data Overage charges in the amount of the excess data usage ("Over Usage"). At the end of the billing cycle, AT&T calculates the total Under Usage amounts for CRU lines in the Data Pool and the total Over Usage amounts for CRU lines in the Data Pool and then compares the two totals. If the total Under Usage amount exceeds the total Over Usage amount, the excess Under Usage is allocated among each CRU in the Data Pool with Over Usage, resulting in per line credits on your invoice equal to each such CRU line's Data Overage charges. Any remaining excess Under Usage will be forfeited. If the total Under Usage is more than zero and if the total Over Usage amount exceeds the total Under Usage amount, then the Under Usage is divided by the Over Usage to create an allocation factor that is applied equally to each CRU's Data Overage charges to determine each such CRU's share of the total Under Usage amount, resulting in per line credits on your invoice to partially offset each such CRU's Data Overage charges. For example, if a Data Pool has 100 KB of Under Usage and 1000 KB of Over Usage (which means an allocation factor of 10%), then your invoice will show, with respect to each CRU line with Over Usage, both (a) the CRU's Data Overage charges for the Over Usage at the specified Data Overage rate, and (b) a bill credit equal to 10% of the CRU's Data Overage charges. Changing or migrating CRU lines to Mobile Select – Pooled plans during a bill cycle may result in one-time prorations or other minor impacts to the credit calculation. If your organization's Foundation Account Number ("FAN") has multiple BANs, you may have one Data Pool for each BAN under the FAN; however, CRU lines in one Data Pool cannot take advantage of another Data Pool's Under Usage, and each CRU line can only be part of one Data Pool at a time. AT&T reserves the right to limit the number of CRU lines in a Data Pool due to business needs and system limitations. **Data Overage:** If you exceed the total amount of data in your Data Pool during your billing period, a pay-per-use rate of \$0.000009536 per kilobyte ("KB") will apply; 1,024 KB = 1 megabyte ("MB"); 1,048,576 KB = 1 gigabyte ("GB"). **UNLIMITED TALK:** For phones (including Connected Wearables) only. Includes unlimited calls within the DCA (plans for smartphones and feature phones also include calls within Mexico). Service may be terminated for excessive roaming (see Business Agreement). **Unlimited Nationwide Calling:** For WHP and WHPI only. Includes long distance calls within and from the DCA to the DCA, Guam and Northern Mariana Islands. **Unlimited Talk to Canada and Mexico:** For phones (including Connected Wearables), WHP and WHPI only. Includes unlimited International Long Distance ("ILD") calling from DCA to Mexico and Canada only. You may be charged for calls to special or premium service numbers. **Calls to Other Countries:** Plans for phones (including Connected Wearables), WHP and WHPI also include ILD calling from the DCA (plans for smartphones and feature phones also include calling from Mexico) to countries other than Canada & Mexico. Per minute pay-per-use rates apply unless an ILD service package is added to the line placing such calls. Rates subject to change without notice. For rates, see [att.com/worldconnect](http://att.com/worldconnect). **UNLIMITED TEXT: Standard Messaging** – For phones (including compatible Connected Wearables) only. Includes unlimited number of messages up to 1MB in size within and from the DCA (plans for smartphones and feature phones also include messaging within and from Mexico) to more than 190 countries for text messages and 120 countries for picture and video messages. AT&T may add, change, and remove included countries at its discretion without notice. Messages sent through applications may incur data or other charges. Visit [att.com/text2world](http://att.com/text2world) for details. **Advanced Messaging** – For customers with Advanced Messaging capable devices only. Both sender and recipient(s) must be AT&T postpaid wireless customers with HD Voice accounts, and both must have their advanced messaging capable devices turned on and be within AT&T's owned and operated DCA (third party coverage and use in Mexico are excluded). Includes unlimited number of messages up to 10MB in size. Additional restrictions apply and can be found at [att.com/advancedmessaging](http://att.com/advancedmessaging). **Termination of Connected Vehicle Service for CRU Lines:** Service shall be provided to each connected vehicle until such time as: (a) Customer terminates the Service for the vehicle; (b) ownership of the vehicle is transferred to a third party and the third party or the vehicle's manufacturer requests to establish Service for the vehicle; or (c) AT&T terminates Service by exercising its rights set forth elsewhere in this Agreement. AT&T shall provide notice to Customer of termination of Service to any vehicle within 24 hrs. of termination of Service. Customer shall have the responsibility of promptly terminating Service on any vehicle for which it transfers title and Customer shall bear all costs for the Service until such time as Service is terminated pursuant to this Section. Transfer of ownership shall be deemed to occur in any of the customary ways such transactions are conducted in the place where the vehicle is located, including, but not limited to, transfer of title for the vehicle to a third party. Customer acknowledges and agrees that: (a) AT&T shall have no obligation whatsoever to determine the facts or circumstances pertaining to any transfer of ownership for any vehicle; (b) AT&T may reasonably rely upon the request of a third party or the manufacturer of a vehicle as a basis to terminate Service for that vehicle; and (c) Customer shall hold harmless, and not assert any claims against, AT&T regarding any conveyance of any vehicle to which Service is provided. **Connected Wearables:** Visit [att.com/wearables](http://att.com/wearables) to find available Connected Wearables. **Wireless Home Phone ("WHP"):** is a wireless voice service (Commercial Mobile Radio Service or CMRS). **Wireless Home Phone and Internet ("WHPI"):** is a CMRS & mobile broadband Internet access service. **WHP & WHPI General:** Messaging excluded. For emergency calls, provide location to 911 operator. Devices have backup battery but landline equip. with separate power will not place/receive calls (including 911) during outage. Not compatible with landline dependent services like medical alert monitoring systems. Other compatibility limitations apply. For WHP details visit [att.com/getwirelesshomephone](http://att.com/getwirelesshomephone) and [att.com/getwirelesshome](http://att.com/getwirelesshome) for WHPI details. **Mexico Service Restrictions:** Plan usage not available in Mexico on Connected Devices, Connected Wearables, connected vehicles, WHP, WHP& and any AT&T Mobile Select – Pooled plans for Data-Only Devices that include less than 1GB of data. Pay-per-use roaming rates will apply for such devices and plans. **Business Agreement Discounts:** Plans that have a monthly service charge of less than \$35 are not eligible for any CRU service discount described in the Business Agreement. **Invoicing Limitation:** Plans are not eligible for combined (wireless/wireline) billing.

**GENERAL WIRELESS SERVICE TERMS: Subject to applicable Business Agreement.** Service is not for resale. If AT&T determines your use of the services violates any of the applicable terms or policies found in the Business Agreement, we may in our sole discretion suspend, modify, terminate, or restrict your service. **Excessive Off-Net Usage:** You get an off-net (roaming) usage allowance for each service. If you exceed the allowance, your service(s) may be restricted or terminated. Other restrictions apply and may result in service termination. If you purchased a device that requires a term commitment, an **Early Termination/Cancellation Fee** applies if you cancel CRU service after the first 30 days and before the CRU service term ends. See [att.com/equipmentETF](http://att.com/equipmentETF) for details on what fee may apply for your device and how the fee is prorated over time. Activation/upgrade fee per line (up to \$45) and deposit may apply. Credit approval may be required. AT&T reserves the right to suspend or terminate service to your account, place any non-complying device on an appropriate plan, and/or add any other required element of a plan. **Other Monthly Charges:** Apply per line and may include taxes, federal/state universal service charges, a Regulatory Cost Recovery Charge (up to \$1.25), a gross receipts surcharge, an Administrative Fee, and other governmental assessments (including w/out limitation a Property Tax Allotment surcharge of \$0.20 – \$0.45 applied per CRU's assigned number), which is not government-required charges. **Pricing, fees, promotions, options, restrictions and terms subject to change and may be modified, discontinued or terminated at any time without notice.** Coverage map shows high level approximation of areas included in and out of plan. For the most current coverage info for your area, check [wireless.att.com/covreviewer](http://wireless.att.com/covreviewer). Coverage may include areas served by unaffiliated carriers and not on AT&T's owned and operated network (off-net). Arrangements with these carriers may change from time to time, and coverage is subject to change without notice. Service is intended for use primarily within the DCA. For full service terms and conditions, see the Business Agreement.

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To take advantage of these great offers, contact your AT&T Representative or go online at [att.com/mobileselect](http://att.com/mobileselect).

Questions on accessibility by persons with disabilities:  
866.241.6568

For deaf/hard-of-hearing customers:  
(TTY) 866.241.6567



**Exhibit B**

**AccessMyLan from AT&T Sales Information**  
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# Use your mobile devices in more places to conduct more business

Work smarter with AccessMyLAN from AT&T



Remote access technology can help keep your workers connected to each other while letting them build closer relationships with your customers. But the technology needs to deliver an experience that's as reliable and consistent as inside the office. Properly executed, it can help boost the power of your extended enterprise by bringing remote connectivity to new users.

## The Value Prop

AccessMyLAN from AT&T is a flexible solution for enabling remote and mobile workers with access to email and business applications. Its unique on-demand platform enables access from smartphones, tablets, and laptops

using the AT&T wireless network. The service provides flexibility on how users connect and the ability to grow as business needs change. It can be deployed in minutes with no changes to the business network and can be installed and managed even by non-specialist staff.

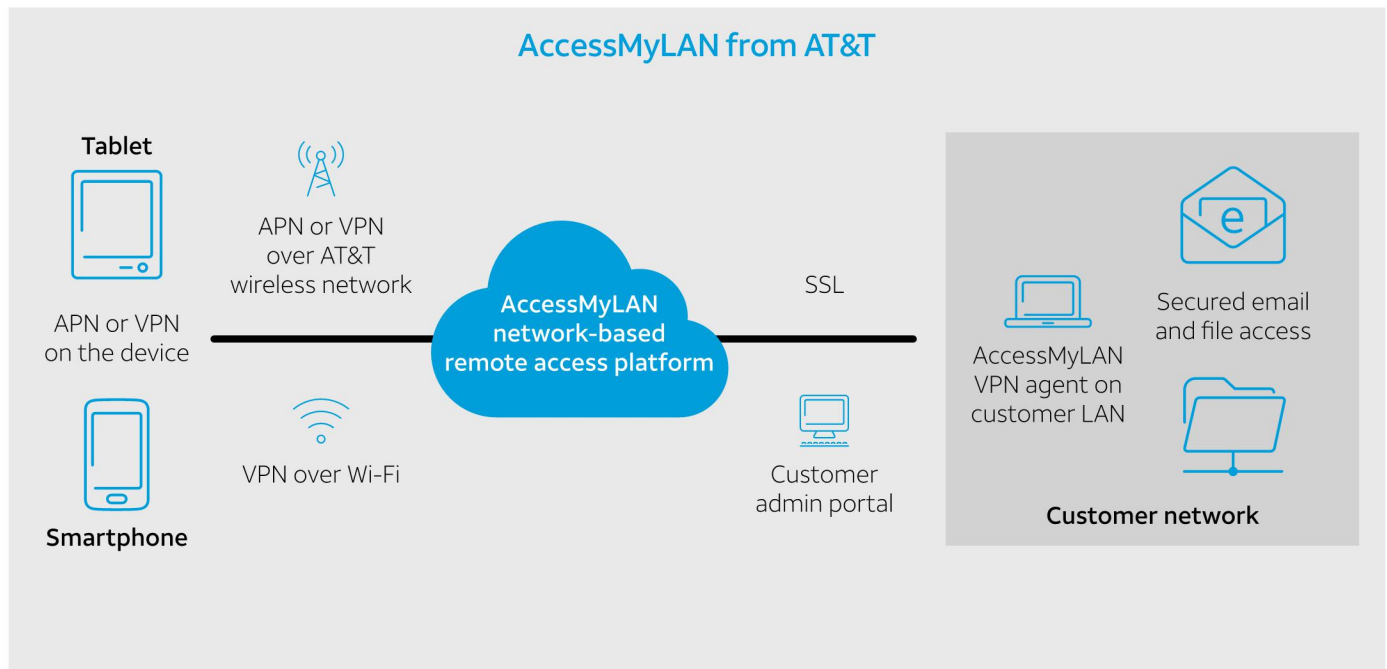
## Potential benefits:

- Comprehensive remote access service
- Access corporate resources from smartphones, tablets or laptops via the AT&T wireless network
- 24x7 control with web administration
- Integrates with existing SecurID, RADIUS and Active Directory
- Security Features
- Nothing to install on end user devices
- Easy management and control

## Pricing

### Monthly Service Charge

- \$9.99 per end user device



## Just a click to connect

AccessMyLAN is an easy way to provide access to your company network for mobile and remote workers. The service allows staff to work from virtually anywhere over the AT&T wireless network, similar to being in the office, with access to their applications, files and documents with a single click. It's designed with security as a core feature letting you remain in control over access without having to be a networking expert.

## How it works

This is a network-based remote access service delivered by AT&T and Asavie Technologies, Inc. ("Asavie") as illustrated in Figure 1. Activating the service requires the installation of the Asavie software agent ("Agent") on a Windows computer or server attached to the local area network (Intranet) of your company. To maintain access, the computer must always stay on and be connected to the local area network. The Agent performs VPN proxy so mobile users can access the local area network. A single Agent installed on the local area network can support eligible AT&T mobile users. Once a mobile user subscribes to the "AccessMyLAN from AT&T" feature, AT&T provisions the end user's compatible device with an Access Point Name (APN) called `vpn.AccessMyLAN.net`. This APN connects such

mobile end users to the Asavie network-based remote access platform. End users are then authenticated and then connected to their corporate network. During installation, the administrator must specify the authentication method such as:

- RADIUS
- Active directory
- SecurID
- Mobile phone credentials
- Mobile phone number, username and password

An Internet connection at the corporate site where the Agent is installed is required. In addition to the "AccessMyLAN from AT&T" feature, each end user is required to have a qualified AT&T wireless data plan and compatible device.

## Controlled access

Once authenticated a device is connected and provided with routes to the enterprise network. Access to resources is subject to Access Control Lists (ACL) which can be applied at device, group and network levels. Controls can be used to restrict what resources may be accessed and/or when a user can access the local area network.



## Connect most any device

The service can integrate most any device activated on the AT&T wireless network including smartphones, tablets and laptops. It supports the latest operating systems and handheld devices and is continually updated for new mobile technology. Enterprises can connect mobile and remote staff to corporate applications using a compatible mobile device. Multiple access methods can be enabled for each user for greater flexibility as business needs change and users acquire new client technology.

## Ease of management

The ability to see and control users and devices at anytime is paramount to the usability of any remote access service. AccessMyLAN provides a real-time view of connected users and devices and historic connection reports from the administration site. New users and devices can be quickly added and existing users and devices can be reconfigured and new security policies defined. It supports role-based administration hierarchy where some administrators may be restricted to a subset of tasks permitting the separation of policy roles from operational roles.

## Works straight out of the box

Requires no software installation on the mobile device to enable access to corporate applications and servers. No specialist skills or equipment are required, allowing you to be up and running in minutes. User devices are enabled via the administration website. Devices are setup locally or remotely using SMS or a self-install email, dramatically simplifying the setup process and streamlining migration. The administration website's real-time view and historical reporting provides instant feedback on all connectivity, simplifying diagnostics and resolution.

## Real-time monitoring and reporting

The web-based administration interface provides a real time view of connected devices with the ability to report on historical events. The logging and reporting is integrated with the service removing the need for additional audit and analysis tools.

## Simplified network architecture

As a hosted service, it delivers the efficiency of network-based platform without requiring systems or data to be stored off site. Connectivity is on-demand with the capability to rapidly scale as business needs change. This simplifies the integration with enterprise networks. AccessMyLAN uses an Agent which can be quickly deployed on any Windows host in the enterprise or within a DMZ. The Agent establishes and maintains an outbound SSL connection between the customer's local area network and the network-based remote access platform, removing the complexity of reconfiguring firewalls or opening inbound firewall ports. The critical access and security layers are managed and controlled by the business. This helps ensure high levels of security are enforced on remote connections since end user configuration can be performed by the customer via a management portal available 24x7x365.

## Control mobile user internet access

AccessMyLAN can be configured so that all Internet connectivity of your users is routed through the corporate Internet connection and utilizes the same restrictions placed upon users in the office. This level of control can help reduce risk, deliver better productivity and simplify the management of mobile devices in the field.

#### Important Information

Available only to customers with a qualified AT&T business agreement ("Business Agreement") and their respective Corporate Responsible Users (CRUs). May not be available for purchase in all sales channels or in all areas. Eligible wireless data plan and compatible device required for each CRU. Additional hardware, software, services and/or network connection may also be required, including without limitation, Internet connection at customer's site and Windows computer/server that must stay on and be connected to customer's local area network. You may cancel AccessMyLAN from AT&T (AML) at any time. Connectivity Options: AML provides two connectivity options: an Access Point Name (APN) or a Virtual Private Network (VPN). The APN may only be accessed using a cellular connection from AT&T. APN: The APN does support 4G LTE; therefore, CRUs using 4G-capable devices in 4G LTE coverage areas will be able to utilize the AML feature. The APN does not support non-cellular connections, including without limitation, Wi-Fi, and CRUs using such connections will not utilize the AML feature. VPN: The VPN option supports cellular connections (including 3G, 4G, and LTE) and Wi-Fi. The VPN option works with wireless service from AT&T and other compatible wireless carriers. With respect to using AML with non-AT&T devices/service, Customer is responsible for ensuring that Customer and its applicable end users comply with all applicable terms of service of such other wireless carrier(s). All associated data usage will be subject to the applicable rates and terms of such other wireless carrier(s). Refer to applicable wireless carrier for such rates, terms and conditions. Coverage: Coverage is not available in all areas. AT&T wireless coverage maps are available at [www.wireless.att.com/coverageviewer](http://www.wireless.att.com/coverageviewer). Coverage is subject to transmission, terrain, system, capacity and other limitations. When outside coverage area, access will be limited to information and applications previously downloaded to or resident on your device. Wi-Fi: AML may not function on or be compatible with all Wi-Fi networks. Some Wi-Fi networks may not allow the use of the AML service. Some Wi-Fi networks may require users to authenticate on the Wi-Fi network before obtaining Wi-Fi access. Customer and users are responsible for paying any fees that may be required to access a Wi-Fi network. Customer and users are responsible for complying with the terms of service, acceptable use policies, legal terms and conditions, and similar documents, as applicable, for each Wi-Fi network over which AML service is used, including AT&T Wi-Fi network. Usage/Billing: Prices do not include taxes or other exactions. Measured usage incurred in connection with AML will be charged as specified in your associated data plan. You will be billed for all data usage up to cancellation of AML. Additional Terms: AML includes (i) either a shared APN called [vpn.AccessMyLAN.net](http://vpn.AccessMyLAN.net) or a VPN configuration provided by AT&T and (ii) a server software agent, network-based remote access platform, and administrator web console provided by Asavie Technologies, Inc. ("Asavie"). AML is subject to the software license found at <https://www.AccessMyLAN.com/channel/0985/eula.pdf>. AT&T wireless service (including without limitation, APNs) is subject to the applicable Business Agreement, rate plan brochure(s), Enterprise Customers: Additional Service and Equipment Related terms found at [att.com/abs-addtl-terms](http://att.com/abs-addtl-terms) and coverage map(s). See applicable materials for details. Availability, security, speed, timeliness, accuracy and reliability of service are not guaranteed by AT&T. Additional fees, charges and other restrictions apply. Offer subject to change and/or discontinuation without notice.

For more information contact a representative or visit [att.com/AccessMyLAN](http://att.com/AccessMyLAN).

Share this with  
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**Exhibit C**

**Enterprise Traffic Protector from AT&T Sales Information**

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# Security threat protection against ransomware, malware, and phishing



**Enterprise Traffic Protector (ETP), from AT&T Content Delivery Network Service, serves as the safe on-ramp for enterprise users and devices to connect more securely to the Internet wherever they happen to be.**

Threats such as malware, ransomware, and data exfiltration increase as hackers become better at circumventing security measures. Enterprise Traffic Protector (ETP), built on a global platform and carrier-grade Domain Name System (DNS), utilizes global security monitors to proactively arm security teams with the ability to mitigate targeted threats as well as create, deploy, and enforce unified security and acceptable use policies (AUPs) in minutes. ETP is an easy-to-deploy cloud solution requiring no new hardware or software to maintain. ETP helps to proactively identify and block ransomware, malware, DNS data exfiltration, and phishing. All outgoing traffic is protected against attacks by a cloud security platform that provides enhanced protection with low false-positives.

## Benefits:

- Improve security defenses and reduce attacks with effective protection and low false-positives due to frequent rule updates
- Block malicious payloads in real time
- Security for off-network devices as well as guest devices and traffic
- Increase DNS resiliency and reliability
- Enhance direct Internet access performance and reduce latency by only proxying risky traffic
- Protect with a cloud solution – no complexity or hardware
- Easy to configure – takes minutes to deploy, provision, and scale
- Minimize security management time and complexity – administer policies and updates in seconds
- Uniformly enforce compliance and use policies – block access to inappropriate domains and content

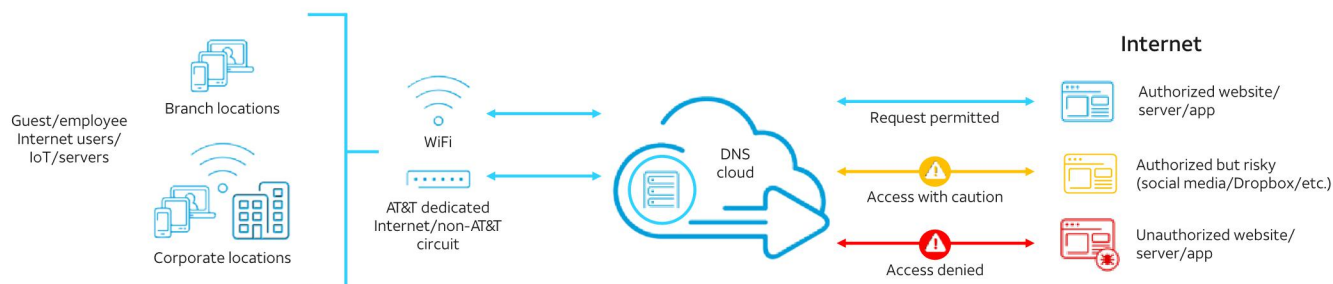
## Capabilities

- Up-to-the-minute threat categorization. ETP is built on daily external threat feeds and data from our global cloud security intelligence platform, which manages up to 30% of global web traffic and delivers up to 2.2 trillion DNS queries daily.
- External threat feeds and cloud security intelligence are analyzed to identify new risks and immediately added to the ETP service, to improve near real-time protection against threats for organizations and their employees.
- Integrate customer categorized threat feeds with existing security intelligence capabilities to maximize investment across all security stack layers.
- Customizable Acceptable-Use Policies (AUPs) that limit content that can and cannot be accessed by employees.
- User-Based Policies established by employee profiles and restrictions centered on staff job duties.
- Enforce security for off-net employees and devices as well as protect guests with no need to download a client.
- Reporting and near real-time analysis of all outbound web traffic, threats, and AUP events.
- Additional real-time payload analysis, sandboxing, antivirus protection, and HTTPS inspection.
- 100% availability service level agreement and 30-to-90-day log retention.

### ETP protects against:

- Phishing
- Ransomware
- Malware
- Spear phishing
- Trojans
- DNS data exfiltration
- Pharming
- DNSpionage
- Portal access
- Custom policies
- Blacklist
- Whitelist

## Enterprise Traffic Protector architecture – all outgoing traffic protected against attacks



## How it works

- ETP serves as your Internet on-ramp with multiple layers of protection – DNS, URL, and in-line payload analysis to deliver optimal security with no performance impacts.
  - Good domains – resolved as normal
  - Bad domains – blocked prior to any IP connection being made
  - Risky domains – sent to ETP proxy for URL inspection and payload analysis (HTTP & HTTPS)
- External recursive DNS traffic is directed to ETP.
  - Requested domains are checked against global real-time risk scoring intelligence to proactively block access to malicious domains and content outside the scope of AUP.
- Validation occurs before the IP connection is made.
  - Threats stopped earlier in the kill chain, away from the enterprise perimeter
- Effective across all ports and protocols
  - Protects against malware that does not use standard web ports and protocols.
- Compatible with other security and reporting tools
  - Network-based firewalls, DDOS, SIEMs, most premise-based and network-based applications, and external threat intelligence feeds
- Ease of implementation – no requirement to set up IPSec tunnels which drives superior reliability with favorable cost

## Available service offerings

ETP	ETP roaming	ETP advanced
<ul style="list-style-type: none"> <li>Protect Internet circuits from malware and ransomware attacks</li> </ul>	<ul style="list-style-type: none"> <li>Extend protection to remote users and devices using ETP client</li> </ul>	<ul style="list-style-type: none"> <li>Add more comprehensive traffic inspection capabilities for outbound traffic</li> <li>Inbound traffic analysis and sandboxing (HTTP/HTTPS traffic inspection)</li> <li>Antivirus capabilities</li> </ul>

## Available security bundles

ETP is compatible with AT&T Dedicated Internet (ADI), Software Defined WAN (SD-WAN), and Network-Based Firewall (NFW) as packaged offerings. Benefits of these options include: integrated provisioning and customer care; faster implementation; and more favorable pricing.

## Cloud-based Luna portal – easy management and up-to-date reporting

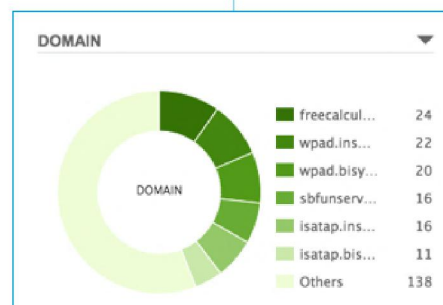
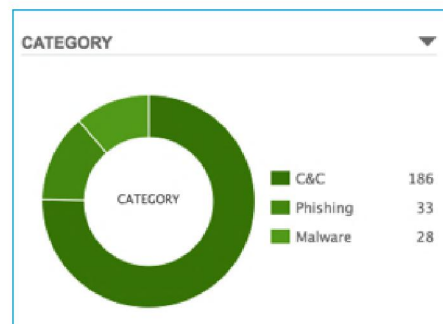
Manage ETP from virtually any location at any time

- Configure, manage policies, and implement changes via the web in minutes to validate that locations and devices are updated with the latest threat protection.
- Issue email alerts to security teams on critical policy events to immediately identify, resolve, and remediate potential threats.
- Use the near-real-time dashboard to view DNS traffic, threat events, and AUP activities – drill down on detailed information for security event analysis.
- Access the portal via APIs and export DNS data logs to a SIEM to easily and effectively integrate ETP with other security solutions and reporting tools.

**Enterprise Traffic Protector could have saved your organization from:**

### 253 threats

- 17 phishing requests
- 170 malware download requests
- 66 command and control requests



**To learn more about AT&T Content Delivery Network enterprise traffic protector, contact your account team or visit [att.com/cdn](http://att.com/cdn) and have us contact you with more information.**