

**MODIFICATION # 20  
TO  
CONTRACT NUMBER VA-171023-CELL  
BETWEEN  
THE COMMONWEALTH OF VIRGINIA  
AND  
CELLCO PARTNERSHIP D/B/A VERIZON WIRELESS**

This MODIFICATION No. 20 is an agreement entered into as of the date of signatures, and effective retroactively to October 1, 2023 (“Effective Date”) between the Virginia Information Technologies Agency (“VITA”), pursuant to § 2.2-2012 of the *Code of Virginia* and on behalf of the Commonwealth of Virginia (“**Commonwealth**”), and Cellco Partnership, a Delaware general partnership d/b/a Verizon Wireless (hereinafter referred to as “**Supplier**” or “**Verizon Wireless**”). Once executed by both parties, this Modification is hereby incorporated into and made part of Contract VA-171023-CELL (the “**Contract**”).


1. The Parties agree to **extend the Term** of the contract through June 30, 2024. The terms and conditions of this Agreement shall apply during any renewals of the Term.
2. **Reference: Exhibit A – Service Fee**
  - a) **Add the following Plans and Features:**
    - Custom VITA 4G/5G Verizon Wireless Unlimited Smartphone Plan
    - Custom Unlimited Basic Phone Business Plan
    - 4G Custom Unlimited Plan for Smartphones
    - Custom VITA Unlimited Mobile Broadband Plan for Tablets
    - Custom Unlimited Mobile Broadband for Tablets Plan (Public Safety)
    - 4G Business TravelPass Feature
    - 4G Business Unlimited Smartwatch Plan (Standalone)
    - Verizon Wireless Preemption Service Feature for National Security, Public Safety, and First Responders
  - b) **Replace the following Plans and Features:**
    - One Talk Solution Rate Plans and Terms and Conditions
    - Land Mobile Radio (LMR) for PTT+
  - c) **Grandfathered Plans and Features will now appear in Pricing Exhibit A. Existing users on one of these Grandfathered rate plans may remain on the service plan. New activations will not be permitted on Grandfathered plans under this agreement.**

The foregoing is the complete and final expression of the parties' agreement to modify Contract VA-171023-CELL and cannot be modified, except by writing signed by duly authorized representatives of both parties.

ALL OTHER TERMS AND CONDITIONS REMAIN UNCHANGED.

PERSONS SIGNING THIS CONTRACT ARE AUTHORIZED REPRESENTATIVES OF EACH PARTY TO THIS CONTRACT AND ACKNOWLEDGE THAT EACH PARTY AGREES TO BE BOUND BY THE TERMS AND CONDITIONS OF THE CONTRACT.

CELLCO PARTNERSHIP D/B/A  
VERIZON WIRELESS

BY:  \_\_\_\_\_

NAME: Clifton Miller

TITLE: Director - Contract Management

DATE: 10/6/2023 | 1:26 PM PDT

COMMONWEALTH OF VIRGINIA,  
VIRGINIA INFORMATION TECHNOLOGIES  
AGENCY

BY:  \_\_\_\_\_

NAME: JB Edmonds

TITLE: Mgr, Telecommunications - SCM

DATE: 10/6/23 4:45 pm  
Text

# COVA

## Exhibit A: Pricing

### Definitions:

**Customer:** A Purchasing Entity as defined under the Agreement

**Eligible Data Feature(s):** Any generally available Verizon Wireless data feature with a monthly access fee of \$24.99 or higher, added to an Eligible Calling Plan, that does not prohibit discounts.

**Eligible Plan(s):** Any generally available Verizon Wireless voice, data or M2M plan with a monthly access fee of \$34.99 or higher that does not prohibit discounts.

**Government Subscriber:** An employee of Customer utilizing Wireless Service whose account is set up in Customer's name and for which Customer bears payment responsibility.

**Equipment:** Wireless telephones, data modems and similar devices and ancillary accessories used in conjunction with Wireless Service.

**Wireless Service:** Each and every radio service provided directly or indirectly by Verizon Wireless.

**Machine to Machine Service ("M2M Service"):** M2M refers to use of the Wireless Service for the transmission of data between wireless devices and computer servers or other machines, or between wireless devices, with limited or no manual intervention or supervision.

**M2M Line(s):** An individual line of M2M Service used under this Pricing and Equipment Proposal which is set up in Customer's name and for which Customer bears responsibility.

**Plans, Features, Rates and Charges:** The voice, data or M2M plan and any options, features or applications that are selected by the Customer determine the applicable rates, charges, allowance of minutes or megabytes and Wireless Service coverage area for each line. Some plans may have restrictions on the type of Equipment that can be activated on them. Information about retail plans, options, features, and applications (*i.e.*, those that Verizon Wireless makes generally available to consumers or business customers) and their terms and conditions may be obtained at Verizon Wireless stores, on verizonwireless.com or from Verizon Wireless business sales representatives. The voice, data or M2M plan monthly access fees and non-promotional allowance of minutes and/or megabytes for each line will not change as long as the line remains on the same calling plan. As detailed in the contract, rates, charges and fees, listed below (excluding FUSF) may be changed following the formal Amendment process. Verizon Wireless may discontinue any retail plans, options, features and applications for new activations with 30 days' notice. If Customer changes or upgrades Equipment, Verizon Wireless may require Customer to change the calling plan to ensure the plan is compatible with the Equipment. Customer may not activate Equipment purchased at a discount from Verizon Wireless on M2M Lines. Government discounts and pricing may not be available for purchases made through agents or at retail store locations.

**Term of Lines ("Line Term"):** The term for each line (the "Line Term") begins on the date Wireless Service is activated for that line and continues for the period required by the calling plan or Equipment selected for that line (usually 1 year). Line Term extensions are required when Customer: (a) takes advantage of promotions or services that require a Line Term extension; or (b) purchases or upgrades Equipment except for ancillary accessories used in conjunction with Wireless Service. When the Line Term expires, Wireless Service continues on a month-to-month basis. Activation fees are waived for Government Subscribers on voice and data plans and for M2M Lines.

**Early Termination Fees ("ETF"):** ETFs are waived for Government Subscribers.

**M2M Management Center:** The Machine-to-Machine Management Center ("M2M Management Center") provides Customer with the ability to remotely monitor and manage its M2M devices. If Customer desires to access and use the M2M Management Center, it must so request in writing, and Verizon Wireless shall provision the M2M Management Center on Customer's account. Applicable rates and charges, if any, shall be set forth herein. The M2M Management Center set-up time is estimated to take four to six weeks. The rights granted to Customer herein for access to and use

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of the M2M Management Center are specific to Customer and may not be transferred to another party without Verizon Wireless' prior written consent. Verizon Wireless retains full and exclusive ownership of all intellectual property rights associated with the M2M Management Center including any alterations, modifications, improvements and derivative works thereof.

**Grandfathered Pricing.** All existing lines purchasing under expired Contracts for Wireless Voice & Data Products between the Commonwealth (COVA) and the Vendor will migrate immediately to this Contract as inactive plans.

**Government Subscriber Revenue Rebate.** A 2% Government Subscriber Revenue Rebate will be paid to COVA on its government liable lines total net monthly access and usage charges. Taxes, surcharges and regulatory fees, M2M and IoT services, Equipment and accessory purchases will not count toward the rebate calculation. The revenue rebate will be calculated based upon the net monthly access and usage charges of all eligible lines active and billing during the prior quarter without suspension. To qualify for the quarterly revenue rebate, COVA must maintain a minimum of 20,000 active lines of service (excluding M2M and IoT) of which 40% must be eligible Smartphone devices. The 2% Government Subscriber Revenue Rebate will be calculated at the end of each calendar quarter and a credit will be issued within 60 days of the end of the applicable quarter. No partial rebates will be issued. The offer period for the rebate will be the initial term of the contract. Verizon Wireless reserves the right to extend the revenue rebate offer for each renewal term of the contract at its sole discretion. The 2% Government Revenue Rebate is not available when the agreement is in month to month status.

**Accessory Discount.** Government Subscribers are eligible to receive a 25% discount from the retail price of qualifying accessories.

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## Voice Plans

### LOCAL CALLING PLAN

<b>Custom Commonwealth of Virginia Voice Plan<sup>1</sup></b>	
<b>Government Subscribers Only</b>	
<b>The plan below reflects the monthly access charge discount. No additional discounts apply.</b>	
<b>Monthly Access Fee</b>	\$6.99 (14737)
<b>Monthly Anytime Voice Minutes</b>	0 Minutes
<b>Home Calling Area Voice Per Minute Rate<sup>1</sup></b>	\$0.10
<b>Nationwide Voice Roaming Per Minute Rate</b>	\$0.69
<b>Domestic Long Distance Charges</b>	Included only for calls made from Home Calling Area <sup>1</sup>
<b>Data Sent or Received<sup>2</sup></b>	Per data package
<b>Optional Features</b>	
<b>1000 Mobile to Mobile Voice Minutes</b>	\$5.00 additional per line (73683)
<b>1000 Night and Weekend Voice Minutes</b>	\$5.00 additional per line (72062)
<b>Notes:</b> Current coverage details and additional plan information can be found at <a href="http://www.verizonwireless.com">www.verizonwireless.com</a> . Coverage includes the Verizon Wireless 5G Nationwide® network and 4G LTE network. For avoidance of doubt, the Verizon Wireless 5G Nationwide network is a separate network from the Verizon Wireless 5G Ultra Wideband network. Usage outside of the United States will be billed at the international travel feature rate, if applicable, or pay as you go pricing, which can be found at <a href="http://www.verizonwireless.com/international">www.verizonwireless.com/international</a> . Lines activating on this plan must be on 4G LTE basic phones, 4G LTE smartphones, or 5G Nationwide smartphones. The Commonwealth of Virginia will notify Verizon Wireless of emergency lines activated on this plan. <sup>1</sup> This plan includes a Home Calling Area that encompasses the Commonwealth of Virginia only. <sup>2</sup> The 4G Basic phones have data blocked as default; Smartphones require a data package.	

<b>Custom Unlimited Basic Phone Business Plan (Subsidized)</b>	
<b>Government Subscribers Only</b>	
<b>This plan is NOT eligible for Monthly Access Fee Discounts</b>	
<b>Monthly Access Fee</b>	\$25.00 (96650)
<b>Domestic Anytime Minutes</b>	Unlimited
<b>Domestic Night and Weekend Minutes</b>	Unlimited
<b>Domestic Mobile to Mobile Minutes</b>	Unlimited
<b>Domestic Messaging (Text/Picture/Video)</b>	Unlimited
<b>Domestic Long Distance</b>	Included
<b>Domestic Data Sent and Received</b>	4G Basic phones have data blocked until a data package is selected.
<b>Optional Feature</b>	
<b>Domestic Push to Talk Plus</b>	\$5.00 (Device Dependent) (SFO 80590)
<b>Notes:</b> Coverage includes the Verizon Wireless 5G Nationwide network and 4G LTE network. For avoidance of doubt, the Verizon Wireless 5G Nationwide® network is a separate network from the Verizon Wireless 5G Ultra Wideband network. Usage outside of the United States will be billed at the international travel feature rate, if applicable, or pay as you go pricing, which can be obtained by contacting the Government Account Manager. Lines activated on this plan must be on 4G LTE basic phones	

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## Voice & Data Plans

### Custom VITA 4G/5G Verizon Wireless Unlimited Smartphone Plan for Public Sector Government Subscribers Only

The plan below reflects the monthly access fee discount. No additional discounts apply.

<b>Monthly Access Fee</b>	\$44.99
<b>Plan #</b>	XXXXX
<b>Data Allowance<sup>1,2</sup></b>	Unlimited
<b>Mobile Hotspot<sup>3</sup></b>	Unlimited
<b>Monthly Anytime Minutes</b>	Unlimited
<b>Domestic, Canada &amp; Mexico Long Distance Toll Free<sup>4</sup></b>	Included
<b>Domestic and International Messaging Allowance<sup>5</sup></b>	Unlimited
<b>Optional Feature(s)</b>	
<b>TravelPass International Service<sup>6</sup></b>	\$10 daily rate

Notes: Current coverage details and additional plan information can be found at [www.verizonwireless.com](http://www.verizonwireless.com). Coverage includes the Verizon Wireless 5G Ultra-Wideband network, 5G Nationwide® network, and 4G LTE network. For avoidance of doubt, the Verizon Wireless 5G Nationwide network is a separate network from the Verizon Wireless 5G Ultra-Wideband network. Usage outside of the United States will be billed at the international travel feature rate, if applicable, or pay as you go pricing, which can be found at [www.verizonwireless.com/international](http://www.verizonwireless.com/international). Lines activating on this plan must be on 5G Ultra-Wideband-compatible, 5G Nationwide, or 4G LTE smartphones.

<sup>1</sup>After 22 GB of data usage on a line during any billing cycle, usage may be prioritized behind other customers in the event of 4G LTE and 5G Nationwide network area congestion.

<sup>2</sup>A 5G device is required to receive 5G Ultra-Wideband (UWB) service.

To ensure users are able to maximize their high-speed data use for business applications, video applications will stream at up to 480p while on 4G LTE and 5G Nationwide network areas; and, will apply video streaming up to 4K when on 5G UWB network service areas.

<sup>3</sup>Mobile Hotspot is available on all capable devices and allows the line to share data allowance with multiple Wi-Fi enabled devices. If the 4G LTE and 5G Nationwide Mobile Hotspot domestic data usage exceeds 10 GB on any line in any given billing cycle, Verizon Wireless will limit the data throughput speeds to up to 600 Kbps for additional domestic mobile hotspot usage for the remainder of the then-current billing cycle for the line that exceeds the data usage.

<sup>4</sup>Includes domestic toll-free calling and toll-free calling from the United States to Canada and Mexico.

<sup>5</sup>Unlimited messaging from within the United States to anywhere in the world where messaging services are available. For other messaging rates go to [www.verizonwireless.com](http://www.verizonwireless.com).

<sup>6</sup>The optional TravelPass International Service feature extends the plan voice, messaging, and data allowances into Canada and Mexico at no additional cost. A \$10 daily rate will apply when used in all other Rest of World TravelPass countries. For data usage in Canada and Mexico and all Rest of World TravelPass countries, after the first 2 GB of usage in a day, throughput speeds for additional usage will be reduced for the remainder of the day. Verizon Wireless will terminate a line if more than half of the usage over three consecutive billing cycles is outside of the United States, following 30 days' notice to Customer. For eligible countries, non-TravelPass country rates, and additional information, go to [www.verizonwireless.com/international](http://www.verizonwireless.com/international).

## 4G Custom Unlimited Plan for Smartphones

Government Subscribers Only

This plan is not eligible for monthly access fee discounts.

Monthly Access Fee	\$34.99 (XXXXX)
Data Allowance with Mobile Hotspot <sup>1,2</sup>	Unlimited
Monthly Anytime Minutes	Unlimited
Domestic, Canada & Mexico Long Distance Toll Free <sup>3</sup>	Included
Domestic and International Messaging <sup>4</sup>	Unlimited
Optional Features	
5G Ultra Wideband (SPO 2703) <sup>5,6</sup>	0.00

**Notes:** Current coverage details and additional plan information can be found at [www.verizonwireless.com](http://www.verizonwireless.com). Coverage includes the Verizon Wireless 5G Nationwide network and 4G LTE network. For avoidance of doubt, the Verizon Wireless 5G Nationwide network is a separate network from the Verizon Wireless 5G Ultra Wideband network. Usage outside of the United States will be billed at the international travel feature rate, if applicable, or pay as you go pricing, which can be found at [www.verizonwireless.com/international](http://www.verizonwireless.com/international). Lines activating on this plan must be on 5G Nationwide or 4G LTE smartphones.

<sup>1</sup>If 5 GB of data usage is exceeded on any line in any given billing cycle, Verizon Wireless will limit the data throughput speeds to up to 200 Kbps for additional usage for the remainder of the then-current billing cycle for the line that exceeds the data usage.

<sup>2</sup>Mobile Hotspot is available on all capable devices and allows a line to share its data allowance with multiple Wi-Fi enabled devices.

<sup>3</sup>Includes domestic toll-free calling and toll-free calling from the United States to Canada and Mexico.

<sup>4</sup>Unlimited messaging from within the United States to anywhere in the world where messaging services are available. For other messaging rates go to [www.verizonwireless.com](http://www.verizonwireless.com).

<sup>5</sup>**5G Ultra Wideband feature:** Coverage includes the Verizon Wireless 5G Ultra Wideband (UWB) network, where available. Current coverage details can be found at [www.verizonwireless.com/5G](http://www.verizonwireless.com/5G). This feature requires a 5G UWB compatible device. When used with a 5G UWB compatible device, this feature allows an eligible plan's unlimited data allowance to be used in 5G UWB service areas. If the combined 4G and 5G data usage exceeds the plan's data throughput limit, data throughput speeds will apply up to 3 Mbps while in 5G UWB network service areas. Data throughput speeds while in 4G LTE and 5G Nationwide network service areas will apply according to the plan. Video applications will stream in up to 4K when in 5G UWB network service areas. Network default and capability of the device will determine video streaming in 4G LTE and 5G Nationwide network service areas.

<sup>6</sup>A one-time brief service outage and device reboot may be required in order for the 5G UWB service to take effect.

## Wireless Data/Mobile Broadband Plans

### Custom Mobile Broadband Plan II – Government

Government Subscribers Only

This plan is not eligible for monthly access fee discounts.

Monthly Access Fee	\$44.99 (99717)
Domestic Data Allowance <sup>1</sup>	Unlimited

**Notes:** Coverage includes the Verizon Wireless 5G Nationwide® network and 4G LTE network. For avoidance of doubt, the Verizon Wireless 5G Nationwide network is a separate network from the Verizon Wireless 5G Ultra Wideband network.

Verizon Wireless will limit throughput of data speeds to up to 600 Kbps for additional usage should 30GB of data be used within a given bill cycle. Devices utilized in conjunction with the Custom Mobile Broadband Plan II are limited to mobile (non-stationary) applications. Data speeds are not guaranteed while on Extended or roaming partner networks. Dedicated internet connections on stationary router devices and streaming video on stationary video surveillance cameras are expressly prohibited on this plan.

### Custom 4G Mobile Broadband: Commonwealth of Virginia Subscribers Only

For Internet browsing, email, or Intranet access.

This plan is NOT eligible for monthly access fee discounts

Monthly Access Fee	\$37.99
Data Allowance	Unlimited
Rate Plan # (Jetpack, USB, Tablet, Misc. Eligible Data Devices)	95431
Rate Plan # (Most Routers and Permitted Stationary Devices)	53927

Notes: Current coverage details information can be found at [www.verizonwireless.com](http://www.verizonwireless.com). Coverage includes the Verizon Wireless 5G Nationwide® network and 4G LTE network. For avoidance of doubt, the Verizon Wireless 5G Nationwide network is a separate network from the Verizon Wireless 5G Ultra Wideband network. Usage outside of the United States will be billed at the international travel feature rate, if applicable, or pay as you go pricing, which can be found at [www.verizonwireless.com/international](http://www.verizonwireless.com/international). Streaming video is NOT permitted on this plan. Lines activating on this plan must be on 5G Nationwide or 4G LTE mobile broadband data devices.

\*Verizon Wireless will limit the data throughput speeds should 25 GB of data usage be reached in any given billing cycle on any line. Data throughput speeds for additional usage will be limited to up to 600 Kbps for additional usage for the remainder of the then-current bill cycle for the line(s) that exceed the 25 GB high-speed data usage threshold.

## Public Sector 4G Mobile Broadband Share Plans

Government Subscribers Only

The plans below reflect the monthly access charge discount. No additional discounts apply.

Monthly Access Fee	\$37.99 (90238)	\$59.99 (90240)	\$99.99 (90241)
Data Allowance (Shared)	5 GB	10 GB	20 GB
Data Overage Rate	\$8.00 per GB		

**Notes:** These plans are for domestic data-only devices, on the Verizon Wireless network only. Current coverage details can be found at [www.verizonwireless.com](http://www.verizonwireless.com). Coverage includes the Verizon Wireless 5G Nationwide® network and 4G LTE network (no domestic roaming or international roaming.) For avoidance of doubt, the Verizon Wireless 5G Nationwide network is a separate network from the Verizon Wireless 5G Ultra Wideband network. Lines activating on these plans must be on 5G Nationwide or 4G LTE mobile broadband devices.

**Data Sharing:** Lines on the same billing account on custom share plans with the same data overage rate can share data. At the end of each billing cycle, any unused data allowances will be applied to the overages of other lines, beginning with the line with the lowest overage.

## Business Unlimited Plus Data Device Plan

Government Subscribers Only

This plan is NOT eligible for monthly access fee discounts.

Monthly Access Fee*	\$45.00 (53537)
4G and 5G Ultra Wideband Data Allowance including Mobile Hotspot <sup>1, 2</sup>	Unlimited

**Notes:** This is a generally available retail plan, and is subject to change with 30 days' notice. Current coverage details and additional plan information can be found at [www.verizonwireless.com](http://www.verizonwireless.com). Coverage includes the Verizon Wireless 5G Nationwide® network, 5G Ultra Wideband network, and 4G LTE network. For avoidance of doubt, the Verizon Wireless 5G Nationwide network is a separate network from the Verizon Wireless 5G Ultra Wideband network. Lines activating on this plan must be on a 5G or 4G mobile broadband data device, including jetpacks, USBs/air cards, netbooks, and notebooks. A 5G device is required to receive 5G Ultra Wideband (UWB) service.

\*Subscribers on this plan cannot place or receive voice calls other than to 611 or 911 (these calls may be placed anywhere in the domestic Verizon Wireless coverage area). If the voice block feature is removed, there will be a \$0.25 per minute charge for voice calls.

<sup>1</sup>If the combined 4G and 5G data usage exceeds 60 GB of domestic data usage on any line in any given billing cycle, Verizon Wireless will limit the data throughput speeds to up to 600 Kbps for additional usage while on the 4G LTE and 5G Nationwide networks, and up to 3 Mbps when on the 5G UWB network for the remainder of the then-current billing cycle for the line that exceeds the data usage. For data usage in Canada and Mexico, after the first 2 GB of usage in a day, throughput speeds for additional usage will be reduced for the remainder of the day. Usage outside of the United States requires a 5G or 4G LTE GSM/UMTS global-capable device.

<sup>2</sup>Mobile Hotspot is available on all capable devices and allows the line to share data allowance with multiple Wi-Fi enabled devices.

To ensure users are able to maximize their high-speed data use for business applications, video applications will stream at up to 720p while on the 4G LTE and 5G Nationwide networks, and will apply video streaming up to 4K when on the 5G UWB network.

\*\*\*Plan 53537 is eligible to use [Travel Pass SPO 1255](#). Please visit [verizonwireless.com/international](http://verizonwireless.com/international) for rates and destinations, which are subject to change without notice. \*\*\*

**Business Unlimited Tablet Pro Plan**

Government Subscribers Only

This plan is NOT eligible for monthly access fee discounts.

<b>Monthly Access Fee</b>	\$40.00 (52599)
<b>Data Allowance<sup>1</sup></b>	Unlimited
<b>5G Ultra Wideband Data Allowance</b>	Unlimited
<b>Mobile Hotspot<sup>2</sup></b>	Unlimited

**Notes:** This is a generally available retail plan, and is subject to change with 30 days' notice. Current coverage details and additional plan information can be found at [www.verizonwireless.com](http://www.verizonwireless.com). Coverage includes the Verizon Wireless 5G Nationwide® network, 5G Ultra Wideband network, and 4G LTE network. For avoidance of doubt, the Verizon Wireless 5G Nationwide network is a separate network from the Verizon Wireless 5G Ultra Wideband network. Lines activating on this plan must be on a 5G or 4G LTE tablet.

<sup>1</sup>This plan includes the United States, Canada, and Mexico for voice, messaging, and data. After 35 GB of data usage on a line during any billing cycle, usage may be prioritized behind other customers in the event of 4G LTE and 5G Nationwide network service area congestion. A 5G device is required to receive 5G Ultra Wideband (UWB) service. To ensure users are able to maximize their high-speed data use for business applications, video applications will stream at up to 1080p while in 4G LTE and 5G Nationwide network service areas, and will apply video streaming up to 4K when in 5G UWB network service areas. For data usage in Canada and Mexico, after the first 2 GB of usage in a day, throughput speeds for additional usage will be reduced for the remainder of the day. Usage outside of the United States requires a 5G or 4G LTE GSM/UMTS global-capable device.

<sup>2</sup>Mobile hotspot is available on all capable devices and allows the line to share its data allowance with multiple Wi-Fi enabled devices. If the combined 4G and 5G mobile hotspot data usage exceeds 15 GB on any line in any given billing cycle, Verizon Wireless will limit the data throughput speeds to up to 600 Kbps for additional usage while in 4G LTE and 5G Nationwide network service areas, and will apply up to 3 Mbps when in 5G UWB network service areas for the remainder of the then-current billing cycle for the line that exceeds the data usage.

\*\*\*Plan 52599 is eligible to use [Travel Pass SPO 1255](#). Please visit [verizonwireless.com/international](http://verizonwireless.com/international) for rates and destinations, which are subject to change without notice. \*\*\*

**Custom VITA Unlimited Mobile Broadband Data Plan for Tablets**

Government Subscribers Only

This plan is not eligible for monthly access fee discounts.

<b>Monthly Access Fee</b>	\$25.00 (xxxxx)
<b>Data Allowance</b>	Unlimited <sup>1</sup>

**Notes:** Current coverage details and additional plan information can be found at [www.verizonwireless.com](http://www.verizonwireless.com). Coverage includes the Verizon Wireless 5G Nationwide® network and 4G LTE network. For avoidance of doubt, the Verizon Wireless 5G Nationwide® network is a separate network from the Verizon Wireless 5G Ultra Wideband network. Usage outside of the United States will be billed at the international travel feature rate, if applicable, or pay as you go pricing, which can be found at [www.verizonwireless.com/international](http://www.verizonwireless.com/international). Lines activating on this plan must be on 5G Nationwide or 4G LTE tablets.

<sup>1</sup>If 25 GB of domestic data usage is exceeded on any line in any given billing cycle, Verizon Wireless will limit the data throughput speeds to up to 600 Kbps for additional usage for the remainder of the then-current billing cycle for the line that exceeds the data usage.

G-55361

## Business Internet/Fixed Wireless Access

### 5G Business Internet Ultra Wideband Plan (C-Band) for Public Sector\*

This plan is not eligible for monthly access fee discounts.

Monthly Access Fee	\$45.00
5G Ultra Wideband (C-Band) Speed Tier Limit (Up to) <sup>1</sup>	100 Mbps
5G Ultra Wideband (C-Band) Domestic Data Allowance	Unlimited
Service Rate Plan #	53974

Notes: Current coverage details and additional plan information can be found at [www.verizonwireless.com](http://www.verizonwireless.com). These price plans are restricted to the Verizon Wireless 5G Ultra Wideband ® network and 4G network (domestic and international roaming are not available). Service may fall back to the 4G LTE network if the Verizon Wireless 5G Ultra Wideband network becomes temporarily unavailable. Verizon's 4G LTE network is a separate network from Verizon's 5G Ultra Wideband network. \*This plan is for mobile broadband service and can only be activated on select compatible Customer-provided data routers that enable 5G Ultra Wideband (specifically C-Band) service. Customer will be required to purchase or provide a Verizon approved, compatible 5G-enabled C-Band receiver/router, and any necessary installation or connection to the Verizon Wireless network. Customer should contact Customer's account representative to determine if a Customer-provided router is compatible. <sup>1</sup>Speeds represent the maximum download speed but may be lower in the event of network congestion. Uplink speeds may be lower than downlink speeds.

This plan is a fixed location plan, and 5G Ultra Wide service is being provided at the qualified service address that Verizon Wireless approved at the time the Service was activated. Where Customer chooses to use the Service in a mobile environment, Customer acknowledges and agrees that Service may fall back to Verizon's 4G LTE network where Verizon Wireless 5G Ultra Wideband service is not available. In order to protect its network, operations, and other customers, Verizon Wireless may suspend or terminate service to affected lines with prior written notice, deny activation of new lines or, upon Legal Notice, may terminate the Service, if Customer uses the Wireless Service or Devices (a) in an illegal or improper manner (including "spamming" or other abusive messaging or calling); (b) in a manner prohibited by these terms; or (c) in a manner that, in Verizon Wireless's sole discretion, has an adverse impact on its network, operations or customers.

### 4G FWA Backup Mobile Broadband Share Plan

This plan is not eligible for monthly access fee discounts.

Monthly Access Fee	\$20.00
Domestic Data Allowance	2 GB
Domestic Data Allowance Overage	\$10.00 per GB
Rate Plan #	52913

Note: This plan is intended for business use only. Current coverage details and additional plan information can be found at [www.verizonwireless.com](http://www.verizonwireless.com). This plan is restricted to the Verizon Wireless 5G Nationwide® network and 4G LTE network (domestic and international roaming are not available). For avoidance of doubt, the Verizon Wireless 5G Nationwide network is a separate network from the Verizon Wireless 5G Ultra Wideband network. Only Customer-provided, 5G Nationwide or 4G LTE router devices may be activated on this plan.

During an outage of the primary connection, all usage within the billing cycle in excess of the domestic data allowance will be charged at the overage rate of \$10.00 per GB.

**Data Sharing:** Lines on the same billing account on custom share plans with the same data overage rate can share data. At the end of each billing cycle, any unused data allowances will be applied to the overages of other lines, beginning with the line with the lowest overage.

This plan is approved for use as a backup solution for business continuity only and is not to be used for primary connectivity. This plan may be used with a private network. Router devices must be approved for use on the Verizon Wireless network; no other device types may be activated on this plan. Lines on this plan cannot place or receive voice calls or send/receive text, picture or multimedia messages.

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## Machine-to-Machine\*

### Machine to Machine (M2M) Share Group 1 Plans - Low Usage

The plans below reflect the monthly access fee discount. No additional discounts apply.

<b>Domestic Account Shared Data Allowance</b>	1 MB (87640)	5 MB (87641)	25 MB (87642)	50 MB (87643)	150MB (87644)
<b>Monthly Access Fee</b>	\$5.00	\$7.00	\$10.00	\$15.00	\$18.00
<b>Overage Rate Per Megabyte</b>	\$1.00				

### Machine to Machine (M2M) Share Group 2 Plans - High Usage

The plans below reflect the monthly access fee discount. No additional discounts apply.

<b>Domestic Account Shared Data Allowance</b>	250 MB (87645)	1 GB (87646)	5 GB (87647)	10 GB (87648)
<b>Monthly Access Fee</b>	\$20.00	\$25.00	\$50.00	\$80.00
<b>Monthly Access Fee less discount</b>	\$20.00	\$25.00	\$37.50	\$60.00
<b>Overage Rate Per Megabyte</b>	\$0.015			

**Notes:** Coverage includes the Verizon Wireless 5G Nationwide® network and 4G LTE network. For avoidance of doubt, the Verizon Wireless 5G Nationwide network is a separate network from the Verizon Wireless 5G Ultra Wideband network. Current data coverage details can be found at [www.verizonwireless.com](http://www.verizonwireless.com). Usage outside of the United States will be billed at the international travel feature rate, if applicable, or pay as you go pricing, which can be found at [www.verizonwireless.com/international](http://www.verizonwireless.com/international). Only Customer-provided, 5G Nationwide and 4G LTE machine-to-machine devices may be activated on these plans. Netbook, Smartphone, and Tablet devices are not eligible for M2M pricing.

**Account Share Data Sharing:** Sharing among M2M Lines is available only among M2M Lines active on these plans. At the end of each billing cycle, any unused data allowances for lines sharing on the same account will be applied to the overages of the other lines on the same account beginning with the line with the lowest overage need.

### Public Sector 4G Machine-to-Machine Share Plans

Government Subscribers Only

The plans below reflect the monthly access charge discount. No additional discounts apply.

<b>Monthly Access Fee</b>	\$37.99 (90232)	\$59.99 (90234)	\$99.99 (90235)
<b>Data Allowance (Shared)</b>	5 GB	10 GB	20 GB
<b>Data Overage Rate</b>	\$8.00 per GB		

**Notes:** These plans are for domestic machine to machine data-only devices, on the Verizon Wireless network only. Current coverage details can be found at [www.verizonwireless.com](http://www.verizonwireless.com). Coverage includes the Verizon Wireless 5G Nationwide® network and 4G LTE network (no domestic roaming or international roaming.) For avoidance of doubt, the Verizon Wireless 5G Nationwide network is a separate network from the Verizon Wireless 5G Ultra Wideband network. Lines activating on these plans must be on 5G Nationwide or 4G LTE machine-to-machine devices. Netbook, Smartphone, and Tablet devices are not eligible for Machine-to-Machine pricing.

**Data Sharing:** Lines on the same billing account on custom share plans with the same data overage rate can share data. At the end of each billing cycle, any unused data allowances will be applied to the overages of other lines, beginning with the line with the lowest overage.

\*See [M2M Data Plan Terms and Conditions](#) below.

## Feature Options

### Name ID Features

The features below reflect the monthly access charge discount. No additional discounts apply.

Feature	Monthly Access
Share Name ID*	\$0.00
Company Name ID	\$1.99 per line
<p>Note: Depending upon the service provider and/or carrier to which the called party is subscribed, the called party may or may not be able to view the caller's name.</p> <p>1. *Share name ID requires Call Filter Plus (Formerly Known as Caller Name ID) to be on the called device for the name to display which costs \$2.99 and also needs a contract amendment. Share name ID allows customer to customize name displayed across all devices on account.</p> <p>2. Company Name ID requires Call Filter Plus (formerly known as Caller Name ID) to be on the called device for the name to display which costs \$2.99 and also needs a contract amendment. Company Name ID sends custom name and custom number (personalized on each number) to devices enabled with Call Filter Plus. Users must be in My Business.</p>	

### Optional Features

The features below are not eligible for any further discounts.

Feature	Monthly Access Charge	Allowance	Overage Rate
Domestic Text Messaging Packages	\$2.99	100 messages	\$0.10 per message, sent/received
	\$4.99	250 messages	
	\$7.99	600 messages	
Domestic Picture & Video Messaging Packages	\$2.99	20 messages	
	\$4.99	40 messages	
Domestic Text, Picture, and Video Messaging	\$10.00	Unlimited	N/A
Push to Talk Plus (PTT+)	\$5.00 available on plans with a monthly access fee of \$14.99 or higher		
4G Mobile Hot Spot (MHS)	\$10.00/eligible device		

**Notes:** Text, Picture and Video Messaging feature details apply. Push to Talk Plus requires PTT+ capable handset. Please contact your Verizon Wireless representative for the most current offer.

## Global Options

### 4G Business TravelPass Feature<sup>1</sup>

Government Subscribers Only  
Rates are not eligible for discounts.

<b>Canada and Mexico Daily Rate<sup>2</sup></b>	<b>\$0.00</b> (SPO 1255)
<b>Rest of World Daily Rate<sup>2,3</sup></b>	<b>\$10.00</b>
<b>Non-Travel Pass Countries<sup>4</sup></b>	Pay As You Go Rates

**Notes:** <sup>1</sup>This feature requires a 4G World Device or 5G World Device. <sup>2</sup>The daily rate covers a 24-hour time period. <sup>3</sup>For eligible countries, <sup>4</sup>non-TravelPass country rates, and additional information, go to [www.verizonwireless.com/international](http://www.verizonwireless.com/international).

For voice-capable devices, this feature may be added to plans that have an unlimited voice and messaging allowance and an unlimited or capped data allowance using the account share option. For data-only devices, this feature may be added to lines that have an unlimited or capped data allowance using the account share option. For data usage in Canada and Mexico and all Rest of World TravelPass countries, after the first 2 GB of usage in a day, throughput speeds for additional usage will be reduced for the remainder of the day. All data usage decrements from the domestic data allowance when added to a capped allowance plan. Verizon Wireless will terminate a line if more than half of the usage over three consecutive billing cycles is outside of the United States, following 30 days' notice to Customer. This is a generally available retail feature and is subject to change without notice. This feature can only be added to lines activated on the following plan(s) under this Agreement: PP 53537-Business Unlimited Plus Data Device Plan; PP 52599-Business Unlimited Tablet Pro Plan.

## Public Safety & Mission Critical Applications

### Custom 4G Unlimited Basic Phone Plan for National Security, Public Safety, and First Responders

Government Subscribers Only

The plan below reflects the monthly access charge discount. No additional discounts apply.

<b>Monthly Access Fee</b>	\$22.99 (16810)
<b>Domestic Monthly Voice Minutes</b>	Unlimited
<b>Domestic Roaming and Long Distance</b>	Included
<b>Domestic Messaging Allowance</b>	Unlimited
<b>Domestic Data Allowance</b>	100MB
<b>Domestic Data Overage</b>	\$10.00 per GB
<b>Optional Feature</b>	
<b>Domestic 4G Push To Talk Plus</b>	\$2.00 additional per month (81174)
<p><b>NOTES:</b> Coverage includes the Verizon Wireless 5G Nationwide® network and 4G LTE network. For avoidance of doubt, the Verizon Wireless 5G Nationwide network is a separate network from the Verizon Wireless 5G Ultra Wideband network. Lines activating on this plan must be on 4G LTE basic phones.</p> <p>This plan is available to National Security, Public Safety, and First Responder customers only as defined by the following NAICS (formerly SIC) Codes:</p>	
485111 Mixed Mode Transit Systems (Rail & Buses)	922190 Other Justice, Public Order, and Safety Activities
485112 Commuter Rail Systems	923120 Administration of Public Health Programs
621910 Ambulance Services	928110 National Security
922110 Courts	926120 Regulation and Administration of Transportation Programs
922120 Police Protection	926150 Regulation, Licensing, and Inspection of Commercial Sectors
922130 Legal Counsel and Prosecution	926130 Regulation and Administration of Comms, Electric, Gas, Utilities
922140 Correctional Institutions	921150 American Indian and Alaska Native Tribal Governments
922150 Parole Offices and Probation Offices	921190 Other General Government Support
922160 Fire Protection (except private)	921110 Executive Offices

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## Custom 4G/5G Unlimited Smartphone Plan with Mobile Broadband Priority and Preemption for National Security, Public Safety, and First Responders

Government Liable Subscribers Only

The plan below reflects the monthly access charge discount. No additional discounts apply.

Monthly Access Fee	\$39.99 (16807)
Monthly Minutes in U.S.	Unlimited
Domestic Data Allowance <sup>1</sup>	Unlimited
Domestic Messaging Allowance	Unlimited
5G Ultra Wide Band	Included (device dependent)
<b>Optional Features</b>	
Domestic Mobile Hotspot (4G and 5G Nationwide)	\$5.00 additional per month (76440)
4G Push-to-Talk Plus	\$2.00 additional per month (81129/81174)

**NOTE:** Current coverage details and additional plan information can be found at [www.verizonwireless.com](http://www.verizonwireless.com). Coverage includes the Verizon Wireless 5G Ultra Wideband network, 5G Nationwide® network, and 4G LTE network. For avoidance of doubt, the Verizon Wireless 5G Nationwide network is a separate network from the Verizon Wireless 5G Ultra Wideband network.

<sup>1</sup>Data usage on this plan is not subject to speed reductions (“throttling”) within a given billing cycle. However, in the event data usage exceeds 25GB each billing cycle for three (3) consecutive billing cycles, data throughput speeds will automatically be reduced to 600kbps for data usage exceeding 25GB per billing cycle on a go-forward basis. Data usage for actively engaged and deployed fire, police, emergency medical technicians, emergency management agency, and assigned federal law enforcement users on this plan will not be subject to speed reductions regardless of data usage during any billing cycle. To ensure users are able to maximize their high-speed data use for business applications, video applications will stream at 480p. This plan includes Mobile Broadband Priority and Preemption. Mobile Broadband Priority allows customers to connect to the network with priority by leveraging a pool of radio resources dedicated to enable their connection. Mobile Broadband Priority identifies the user with an Access Priority setting, giving them higher priority for network access than lower Access Class users. Preemption automatically activates to provide approved personnel uninterrupted access to the network in those uncommon times when the network is fully utilized. 911 calls are never preempted.

**\*Verizon Wireless will proactively contact Customer to facilitate the plan migration as a brief service outage and device reboot may be required in order for the new plan to take effect.**

This plan is available to National Security, Public Safety, and First Responders customers only as defined by the following NAICS (formerly SIC) Codes:

485111 Mixed Mode Transit Systems (Rail & Buses)	922190 Other Justice, Public Order, and Safety Activities
485112 Commuter Rail Systems	923120 Administration of Public Health Programs
621910 Ambulance Services	928110 National Security
922110 Courts	926120 Regulation and Administration of Transportation Programs
922120 Police Protection	926150 Regulation, Licensing, and Inspection of Commercial Sectors
922130 Legal Counsel and Prosecution	926130 Regulation and Administration of Comms, Electric, Gas, Utilities
922140 Correctional Institutions	921150 American Indian and Alaska Native Tribal Governments
922150 Parole Offices and Probation Offices	921190 Other General Government Support
922160 Fire Protection (except private)	921110 Executive Offices

## Custom Unlimited Mobile Broadband for Tablets Plan with Priority for National Security, Public Safety, and First Responders

Government Liable Subscribers Only

The plan below reflects the monthly access charge discount. No additional discounts apply.

Only tablet devices can be activated on this plan.

<b>Monthly Access Fee</b>	\$20.00
<b>Domestic Data Allowance(1)</b>	Unlimited
<b>Service Rate Plan #</b>	64182

**NOTE:** No domestic roaming or long distance charges. Coverage includes the Verizon Wireless 5G Nationwide network and 4G LTE network. For avoidance of doubt, Verizon's 5G Nationwide® network is a separate network from Verizon's 5G Ultra Wideband network. Data usage on this plan is restricted to Verizon Wireless network use only; roaming is not available. (1) Data usage on this rate plan is not subject to speed reductions ("throttling") within a given billing cycle. However, in the event usage exceeds 25GB each billing cycle for three (3) consecutive billing cycles, data throughput speeds will automatically be reduced for data usage exceeding 25GB per billing cycle on a go-forward basis. Data usage for actively engaged and deployed fire, police, emergency medical technicians, emergency management agency, and assigned federal law enforcement users on this plan will not be subject to speed reductions regardless of data usage during any billing cycle. To ensure users are able to maximize their high-speed data use for business applications, video applications will stream at 720p. This service plan includes Mobile Broadband Priority. Mobile Broadband Priority ensures customers can connect to the network with priority by leveraging a pool of radio resources dedicated to enable their connection. Mobile Broadband Priority identifies the user with an Access Priority setting, giving them higher priority for network access than lower Access Class users. Devices utilized in conjunction with this plan are limited to mobile device applications. Dedicated internet connections (including but not limited to, stationary wireless networking router devices), streaming video on non-smartphone devices (including but not limited to body cameras and stationary video surveillance cameras), and IoT devices are expressly prohibited on this rate plan. This plan is only available to National Security, Public Safety, and First Responder customers only as defined by the following NAICS (formerly SIC) Codes:

485111 Mixed Mode Transit Systems (Rail/Bus)	922190 Other Justice, Public Order, and Safety Activities
485112 Commuter Rail Systems	923120 Administration of Public Health Services
621910 Ambulance Services	926120 Regulation and Administration of Transportation Programs
922110 Courts	926150 Regulation, Licensing, and Inspection of Misc. Commercial Sectors
922120 Police Protection	926130 Regulation and Admin of Comms, Electric, Gas, and Other Utilities
922130 Legal Counsel and Prosecution	928110 National Security
922140 Correctional Institutions	921190 Other General Government Support
922150 Parole Offices and Probation Offices	921110 Executive Offices
922160 Fire Protection (except private)	921150 American Indian and Alaska Native Tribal Governments

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## Custom 4G Unlimited Mobile Broadband Plan with Mobile Broadband Priority and Preemption for National Security, Public Safety, and First Responders

Government Liable Subscribers Only

This plan is not eligible for monthly access fee discounts.

<b>Monthly Access Fee</b>	<b>\$37.99</b>
<b>Domestic Data Allowance<sup>(1)</sup></b>	Unlimited
Rate Plan # (Jetpack, USB, Tablet, Misc. Eligible Data Devices)	20312
Rate Plan # (Most Routers and Permitted Stationary Devices)	53913
<p><b>Notes:</b> Coverage includes the Verizon Wireless 5G Nationwide® network and 4G LTE network. For avoidance of doubt, the Verizon Wireless 5G Nationwide network is a separate network from the Verizon Wireless 5G Ultra Wideband network. No domestic roaming or long distance charges. Only 5G Nationwide and 4G LTE devices can be activated on this plan.</p> <p><sup>(1)</sup>Data usage on this plan is not subject to speed reductions ("throttling") within a given billing cycle. However, in the event data usage exceeds 25GB each billing cycle for three (3) consecutive billing cycles, data throughput speeds will automatically be reduced for data usage exceeding 25GB per billing cycle on a go-forward basis. Data usage for actively engaged and deployed fire, police, emergency medical technicians, emergency management agency, and assigned federal law enforcement users on this plan will not be subject to speed reductions regardless of data usage during any billing cycle. To ensure users are able to maximize their high-speed data use for business applications, video applications will stream at 720p. This plan includes Mobile Broadband Priority and Preemption. Mobile Broadband Priority allows customers to connect to the network with priority by leveraging a pool of radio resources dedicated to enable their connection. Mobile Broadband Priority identifies the user with an Access Priority setting, giving them higher priority for network access than lower Access Class users. Preemption automatically activates to provide approved personnel uninterrupted access to the network in those uncommon time when the network is fully utilized. 911 calls are never preempted. Devices utilized in conjunction with this plan are limited to mobile and fixed device applications. Dedicated streaming internet connections, streaming video on non-smartphone devices (including but not limited to, body cameras and stationary video surveillance cameras), and IoT devices are expressly prohibited on this plan. This plan is only available to National Security, Public Safety, and First Responder customers only as defined by the following NAICS (formerly SIC) Codes:</p>	
612910 Ambulance Services 922110 Courts 922120 Police Protection 922130 Legal Counsel and Prosecution 922140 Correctional Institutions 922150 Parole Offices and Probation Offices 922160 Fire Protection (except private) 921110 Executive Offices 485112 Commuter Rail Systems	922190 Other Justice, Public Order, and Safety Activities 923120 Administration of Public Health Programs 928110 National Security 926120 Regulation and Administration of Transportation Programs 926150 Regulation, Licensing, and Inspection of Misc. Commercial Sectors 926130 Regulation and Administration of Comms, Electric, Gas, and Other Utilities 921150 Am. Indian and Alaska Native Tribal Govts 922190 Other General Government Support 485111 Mixed Mode Transit Systems (Rail & Buses)

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## Custom 4G Unlimited Push to Talk Plus Only Plan for National Security, Public Safety, and First Responders

Government Liable Subscribers Only

The plan below reflects the monthly access charge discount. No additional discounts apply.

<b>Monthly Access Fee</b>	\$17.99 (96626)
<b>Monthly Push to Talk Plus<sup>1</sup></b>	Unlimited
<b>Domestic Voice Per Minute Rate<sup>2</sup></b>	\$0.25

**Notes:** Coverage includes the Verizon Wireless 5G Nationwide® network and 4G LTE network. For avoidance of doubt, the Verizon Wireless 5G Nationwide network is a separate network from the Verizon Wireless 5G Ultra Wideband network. Current coverage details can be found at [www.verizonwireless.com](http://www.verizonwireless.com). Usage outside of the United States will be billed at the international travel feature rate, if applicable, or pay as you go pricing, which can be found at [www.verizonwireless.com/international](http://www.verizonwireless.com/international).

<sup>1</sup>Push to Talk Plus is only available in the United States and can only be used with a 5G or 4G Push to Talk Plus-compatible device.

<sup>2</sup>Lines on this plan cannot place or receive voice calls other than to 611 or 911 (these calls may be placed anywhere in the domestic Verizon Wireless coverage area). If the voice block feature is removed, there will be a \$0.25 per minute charge for voice calls.

This service plan is available to National Security, Public Safety, and First Responder customers only as defined by the following NAICS (formerly SIC) Codes:

485111 Mixed Mode Transit Systems (Rail & Buses)	922190 Other Justice, Public Order, and Safety Activities
485112 Commuter Rail Systems	923120 Administration of Public Health Programs
621910 Ambulance Services	928110 National Security
922110 Courts	926120 Regulation and Administration of Transportation Programs
922120 Police Protection	926150 Regulation, Licensing, and Inspection of Commercial Sectors
922130 Legal Counsel and Prosecution	926130 Regulation and Administration of Comms, Electric, Gas, Utilities
922140 Correctional Institutions	921150 American Indian and Alaska Native Tribal Governments
922150 Parole Offices and Probation Offices	921190 Other General Government Support
922160 Fire Protection (except private)	921110 Executive Offices

## Wireless Priority Service (WPS)

The feature below reflects the monthly access charge discount. No additional discounts apply.

<b>Discounted Monthly Access Fee</b>	\$0.00
<b>Discounted Feature Initiation Charge</b>	\$0.00
<b>Per Minute of Use Charge</b>	\$0.00

**NOTES:** Wireless Priority Service Access (WPS Access) is subject to the details of Customer's agreement and calling plan. WPS Access functions on a limited portion of the Verizon Wireless owned and operated LTE network, and is available only to individuals authorized by the Office of Emergency Communications Division (OEC) division of the Department of Homeland Security (DHS). WPS Access provides end users with the ability to be given priority for the next available wireless voice channel ahead of end users not subscribing to WPS Access. Verizon Wireless makes no assurances regarding waiting times associated with WPS, nor can Verizon Wireless ensure that WPS Access calls will be connected. The WPS Access charges if applicable, including the \$0.00/minute charge, are all in addition to the charges associated with Customer's Verizon Wireless calling plan. Contact Customer's Verizon Wireless representative for complete details on WPS Access.

## Mobile Broadband Priority Feature for National Security, Public Safety, and First Responders

Government Liable Subscribers Only

Monthly Access Fee Per MDN	\$0.00 (86124)
<b>Notes:</b> Mobile Broadband Priority allows customers to connect to the network with priority by leveraging a pool of radio resources dedicated to enable their connection. Mobile Broadband Priority identifies the user with an Access Priority setting, giving them higher priority for network access than lower Access Class users. This feature is available to National Security, Public Safety, and First Responder customers only as defined by the following NAICS (formerly SIC) Codes:	
485111 Mixed Mode Transit Systems (Rail & Buses)	922190 Other Justice, Public Order, and Safety Activities
485112 Commuter Rail Systems	923120 Administration of Public Health Programs
621910 Ambulance Services	928110 National Security
922110 Courts	926120 Regulation and Administration of Transportation Programs
922120 Police Protection	926150 Regulation, Licensing, and Inspection of Commercial Sectors
922130 Legal Counsel and Prosecution	926130 Regulation and Administration of Comms, Electric, Gas, Utilities
922140 Correctional Institutions	921150 American Indian and Alaska Native Tribal Governments
922150 Parole Offices and Probation Offices	921190 Other General Government Support
922160 Fire Protection (except private)	921110 Executive Offices

## Verizon Wireless Preemption Service Feature for National Security, Public Safety, and First Responders

Government Liable Subscribers Only

Monthly Access Fee Per MDN	\$0.00 (86428 Basic/Smart Phone and 86433 Non-Phone)
<b>Notes:</b> Preemption Service ("Preemption") is a capability that reallocates network resources to customers so that they can connect in emergencies. In those uncommon times when the network is fully utilized, Preemption automatically activates to provide approved personnel uninterrupted access to the network. It helps ensure our national security, public safety, and first responder customers can continue to communicate with each other during times of high network use. Preemption capability is available on the Verizon Wireless 4G LTE data network. While Preemption capability may also be available on the networks of Verizon Wireless's domestic roaming partners, Verizon Wireless makes no representation of Preemption availability or reliability on such networks. Preemption is limited to select service rate plans and cannot be used in conjunction with devices or service plans utilized with dedicated internet connections (including but not limited to, stationary wireless networking router devices), streaming video on non-smartphone devices (including but not limited to, body cameras and stationary video surveillance cameras), and IoT devices are expressly prohibited from using this feature. Please note: calls to 911 are never preempted. This feature is available to National Security, Public Safety, and First Responder customers only as defined by the following NAICS (formerly SIC) Codes:	
485111 Mixed Mode Transit Systems (Rail & Buses)	922190 Other Justice, Public Order, and Safety Activities
485112 Commuter Rail Systems	923120 Administration of Public Health Programs
621910 Ambulance Services	928110 National Security
922110 Courts	926120 Regulation and Administration of Transportation Programs
922120 Police Protection	926150 Regulation, Licensing, and Inspection of Commercial Sectors
922130 Legal Counsel and Prosecution	926130 Regulation and Administration of Comms, Electric, Gas, Utilities
922140 Correctional Institutions	921150 American Indian and Alaska Native Tribal Governments
922150 Parole Offices and Probation Offices	921190 Other General Government Support
922160 Fire Protection (except private)	921110 Executive Offices

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## Verizon Wireless Private Responder Core Service for National Security, Public Safety, and First Responders

**Government Liable Subscribers Only**

Monthly Access Fee	\$0.00
<b>Notes:</b> Verizon Wireless Private Responder Core Service for National Security, Public Safety, and First Responders ("Private Core"): Private Core separates wireless data communications from commercial and consumer traffic on the Verizon Wireless network. This service is available to National Security, Public Safety, and First Responder customers only as defined by the following NAICS (formerly SIC) Codes:	
National Security / First Responders / Public Safety <ul style="list-style-type: none"> <li>• 621910 Ambulance Service</li> <li>• 922110 Courts</li> <li>• 922120 Police Protection</li> <li>• 922130 Legal Counsel and Prosecution</li> <li>• 922140 Correctional Institutions</li> <li>• 922150 Parole Offices and Probation Offices</li> <li>• 922160 Fire Protection (except private)</li> <li>• 922190 Other Justice, Public Order and Safety Activities</li> <li>• 928110 National Security</li> <li>• 921190 Other General Government Support</li> <li>• 921110 Executive Offices</li> <li>• 921150 American Indian/Alaska Native Tribal Governments</li> </ul> Water <ul style="list-style-type: none"> <li>• 924110 Water Infrastructure</li> <li>• 221320 Sewage Treatment Facilities</li> <li>• 221310 Water Supply and Irrigation Systems</li> </ul> Transportation <ul style="list-style-type: none"> <li>• 482111 Railway Transportation</li> <li>• 481111 Passenger Air Transportation</li> <li>• 481112 Freight Air Transportation</li> <li>• 483111 Shipping Transportation</li> <li>• 926120 Transportation Administration</li> <li>• 491110 Postal Service</li> <li>• 926120 Public Transportation</li> <li>• 926120 Regulation and Administration of Transportation Programs</li> <li>• 485111 Mixed Mode Transit Systems (Rail &amp; Buses)</li> <li>• 485112 Commuter Rail Systems</li> </ul> Information Technology <ul style="list-style-type: none"> <li>• 541512 Computer Integration</li> <li>• 541519 Computer Disaster Recovery</li> </ul>	Chemical <ul style="list-style-type: none"> <li>• 561612 Protective Services</li> <li>• 541330, 541690 Chemical Engineering and Consulting</li> <li>• 239210 Pharmaceutical</li> </ul> Communications <ul style="list-style-type: none"> <li>• 517110 Telecommunications, Wired</li> <li>• 517212 Cellular and other Wireless Telecommunications</li> <li>• 238210, 334290 and 561620 Alarm Systems</li> </ul> Critical Manufacturing <ul style="list-style-type: none"> <li>• 237310 Highway, Street and Bridge Construction</li> <li>• 811310 Industry Equipment Repair</li> <li>• 236210 Industrial Building Construction</li> <li>• 211113 Extraction; 236220 Construction Management</li> <li>• 926150 Regulation, Licensing and Inspection of Miscellaneous Commercial Sectors</li> </ul> Energy <ul style="list-style-type: none"> <li>• 333611 Wind Turbine</li> <li>• 221111 Hydroelectric Power Generation</li> <li>• 221122 Electric Power Distribution</li> <li>• 221118 Other Electric Power Generation</li> <li>• 221210 Natural Gas Distribution</li> <li>• 926130 Regulation and Administration of Communications, Electric, Gas and Other Utilities</li> <li>• 221113 Nuclear Electric Power Generation</li> <li>• 562211 Hazardous Waste Treatment and Disposal</li> </ul> Healthcare and Public Health <ul style="list-style-type: none"> <li>• 621112 Health Care Practitioners</li> <li>• 923120 Public Health Programs</li> </ul>

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## 4G LTE Private Network Traffic Management (PNTM) Private IP Only (fixed WAN) Government Subscribers Only

Metered Data Pricing only. Not compatible with Unlimited Data Plans

The plans below reflect any applicable discount. No additional discounts apply.

Class of service ("CoS")	Customer can allocate bandwidth for applications into the Mission Critical CoS according to the PNTM Service Option selected. Remaining 4G LTE bandwidth supports Best Effort CoS.
Mission Critical CoS Applications	Recommended for video, Voice over IP, interactive services, and other mission critical applications
Best Effort CoS Applications	Suitable for best effort applications (e.g. email, web browsing)

PNTM Service Options:	Enhanced (Entry Level)	Premium (Mid Level)	Public Safety (Highest Level) (Qualifying Public Safety NAICS Only)
Monthly Access Fee (per line)	Waived - \$0.00	Waived - \$0.00	\$0.00
Mission Critical CoS Speeds	Mapped Up to 0.5 Mbps	Mapped Up to 2 Mbps	Mapped Up to 2 Mbps
Best Effort CoS Applications Speeds	Remaining available 4G LTE bandwidth	Remaining available 4G LTE bandwidth	Remaining available 4G LTE bandwidth
RF Priority on access network	N/A	N/A	During heavy network usage periods

**Qualifying Public Safety NAICS:** Public Safety Subscribers classified with the following NAICS codes, performing First Responder responsibilities only. The Public Safety PNTM service option is not an on demand service. The Public Safety PNTM must be provisioned on the account prior to use in the event of an emergency situation.

621910 Ambulance Services 922110 Courts 922120 Police Protection 922130 Legal Counsel and Prosecution 922140 Correctional Institutions 922150 Parole Offices and Probation Offices 922160 Fire Protection	922190 Other Justice, Public Order, and Safety Activities 928110 National Security 926120 Regulation and Administration of Transportation Programs 926150 Regulation, Licensing, and Inspection of Misc. Commercial Sectors 926130 Regulation and Administration of Comms, Electric, Gas, and Other Utilities 921190 Other General Government Support 921110 Executive Offices
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Notes. 4G LTE Private Network subscribers with unlimited data plans are ineligible for Private Network Traffic Management. This service is only available while on Verizon Wireless' 4G network and is not available while roaming. VZ Private IP (MPLS) connectivity required. PNTM relies on customer's applications (VoIP, video, etc.) to appropriately mark IP sessions in order to prioritize their application over the 4G LTE Private Network using Internet Protocol Differentiated Services Code Point (IP DSCP). PNTM 4G LTE device must be certified for use on the Verizon Wireless network (e.g. Open Development/Open Access certified, validated for Private Network and Private Network Traffic Management.)

See [Verizon Wireless Private Network Traffic Management](#) below for terms and conditions.

## Push to Talk Plus License (PTT+): Government Subscribers Only

Push to Talk License are not eligible for any further discounts.

Product	Monthly Access
Tablet	\$3.75
Inter-carrier (only any device)	\$3.75
Dispatch (License) Windows PC with PTT and mapping	\$22.50
Notes: Current coverage details can be found at <a href="http://www.verizonwireless.com">www.verizonwireless.com</a> . See attached Calling Plan and Feature Details for important information about calling plans, features and options. Push to Talk license only. Push to Talk Plus requires PTT+ capable device.	

## Land Mobile Radio (LMR) for PTT+ : Government Subscribers Only

Push to Talk Plus service is required.

LMR licenses are not eligible for any further discounts.

Product	Monthly Access
LMR Channel per account	\$0.00
Notes: Customer may have multiple channels.	
LMR FEATURE Only (When added to a Basic/Smartphone Device with PTT+)	
Basic/Smartphone Devices (FEATURE)	\$4.50 (85280)
Notes: LMR cannot be added to any device without Domestic Push to Talk Plus. Push to Talk Plus requires PTT+ capable device.	
LMR License bundled with PTT+ License	
Tablet	\$8.25
Inter-carrier (any device)	\$8.25
LMR with Dispatch (for Windows PC with PTT+ and mapping)	\$27.00
Notes: Current coverage details can be found at <a href="http://www.verizonwireless.com">www.verizonwireless.com</a> . See attached Calling Plan and Feature Details for important information about calling plans, features and options. Land Mobile Radio (LMR) Interoperability works with all PTT+ capable devices. To use PTT+, Customer needs a PTT+ feature (or a software license for tablets and dispatch) and a PTT+ compatible device. An Internet Protocol (IP) link is required to connect Verizon's PTT+ service with the customer's LMR network through the "IP Gateway". By purchasing the Land Mobile Radio for PTT+ Customer consents to the tracking of Land Mobile Radio for PTT+ equipment and must obtain authorized consent to tracking from all users and affected persons. No guarantee of accuracy of information transmitted, disclosed, displayed or otherwise conveyed or used. Service could be interrupted or disrupted due to atmospheric conditions, inaccurate ephemeris data and other factors associated with use of satellites and satellite data.	

See below for [Verizon Push to Talk Plus \(PTT+\) Terms and Conditions](#).

## Other Verizon Plans

### 4G Smartwatch with NumberShare<sup>1</sup> Unlimited Plan - Government

This plan is not eligible for monthly access fee discounts.

Monthly Access Fee	\$10.00 (13413)
Domestic Anytime Minutes	Unlimited
Domestic Data Allowance <sup>2</sup>	Unlimited
Domestic and International Messaging Allowance <sup>3</sup>	Unlimited

**Notes:** This is a generally available retail plan, and is subject to change with 30 days' notice. Current coverage details and additional plan information can be found at [www.verizonwireless.com](http://www.verizonwireless.com). This plan is for use only in the United States on the Verizon Wireless 5G Nationwide® network and 4G LTE network. For avoidance of doubt, the Verizon Wireless 5G Nationwide network is a separate network from the Verizon Wireless 5G Ultra Wideband network.

When NumberShare is active on a 4G Smartwatch, certain services will not work on the Smartwatch device including: Call Forwarding, No Answer Transfer, Busy Transfer, Caller Name ID, Voicemail (access voicemail on the Smartwatch device by dialing the host smartphone number and pin), and RingBack Tones. Calls and messages to/from blocked contacts will not be blocked on the Smartwatch when NumberSharing with a host smartphone. Verizon does not guarantee that NumberShare will work at all times in every situation and the service works only with eligible devices.

<sup>1</sup>Only lines on select smartwatches with the NumberShare service can be activated on this plan. Certain conditions must be met prior to activation. This plan can only be used when paired with a Verizon Wireless Smartphone that has unlimited data.

<sup>2</sup>Usage may be prioritized behind other customers in the event of network congestion.

<sup>3</sup>Unlimited messaging from within the United States to anywhere in the world where messaging services are available. For other messaging rates go to [www.verizonwireless.com](http://www.verizonwireless.com).

### 4G Business Unlimited Smartwatch Plan (Standalone)

Government Subscribers

This plan is not eligible for monthly access fee discounts.

Monthly Access Fee	\$20.00 (32836)
Monthly Anytime Minutes	Unlimited
Data Allowance <sup>1</sup>	Unlimited
Domestic and International Messaging Allowance <sup>2</sup>	Unlimited

**Notes:** This is a generally available retail plan, and is subject to change with 30 days' notice. Current coverage details and additional plan information can be found at [www.verizonwireless.com](http://www.verizonwireless.com). Coverage includes the Verizon Wireless 5G Nationwide® network and 4G LTE network. For avoidance of doubt, the Verizon Wireless 5G Nationwide network is a separate network from the Verizon Wireless 5G Ultra Wideband network. Only select smartwatch devices can be activated on this plan.

<sup>1</sup>After 22 GB of data usage on a line during any billing cycle, usage may be prioritized behind other customers in the event of network congestion. To ensure users are able to maximize their high-speed data use for business applications, video applications will stream at up to 1080p. For data usage in Canada and Mexico, after the first 2 GB of usage in a day, throughput speeds for additional usage will be reduced for the remainder of the day. Usage outside of the United States requires a 5G or 4G GSM/UMTS global-capable device.

<sup>2</sup>Unlimited messaging from within the United States to anywhere in the world where messaging services are available. For other messaging rates go to [www.verizonwireless.com](http://www.verizonwireless.com).

This plan is not compatible with Private Network Traffic Management (PNTM) nor Private Network.

Custom 4G Wireless Home Phone for Government Voice Plan<sup>1</sup>

Government Subscribers Only  
This plan is NOT eligible for monthly access fee discounts

Monthly Access Fee	\$20.00 (93792)
Monthly Anytime Minutes	Unlimited

**Notes:** This is a generally available retail plan, and is subject to change with 30 days’ notice. Current coverage details and additional plan information can be found at [www.verizonwireless.com](http://www.verizonwireless.com). Coverage includes the Verizon Wireless 5G Nationwide® network and 4G LTE network. For avoidance of doubt, the Verizon Wireless 5G Nationwide network is a separate network from the Verizon Wireless 5G Ultra Wideband network. No domestic roaming charges or long distance charges. Activation on this plan requires a separate billing account. Activations on this plan are limited to no more than 9 lines per account. This is not a Home Phone service. This service is generally utilized to replace POTS lines.

<sup>1</sup>Lines activated on this plan must be on a 4G Verizon Wireless Home Phone approved voice-only device. Lines activated on this plan cannot be used outside the United States. Data usage is not available with this plan.

## Business Solution Store (BuSS),

### Third-Party Products & Other Solutions

#### One Talk Solution: Government Subscribers Only

The plans/features below reflect any applicable discount. No additional discounts apply.

**One Talk** is a mobile first business telephone system that combines Smartphones and Desk phones (standard and 4G) capabilities into a fully integrated office solution providing a single telephone number ("Mobile Data Number/MDN") with the same type of advanced calling and messaging features.

##### Desk Phone/Mobile Client (App)

Price Plan Type	Line Level Plans (e.g. Flexible Business Plans, <b>Custom Flexible Business Plans, Nationwide</b> )	Account Level Plans (e.g. Verizon Plans, More Everything)
One Talk Primary MDN	Monthly Access	Monthly Access
One Talk Price Plan (100 MB Data)	\$10.00	\$0.00 (the new Verizon Plans)
One Talk Feature	\$15.00	\$15.00
One Talk Line Access Charge	N/A	\$10.00

##### Auto Receptionist (AR) and Hunt Group (HG)

Price Plan Type	Line Level Plans (e.g. Flexible Business Plans, <b>Custom Flexible Business Plans, Nationwide</b> )	Account Level Plans (e.g. Verizon Plans, More Everything)
One Talk Primary MDN	Monthly Access	Monthly Access
One Talk <b>AR Price Plan</b> (100 MB Data)	\$10.00	\$0.00
One Talk <b>AR Feature</b>		\$10.00
One Talk <b>AR Line Access Charge</b>	N/A	
One Talk <b>HG Price Plan</b> (100 MB Data)	\$0.00	
One Talk <b>HG Feature</b>		\$0.00
One Talk <b>HG Line Access Charge</b>	N/A	

##### One Talk Side View (Smartphone, One Talk Dialers, and Mobile Client Apps) Only<sup>3</sup> Business App Integrations

**One Talk Basic Integrations<sup>3</sup>** provides access to the Google Workspace/Microsoft 365 apps Contacts, Email, Calendar, and productivity suite. This feature is included with One Talk Smartphone, One Talk Dialers, and Mobile Client App activations

One Talk Basic Integrations	\$0.00 (SPO 1922)
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##### Optional Features

One Talk Premium Visual Voicemail for Android Smartphone	
One Talk Premium Visual Voicemail for Desk Phone & Mobile App	\$2.99
One Talk Voicemail To Text for iOS Smartphones	
One Talk Caller Name ID	

##### Additional Devices per MDN<sup>1</sup>

Standard One Talk Desk Phones: For MDN's activated on a Smartphone, Standard Desk Phone or, Mobile App, a maximum of up to eight (8) additional devices can be shared with the MDN as follows: one (1) Smartphone, up to two (2) standard One Talk desk phones and up to five (5) mobile Apps.

##### Additional Device Pricing

Smartphone Device	One Talk Standard Desk Phone	Mobile Client (App) <sup>2</sup> (Includes Smartphones and Tablets)
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Additional devices (endpoint) incur a \$10.00 monthly access	\$0.00 for additional devices (excluding Smartphone devices with One Talk Dialers)	\$0.00 for additional devices (excluding Smartphone devices with One Talk Dialers)
<p><b>Notes:</b> Current coverage details and additional plan information can be found at <a href="http://www.verizonwireless.com">www.verizonwireless.com</a>. Coverage includes the Verizon Wireless 4G network. One Talk service is applied to the Verizon Wireless MDN and is available on all of the user's devices.</p> <p>One Talk is not compatible with Fax machines, credit card POS solutions, or Security Systems. One Talk calls originated from a Smartphone, or Mobile drop if either party leaves Verizon 4G and/or Wi-Fi coverage. When outside of the 4G coverage area and without 4G or WiFi service, the <a href="#">Smartphone</a> device operates as a standard device (1X calling) with standard voice and SMS messaging capabilities with no One Talk features available to the user.</p> <p>For the Service to work on wireless devices, Customer must select the line on your agency's profile to which you wish to add the One Talk feature. <sup>1</sup>Each One Talk phone number can be shared between devices with the following limits: Up to five smartphones and/or tablets using the One Talk Mobile App or Microsoft® Windows® and/or Apple® Mac® computers using the One Talk Desktop App, two standard desk phones and a single smartphone using One Talk. You may only make voice and/or video calls with up to three (3) devices per One Talk phone number at the same time. <sup>2</sup>The Mobile App can be used in eligible devices (includes devices from other carriers); Smartphones (without One Talk Dialers (Basic, Enhanced, and Native)), wireless and WiFi tablets. The Desktop app can be used in Windows PCs and Mac OS devices, limit five (5) total per MDN (including primary device). Installing the One Talk Mobile App consumes an estimated 30MB of data, the Desktop App consumes approximately 110MB of data. <sup>3</sup>All Google Workspace business plans are supported, however, Gmail is not supported; and all Microsoft 365 personal and business plans are supported.</p> <p>The Service is not compatible with all price plans and desk phones are not available under all contracts. Check with your sales representative for plan compatibility with the Service and the availability of desk phones under the Contract.</p> <p>This is a current retail plan and is subject to change or be discontinued with 30 days' notice to the customer. This One Talk Connected desk phone is not compatible with Private Network Traffic Management (PNTM) or Private Network. For additional information regarding One Talk please visit: <a href="https://www.verizon.com/business/products/voice-collaboration/unified-communications/one-talk/">https://www.verizon.com/business/products/voice-collaboration/unified-communications/one-talk/</a></p>		

See below for [One Talk<sup>SM</sup> and Message+ from Verizon Service - Government Terms of Service](#)

## Private Network/Dynamic Mobile Network Routing (DMNR)/Service Based Access(SBA) Static IP – Isolated Pool w/Fixed End System (FES) [Internet Restricted]

The Account Set-Up Fees below reflect any applicable discount. No additional discounts apply.

### Mobile Broadband and NationalAccess plans or features only

Configuration	Cost			
Per Account FES Connect Set-Up (One time fee)	\$1500.00			
	Private Network Only	Private Network with DMNR	Private Network with SBA	Static IP Only
Per Account Level Set-Up (One time fee)	\$500.00	\$750.00	\$750.00	\$500.00
DMNR or SBA (Per build)	\$250.00 (Adding to existing Private Network Only)			
Public Safety Subscribers Account Set-Up: Verizon Wireless will waive all account set-up fees including the \$1500.00 connection fee, \$500.00 Account Set-up Fees (Private Network/Static IP) and the DMNR for new Public Safety builds classified with the following NAICS (formerly SIC) Codes only.				
<div><div><ul style="list-style-type: none"><li>621910 Ambulance Services</li><li>922110 Courts</li><li>922120 Police Protection</li><li>922130 Legal Counsel and Prosecution</li><li>922140 Correctional Institutions</li></ul></div><div><ul style="list-style-type: none"><li>922160 Fire Protection</li><li>922190 Other Justice, Public Order, and Safety Activities</li><li>928110 National Security</li><li>922150 Parole Offices and Probation Offices</li></ul></div></div>				
<p><b>Note:</b> Set-Up fees apply to new Private Network/DMNR/SBA builds (Verizon Home Agent Portal (VHAP)). This applies to New Private Networks built as Standard, Parent or Child. Subscribers that are placed into this pool will be limited to utilizing the Verizon Wireless Network for transport to and from their FES connections to the Verizon Wireless Network. Static IP addresses will be available on remote access, Mobile Broadband and Unlimited NationalAccess plans or features only. Fees may not apply in certain VPN environments. Fees are per account level (regardless of the number of IPs ordered) selecting Static IP, and may apply in addition to \$1500.00 Connect Fee in certain configurations. Does not include MPLS.</p> <p><b>Static IP:</b> Fees are per account level (regardless of the number of IPs ordered) selecting Static IP. Static IP addresses will be available on remote access, Mobile Broadband and NationalAccess plans or features only. Static IP addresses may be reserved and should be assigned to the mobile numbers within 90 days. De-activated Static IP addresses will go into an “ageing pool” for 24 hours. After 24 hours, these Static IP addresses will be returned to reserved status for the account. Reserved Static IP addresses will be shown at the account level and can be viewed from the billing system. Feature activations will be stored in the “data warehouse” database along with the Static IP Address for reporting. A Static IP address is associated with the device’s MDN (Mobile Dialing Number). Each time the subscriber initiates a data session the Static IP address that is associated with their MDN is assigned to their device for each session. Subscribers completing an ESN (Electronic Serial Number) change will retain their Static IP address.</p> <p>Eligible 3G/4G data service: Mobile Broadband, Mobile Broadband Wireless Router, Telemetry (M2M), Wireless Email, or usage-based Megabyte pricing.</p> <p>DMNR and SBA are optional features that can co-exist on a Customer's Private Network profile.</p>				

See below for [Verizon Wireless Private Network Terms and Conditions](#).

## Grandfathered Plans

### Custom Commonwealth of Virginia Nationwide Voice Calling Plans

The calling plans below reflect the monthly access charge discount. No additional discounts apply.

Custom COVA Nationwide Voice Calling Plans:	200 Voice Minutes	400 Voice Minutes	600 Voice Minutes	Unlimited
Domestic Anytime Voice Minutes Per Month	200	400	600	Unlimited
Monthly Access Charge (non-share)	\$19.99	\$21.99	\$34.99	\$44.99
Monthly Access Charge (share)	\$22.99	\$23.99	\$36.99	N/A
Voice Overage Rate per minute	\$0.25			N/A
Domestic Night & Weekend Minutes	Unlimited			
Domestic Mobile to Mobile Minutes	Unlimited			
Included Domestic Text, Picture & Video Messages	Included			
Domestic Long Distance	Included			
Domestic Data	\$1.99/MB (sent or received)			
OPTIONAL				
Unlimited Domestic Push to Talk Plus	\$5.00/per user (device dependent)			
<b>Notes:</b> See attached Plan and Feature Details for important information about calling plans, features and options. <b>Account Share - Voice Sharing:</b> At the end of each bill cycle, any unused voice allowances for lines sharing on the same account will be applied to the overages of the other lines on the same account beginning with the line with the highest overage need. These plans share with the \$14.99 Add- A-Line plan.				

## Custom 4G Unlimited Smartphone Plan for Public Sector

Government Subscribers Only

This plan reflects the monthly access fee discount. No additional discounts apply.

Monthly Access Fee (pre-discount)	\$65.00 (13656)
Monthly Access Fee (Discount Applied)	\$49.40
Domestic Data Allowance <sup>1</sup>	Unlimited
Domestic Mobile Hotspot <sup>2</sup>	Unlimited
Domestic Monthly Anytime Minutes	Unlimited
Domestic Roaming and Long Distance	Included
Domestic and International Messaging Allowance <sup>3</sup>	Unlimited

**Notes:** Current coverage details and additional plan information can be found at [www.verizonwireless.com](http://www.verizonwireless.com). Coverage includes the Verizon Wireless 5G Nationwide® network and 4G LTE network. For avoidance of doubt, the Verizon Wireless 5G Nationwide network is a separate network from the Verizon Wireless 5G Ultra Wideband network. Usage outside of the United States will be billed at the international travel feature rate, if applicable, or pay as you go pricing, which can be found at [www.verizonwireless.com/international](http://www.verizonwireless.com/international). Lines activating on this plan must be on 5G Nationwide or 4G LTE smartphones.

<sup>1</sup>After 22 GB of data usage on a line during any billing cycle, usage may be prioritized behind other customers in the event of network congestion. To ensure users are able to maximize their high-speed data use for business applications, video applications will stream at up to 480p.

<sup>2</sup>Mobile Hotspot is available on all capable devices and allows the line to share data allowance with multiple Wi-Fi enabled devices. If 10 GB of Mobile Hotspot data usage is exceeded on any line in any given billing cycle, Verizon Wireless will limit the data throughput speeds to up to 200 Kbps for additional usage for the remainder of the then-current billing cycle for the line that exceeds the data usage.

<sup>3</sup>Unlimited messaging from within the United States to anywhere in the world where messaging services are available. For other messaging rates go to [www.verizonwireless.com](http://www.verizonwireless.com).

\*\*\*Plan 13656 is eligible to use Standard TravelPass SPO 383. Please visit [www.verizonwireless.com/international](http://www.verizonwireless.com/international) for TravelPass SPO 383 rates and destinations, which are subject to change without notice.\*\*\*

## Custom Business 5G Ultra Wideband Bolt-On Feature

Government Subscribers Only

This feature is not eligible for discounts.

Monthly Access Fee	\$0.00 (1545)
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**Notes:** Coverage includes the Verizon Wireless 5G Ultra Wideband (UWB) network, where available. Current coverage details can be found at [www.verizonwireless.com/5G](http://www.verizonwireless.com/5G). This feature is only available to 5G UWB capable smartphones on the Custom Unlimited Business Plan for Smartphones (Plan Codes 13656).

## Custom Unlimited Plan for Smartphones - Government

Government Subscribers Only

This plan is not eligible for monthly access fee discounts.

Monthly Access Fee	\$70.00 (99719)
Monthly Anytime Minutes – Domestic, Canada and Mexico	Unlimited
Domestic Data and Messaging Allowance <sup>1</sup>	Unlimited
Canada and Mexico Data and Messaging Allowance <sup>2</sup>	Unlimited
Mobile Hotspot <sup>3</sup>	Included
Domestic, Canada and Mexico Long Distance Toll Free <sup>4</sup>	Included
International Messaging Allowance <sup>5</sup>	Unlimited

**Notes:** Current coverage details and additional plan information can be found at [www.verizonwireless.com](http://www.verizonwireless.com). Coverage includes the Verizon Wireless 5G Nationwide® network and 4G LTE network. For avoidance of doubt, the Verizon Wireless 5G Nationwide network is a separate network from the Verizon Wireless 5G Ultra Wideband network. Data speeds are not guaranteed while on roaming partner networks. Lines activating on this plan must be on 5G Nationwide or 4G LTE smartphones.

<sup>1</sup>After 25 GB of data usage on a line during any billing cycle usage may be prioritized behind other customers in the event of network congestion. To ensure users are able to maximize their high-speed data use for business applications, video applications will stream at up to 480p.

<sup>2</sup>For data usage in Canada and Mexico, after the first 2 GB of usage in a day, throughput speeds will be reduced for the remainder of the day.

<sup>3</sup>Mobile Hotspot is available on all capable devices and allows the line to share data allowance with multiple Wi-Fi enabled devices. If 15 GB of Mobile Hotspot data usage is exceeded on any line in any given billing cycle, Verizon Wireless will limit the data throughput speeds for additional usage for the remainder of the then-current billing cycle for the line that exceeds the data usage.

<sup>4</sup>Toll free calling from the US to Canada and Mexico, from Mexico to the US and Canada, and from Canada to the US and Mexico.

<sup>5</sup>Unlimited Messaging from within the United States to anywhere in the world where messaging services are available. For other messaging rates go to [www.verizonwireless.com](http://www.verizonwireless.com).

\*\*\*Plan 99719 is eligible to use Standard TravelPass SPO 988. Please visit [verizonwireless.com/international](http://verizonwireless.com/international) for TravelPass rates and destinations, which are subject to change without notice. \*\*\*

## Custom Nationwide for Business Share Plans with Shared 3G/4G Business Email and Messaging\*: Commonwealth Of Virginia Subscribers Only

These plans are not eligible for monthly access fee discounts

Monthly Access Fee	\$56.99
Monthly Anytime Minutes	Unlimited
Data Allowance (with sharing)	1 GB
Data Overage Rate	\$10.00 per GB
Domestic Messaging (text, picture, video)	Unlimited
Unlimited National Mobile to Mobile	Included
Unlimited Night & Weekend	Included
Domestic Long Distance	Included

### OPTIONAL FEATURES

Unlimited Domestic Push To Talk Plus	\$5.00 per user/ (device dependent)
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**Notes:** See attached Plan and Feature Details for important information about calling plans, features and options. Coverage includes the Verizon Wireless 4G network; and the 3G and 3G Extended networks, while available. \*Only Smartphone's can be activated on this plan.

**Account Share - Data Sharing:** At the end of each bill cycle, any unused data allowances for lines sharing on the same account will be applied to the overages of the other lines on the same account beginning with the line with the lowest overage need.

## Custom Commonwealth of Virginia Nationwide Voice Calling Plans

### Add-a-Line Voice Plans

The calling plans below reflect the monthly access charge discount. No additional discounts apply.

#### Add-a-Line Voice Plans Custom Commonwealth of Virginia Nationwide Voice Calling Plans Only

Monthly Access Charge	\$14.99 (11439)
Domestic Anytime Voice Minutes Per Month	<b>0 Minutes</b> Minutes can share minutes from voice and/or voice & data bundle plans
Domestic Voice Per Minute Rate	\$0.25
Domestic Night & Weekend Minutes	Unlimited
Domestic Mobile to Mobile Minutes	Unlimited
Included Domestic Text Messages	Unlimited
Domestic Long Distance	Included
Domestic Data	\$1.99/MB (sent or received)

#### OPTIONAL

Domestic Push to Talk Plus	\$5.00
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**NOTE:** See attached Plan and Feature Details for important information about calling plans, features and options. No more than 50% of plans on a

single account can be placed on the Additional Line Voice Shared Minute Data Plan. The \$14.99 Add-A-Line plane share with the 200/400/600 voice and 200/400/600/1000 voice and data bundle plans.

**Account Share - Voice Sharing:** At the end of each bill cycle, any unused voice allowances for lines sharing on the same account will be applied to the overages of the other lines on the same account beginning with the line with the highest overage need.

## Custom Commonwealth of Virginia Domestic Nationwide

### Voice & Flat Rate Data Bundle Plans

The calling plans below reflect the monthly access charge discount. No additional discounts apply.

Nationwide Voice & Data Plans:	200 Minute Voice/Data Bundle	400 Minute Voice/Data Bundle	600 Minute Voice/Data Bundle	1000 Minute Voice/ Data Bundle	Unlimited Voice/Data Bundle
<b>Domestic Anytime Voice Minutes Per Month</b>	<b>200</b>	<b>400</b>	<b>600</b>	<b>1000</b>	<b>Unlimited*</b>
Monthly Access Charge (non-share)	\$37.99	\$42.99	\$56.99	\$66.99	\$89.99
Monthly Access Charge (share)	\$39.99	\$44.99	\$58.99	\$68.99	N/A
Overage Rate per minute	\$0.25				N/A
Domestic Data Allowance for Email	Unlimited				
Domestic Night & Weekend Minutes	Unlimited				
Domestic Mobile to Mobile Minutes	Unlimited				
Domestic Text, Picture & Video Messages	Unlimited				
Domestic Long Distance	Included				
Domestic Push to Talk Plus	Unlimited				

**Notes:** See attached Plan and Feature Details for important information about calling plans, features and options. \*Verizon Wireless will limit the data throughput speeds should 25 GB of data usage be reached in any given billing cycle on any line. Data throughput speeds for additional usage will be limited for the remainder of the then-current bill cycle for the line(s) that exceed the 25 GB high-speed data usage threshold. **Account Share - Voice Sharing:** At the end of each bill cycle, any unused voice allowances for lines sharing on the same account will be applied to the overages of the other lines on the same account beginning with the line with the highest overage need.

## Custom Nationwide for Business Share Plans with Shared 3G/4G Business Email, \*Mobile Hotspot and Messaging: Commonwealth of Virginia Subscribers Only

These plans are not eligible for monthly access fee discounts

Monthly Access Fee	\$99.99
Monthly Anytime Minutes	Unlimited
Data Allowance with MHS *	Unlimited **
Domestic Messaging (text, picture, video)	Unlimited
Unlimited Mobile to Mobile	Included
Unlimited Night & Weekend	Included
Domestic Long Distance	Included

### OPTIONAL FEATURES

Domestic Push To Talk Plus	\$0.00 Unlimited
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**Notes:** See attached Plan and Feature Details for important information about calling plans, features and options. Current coverage details can be found at [www.verizonwireless.com](http://www.verizonwireless.com). Coverage includes the Verizon Wireless 4G network; and the 3G and 3G Extended networks, while available.

\*Mobile Hotspot is available on all capable devices and allows the line to share its data allowance with multiple Wi-Fi enabled devices.

\*\*Verizon Wireless will limit the data throughput speeds should 25 GB of data usage be reached in any given billing cycle on any line. Data throughput speeds for additional usage will be limited for the remainder of the then-current bill cycle for the line(s) that exceed the 25 GB high-speed data usage threshold.

## Custom Commonwealth of Virginia Global Nationwide Voice & Global Data Plans

The calling plans below reflect the monthly access fee discount. No additional discounts apply.

Nationwide International Email for Commonwealth of VA: Government Subscribers Only	400 Minute Voice/Global Data Bundle	600 Minute Voice/Global Data Bundle	1000 Minute Voice/Global Data Bundle
Monthly Access Fee (non-share)	\$62.99	\$76.99	\$86.99
Monthly Access Fee (share)	\$64.99	\$78.99	\$88.99
Voice Overage Rate	\$0.25 per minute		
International/Global Phone Roaming <sup>†</sup>		Zone 1 Countries	Zone 2 Countries
	Government Subscribers	\$0.99	\$1.99
Domestic Mobile to Mobile	Unlimited		
Domestic Night & Weekend Minutes	Unlimited		
Domestic Long Distance	Included		
Domestic Email Allowance	Unlimited <sup>1</sup>		
International Email Allowance	Unlimited <sup>2</sup>		
Included Domestic Text, Picture & Video Messages	Unlimited		

**Notes:** Requires a 4G Global capable smartphone. Current coverage details can be found at [www.verizonwireless.com](http://www.verizonwireless.com). See attached Plan and Feature Details for important information about calling plans, features and options.

<sup>†</sup>The international travel data allowance applies in Canada, Mexico, and the rest of the world where coverage is available. To see supported countries and rates for services such as voice and messaging, go to [verizonwireless.com/international](http://verizonwireless.com/international). Verizon Wireless will terminate a line of service if more than half of the usage over three consecutive billing cycles is outside of the United States.

1 Verizon Wireless will limit the data throughput speeds should 25 GB of data usage be reached in any given billing cycle on any line. Data throughput speeds for additional usage will be limited for the remainder of the then-current bill cycle for the line(s) that exceed the 25 GB high-speed data usage threshold.

2 International Data Allowance: If 1 GB of data usage is exceeded on any line in any given billing cycle, Verizon Wireless will limit the data throughput speeds for additional usage for the remainder of the then-current billing cycle for the line that exceeds the data usage.

**Account Share - Voice Sharing (Domestic Only):** At the end of each bill cycle, any unused voice allowances for lines sharing on the same account will be applied to the overages of the other lines on the same account beginning with the line with the highest overage need.

**Zone 1 Countries are as follows:** Aland Islands, Albania, American Samoa, Andorra, Anguilla, Antigua, Antarctica, Argentina, Aruba, Australia, Austria, Bahamas, Barbados, Belarus, Belgium, Belize, Bermuda, Bolivia, Bosnia and Herzegovina, Brazil, British Virgin Islands, Brunei, Bulgaria, Cambodia, Cayman Islands, Chile, China, Christmas Island, Colombia, Cook Islands, Costa Rica, Croatia, Cyprus, Czech Republic, Denmark, Dominica, Dominican Republic, Ecuador, El Salvador, England, Estonia, Falkland Islands, Faroe Islands, Fiji Islands, Finland, France, French Guiana, French Polynesia, Germany, Gibraltar, Greece, Greenland, Grenada, Guadeloupe, Guam, Guatemala, Guernsey, Guyana, Haiti, Honduras, Hong Kong, Hungary, Iceland, India, Ireland, Isle of Man, Italy, Jamaica, Jersey, Latvia, Liechtenstein, Lithuania, Luxembourg, Macau, Macedonia, Malaysia, Malta, Martinique, Moldova, Monaco, Montenegro, Nauru, Netherlands, Netherlands Antilles, New Caledonia, New Zealand, Nicaragua, Norfolk Island, Northern Ireland, Northern Mariana Island, Norway, Palau, Panama, Papua New Guinea, Paraguay, Peru, Poland, Portugal, Reunion, Romania, Russia, Samoa, San Marino, Scotland, Serbia, Singapore, Slovakia, Slovenia, Solomon Islands, Spain, South Korea, St. Barthelemy, St. Kitts and Nevis, St. Lucia, St. Martin, St. Vincent & Grenadines, Suriname, Svalbard, Sweden, Switzerland, Taiwan, Thailand, Tonga, Turkey, Turks and Caicos Islands, Ukraine, Uruguay, Vanuatu, Vatican City, Venezuela, Vietnam and Wales. .

**Zone 2 Countries are as follows:** Afghanistan, Algeria, Angola, Armenia, Azerbaijan, Bahrain, Bangladesh, Benin, Bhutan, Botswana, Burkina Faso, Burundi, Cameroon, Cape Verde Islands, Central African Republic, Chad, Comoros, Congo, Cuba, Djibouti, East Timor, Egypt, Equatorial Guinea, Ethiopia, Gabon, Gambia, Georgia, Ghana, Guinea, Guinea Bissau, Indonesia, Iraq, Israel, Ivory Coast, Japan, Jordan, Kazakhstan, Kenya, Kuwait, Kyrgyzstan, Laos, Lebanon, Lesotho, Liberia, Libya, Madagascar, Malawi, Maldives, Mali, Mauritania, Mauritius, Mayotte Island, Micronesia, Mongolia, Montserrat, Morocco, Mozambique, Myanmar, Namibia, Nepal, Niger, Nigeria, Oman, Pakistan, Philippines, Qatar, Rwandese Republic, Sao Tome and Principe, Saudi Arabia, Senegal, Seychelles, Sierra Leone, South Africa, Sri Lanka, South Sudan, Sudan, Swaziland, Syria, Tajikistan, Tanzania, Togo, Trinidad and Tobago, Tunisia, Turkmenistan, Uganda, United Arab Emirates, Uzbekistan, Western Sahara, Yemen, Zambia and Zimbabwe. Other available countries will be billed at the Zone 2 rates. The list of countries is subject to change.

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## Custom Commonwealth of Virginia 3G Domestic BlackBerry/Smartphone Data Plan

The calling plan below reflects the monthly access charge discount. No additional discounts apply.

Monthly Access Charge	\$39.99
Voice Rate per minute	\$0.25
Domestic Data Allowance	Unlimited
Domestic Night & Weekend Minutes	Unlimited
Domestic Mobile to Mobile Minutes	Unlimited
Included Domestic Text, Picture & Video Messages	Unlimited
Domestic Long Distance	Included
<b>Optional</b>	
Domestic Push to Talk Plus	\$5.00
<b>Notes:</b> See attached Plan and Feature Details for important information about calling plans, features and options. Verizon Wireless will limit the data throughput speeds should 25 GB of data usage be reached in any given billing cycle on any line. Data throughput speeds for additional usage will be limited for the remainder of the then-current bill cycle for the line(s) that exceed the 25 GB high-speed data usage threshold.	

## Custom Flat Rate Mobile Broadband - Government

Government Subscribers Only  
This plan is not eligible for monthly access fee discounts.

Monthly Access Fee	\$34.99 (99716)
Domestic Data Allowance*	Unlimited
Overage Rate per KB	NA
NOTE: Subject to the Mobile Broadband terms and conditions; additional terms and conditions apply to Unlimited, Megabyte (MB), and Smartphone data Plans. Throughput speeds on the Custom Flat Rate Mobile Broadband will be limited up to 600kbps throughout the duration of each billing cycle while on the Verizon Wireless 4G network only. Data speeds are not guaranteed while on Extended or roaming partner networks. Devices utilized in conjunction with the Custom Flat Rate Mobile Broadband plan are limited to mobile (non-stationary) applications. Dedicated internet connections on stationary router devices and streaming video on stationary video surveillance cameras are expressly prohibited on this rate plan.	

## Custom Commonwealth of Virginia Mobile Broadband Plan

The data plans below reflect the monthly access fee discount. No additional discounts apply.

<b>Mobile Broadband Share Plans:</b>		2 Gigabyte
Monthly Access Fee		\$24.99
Domestic Data Allowance Per Month		2 GB
Domestic Overage Rate Per Gigabyte		\$10.00 (\$0.0000095 per Kilobyte)
Domestic Long Distance		Included
<b>Notes:</b> Current coverage details information can be found at <a href="http://www.verizonwireless.com">www.verizonwireless.com</a> . See attached Plan and Feature Details for important information about calling plans, features and options. Streaming video is NOT permitted on this plan		

## Global Data Optional Feature

The data feature below reflect the monthly access fee discount. No additional discounts apply.

Monthly Access Fee	Allowance	Rate After Allowance (Global Data Plan Countries)	Rate per KB (non-Global Data Plan Countries)
<b>\$29.99</b> (4G/3G/GSM)	100MB	\$25.00 per each additional 100 MB used	\$0.02 per KB (\$20.48/MB)

**Notes:** Current coverage details, a list of Global Data Plan countries and additional information can be found at [www.verizonwireless.com](http://www.verizonwireless.com). The data allowance applies in over 140 countries, where coverage is available. See Plan and Features Details section for important information about calling plans, features and options. Applies to all global-capable phones and internet devices. Customer must subscribe to a domestic Mobile Hotspot plan to use the service globally. The majority of your monthly usage must be in the United States. All data usage, including tethering and hotspot, deducts from the same data allowance.

## Custom 4G Business TravelPass Feature

Government Subscribers Only  
Rates are not eligible for discounts.

Canada and Mexico Daily Rate <sup>2</sup>	\$2.00
Rest of World Daily Rate <sup>2,3</sup>	\$10.00
Non-Travel Pass Countries <sup>4</sup>	Pay As You Go Rates

**Notes:** <sup>1</sup>This feature requires a 4G LTE GSM/UMTS global-capable device. <sup>2</sup>The daily rate covers a 24-hour time period. <sup>3</sup>For eligible countries, <sup>4</sup>non-TravelPass country rates and additional information, go to [www.verizonwireless.com/international](http://www.verizonwireless.com/international). For voice-capable devices, this feature may be added to plans that have an unlimited voice and messaging allowance and an unlimited or capped data allowance using the account share option. For data-only devices, this feature may be added to lines that have an unlimited or capped data allowance using the account share option. For data usage in Canada and Mexico and all Rest of World TravelPass countries, after the first 512 MB of usage in a day, throughput speeds for additional usage will be reduced for remainder of the day. All data usage decrements from the domestic data allowance when added to a capped allowance plan. Verizon Wireless will terminate a line if more than half of the usage over three consecutive billing cycles is outside of the United States, following 30 days' notice to Customer.

This feature can only be added to lines activated on the following plans: Custom Business Plans for Basic and Smartphones – Subsidized, Custom Business Plans for Basic and Smartphones – BYOD\*\* (SPO 1081)

## 4G Business TravelPass Feature<sup>1</sup>

Government Subscribers Only  
Rates are not eligible for discounts.

Canada and Mexico Daily Rate <sup>2</sup>	<b>\$5.00</b> (SPO 383)
Rest of World Daily Rate <sup>2,3</sup>	<b>\$10.00</b>
Non-Travel Pass Countries <sup>4</sup>	Pay As You Go Rates

**Notes:** <sup>1</sup>This feature requires a 4G World Device or 5G World Device. <sup>2</sup>The daily rate covers a 24-hour time period. <sup>3</sup>For eligible countries, <sup>4</sup>non-TravelPass country rates, and additional information, go to [www.verizonwireless.com/international](http://www.verizonwireless.com/international). For voice-capable devices, this feature may be added to plans that have an unlimited voice and messaging allowance and an unlimited or capped data allowance using the account share option. For data-only devices, this feature may be added to lines that have an unlimited or capped data allowance using the account share option. For data usage in Canada and Mexico and all Rest of World TravelPass countries, after the first 2 GB of usage in a day, throughput speeds for additional usage will be reduced for the remainder of the day. All data usage decrements from the domestic data allowance when added to a capped allowance plan. Verizon Wireless will terminate a line if more than half of the usage over three consecutive billing cycles is outside of the United States, following 30 days' notice to Customer. This is a generally available retail feature and is subject to change without notice.

This feature can only be added to lines activated on the following plan under this Agreement: Custom 4G Unlimited Smartphone Plan for Public Sector (13656).

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**4G Business TravelPass Feature<sup>1</sup>**

**Government Subscribers Only**  
**Rates are not eligible for discounts.**

<b>Canada and Mexico Daily Rate<sup>2</sup></b>	<b>\$0.00 (SPO 988)</b>
<b>Rest of World Daily Rate<sup>2,3</sup></b>	<b>\$10.00</b>
<b>Non-Travel Pass Countries<sup>4</sup></b>	Pay As You Go Rates

**Notes:** <sup>1</sup>This feature requires a 4G World Device or 5G World Device. <sup>2</sup>The daily rate covers a 24-hour time period. <sup>3</sup>For eligible countries, <sup>4</sup>non-TravelPass country rates, and additional information, go to [www.verizonwireless.com/international](http://www.verizonwireless.com/international). For voice-capable devices, this feature may be added to plans that have an unlimited voice and messaging allowance and an unlimited or capped data allowance using the account share option. For data-only devices, this feature may be added to lines that have an unlimited or capped data allowance using the account share option. For data usage in Canada and Mexico and all Rest of World TravelPass countries, after the first 2 GB of usage in a day, throughput speeds for additional usage will be reduced for the remainder of the day. All data usage decrements from the domestic data allowance when added to a capped allowance plan. Verizon Wireless will terminate a line if more than half of the usage over three consecutive billing cycles is outside of the United States, following 30 days' notice to Customer. This is a generally available retail feature and is subject to change without notice.

This feature can only be added to lines activated on the following plan under this Agreement: Unlimited Plan for Smartphones – Government (PP 99719).

**Custom Commonwealth of Virginia Machine to Machine Share Plans**

This plan is NOT eligible for monthly access fee discounts.

<b>Monthly Access Fee</b>	<b>Data Allowance</b>	<b>Overage Rate</b>
\$4.75	1MB	\$0.00125/KB
\$5.00	2MB	
\$7.00	5MB	
\$10.00	25MB	
\$15.00	50MB	
\$18.00	150MB	

**Note:** This plan is restricted to Verizon Wireless 3G and 4G network use only; domestic roaming is not available. Current data coverage details and additional plan information can be found at [www.verizonwireless.com](http://www.verizonwireless.com). Activation on this plan requires a 24-month Line Term. Netbook, Smartphone, and Tablet devices are not eligible for Machine to Machine pricing. See Plan and Feature Details for important information about calling plans, features and options.

**Account Share**

**Data Sharing:** Sharing among M2M Lines is available only among M2M Lines active on this plan. At the end of each bill cycle, any unused data allowances for lines sharing on the same account will be applied to the overages of the other lines on the same account beginning with the line with the lowest overage need.

**3G/4G Mobile Broadband Machine-to-Machine (M2M) Wireless Backup Router Plan:****Government Subscribers Only**

The data plan below reflect the monthly access fee discount. No additional discounts apply.

**3G/4G M2M Wireless Backup Router Plan**

Monthly Access Fee (non-pooled)	\$10.00 (86847 <sub>3G</sub> /86848 <sub>4G</sub> )
Domestic Data Allowance Per Month	25 MB
Share Option	N/A
Domestic Overage Rate Per GB	\$10.00 per GB
Domestic Voice Rate Per Minute	\$0.25 per minute (Device Dependent)
Text Messaging Per Message	\$0.20 per message sent or received (Device Dependent)
International Roaming	N/A. Verizon Wireless network only.

**Notes:** Current coverage details can be found at [www.verizonwireless.com](http://www.verizonwireless.com). See the M2M Data Plan and Feature Details as well as Calling Plan and Feature Details in your Agreement for important information about calling plans, features and options. During an outage of the primary connection, all usage within the billing cycle in excess of the 25 MB allowance will be charged at the overage rate of \$10.00 per GB. Text messaging feature packages may be added to this plan. The Wireless Router Plan is approved for use as a backup solution for business continuity only and is not be used for primary connectivity. Verizon Wireless reserves the right to move Customer to the standard commercial 5 GB M2M price plan should usage on the lines provisioned on the M2M Wireless Backup Router Plan exceed 1 GB for three (3) consecutive months. M2M Wireless Backup Router Plan may be used with Private Network. M2M router devices must be approved for use on Verizon Wireless' network; no other device types may be activated on this plan. Not eligible for Verizon Wireless Government Equipment Matrix pricing.

## Terms and Conditions

### **Verizon Wireless Plan and Feature Details**

**Verizon Wireless Plan Optional Services.** Additional fees may be required as per the individual calling plans.

**Plans and Associated Charges:** Billing, shipping and end-user address must be within an area where Verizon Wireless is licensed and provides service. Charges for calls will be based on the cell sites used, which may be outside the calling plan coverage area even when the subscriber is physically within the coverage area. Time of the call is based on the telephone switching office that carries the call, which may be different from the time of day shown on subscriber's phone. Unused monthly minutes and/or Megabytes are lost. On outgoing calls, charges start when subscriber presses **SEND** or the call connects to a network, and on incoming calls, when the call connects to a network (which may be before it rings). A call may end several seconds after subscriber presses **END** or the call disconnects. Calls made on the Verizon Wireless network are only billed if they connect (which includes calls answered by machines). Billing for airtime and related charges may sometimes be delayed. Calls to "911" and certain other emergency services are toll-free and airtime-free. Airtime may be charged when dialing toll-free numbers.

**Anytime Minutes:** Anytime Minutes apply when making or receiving calls from a calling plan's rate and coverage area. Coverage information is available at [www.verizonwireless.com](http://www.verizonwireless.com). Airtime is rounded up to the next full minute. Allowance minutes/Megabytes are not transferable except as may be available on plans with sharing. In order to gain access to coverage in newly expanding markets, subscribers must periodically dial \*228 to update roaming information from voice or Smartphone devices; from the VZAccess Manager, go into "Options" and click "Activation," while in the National Enhanced Services Rate and Coverage Area every three months. This may alter the rate and coverage area. Automatic roaming may not be available in all areas and rates may vary. Roaming charges may be delayed to a later bill.

**Long Distance:** Unlimited domestic long distance is included when calling from the plan's rate and coverage area, unless otherwise specified in the plan.

**Unlimited Messaging:** Unlimited Messaging is included with select plans and is available in the National Enhanced Services rate and coverage area in the United States. Messaging applies when sending and receiving (i) text, picture and video messages to and from Verizon Wireless and Non-Verizon Wireless customers in the United States, (ii) Text, picture, and video messages sent via email, (iii) Instant messages, and (iv) Text messages with customers of wireless carriers in Canada, Mexico, Puerto Rico, and the U.S. Virgin Islands. Messaging is subject to Text, Picture, and Video Messaging Terms and conditions. Premium messages are not included.

**Friends & Family for Business:** Calls directed to and received from an account's listed Friends & Family numbers shall not use Monthly Anytime Voice Minutes. For Nationwide for Business plans with 900 minutes or more or 450 minute plan with the share option can add up to ten (10) Friends & Family numbers. Only calls from Nationwide Coverage Area to designated domestic landline or wireless numbers (excluding Directory Assistance, 900 numbers, or customer's own wireless or Voicemail access numbers) may be added; all qualifying lines on an account share the same Friends & Family numbers, up to account's eligibility limits; My Verizon, My Business Account or Verizon Enterprise Center is required to set up and manage Friends & Family numbers.

**Mobile to Mobile Calling:** Mobile to Mobile Calling minutes apply when making calls directly to or receiving calls directly from another Verizon Wireless subscriber while in the Nationwide Rate and Coverage area. Mobile to Mobile calls must originate and terminate while both Verizon Wireless subscribers are within the Mobile to Mobile Calling area. Mobile to Mobile Calling is not available (i) with fixed wireless devices with usage substantially from a single cell site, (ii) for data usage including Push to Talk Plus calls, Picture or Video Messaging (iii) if Call Forwarding or No Answer/Busy Transfer features are activated, (iv) for calls to Verizon Wireless customers using any of the International services, (v) for calls to check Voice Mail, (vi) in those areas of Louisiana and Mississippi where the users roaming indicator flashes, (vii) in Canada and Mexico and (viii) to users whose current wireless exchange restricts the delivery of Caller ID And (viii) for incoming calls if Caller ID is not present or Caller ID Block is initiated. Mobile to Mobile Calling minutes will be applied before Anytime Minutes.

**Night and Weekend Minutes:** Apply to calls made in a calling plan's rate and coverage area only during the following

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hours: 12:00 am Saturday through 11:59 pm Sunday and 9:01 pm to 5:59 am Monday through Friday. If both Night and Weekend and Mobile to Mobile Calling minute allowances apply to a given call, Mobile to Mobile Calling minutes will apply before Night and Weekend minutes. However, if either allowance is unlimited, the unlimited allowance will always apply first.

**Nationwide for Business Share Option:** The Share Option is available to businesses with a minimum of five (5) Nationwide for Business lines on the same account with the share option. The Monthly Anytime Minutes of all lines on an account will be aggregated, and then allocated first to the line with the highest anytime minute usage, and then to the line with the next highest usage.

**Push to Talk Plus:** Push to Talk Plus (PTT+) capable Equipment required. Push to Talk Plus capable Equipment can only be used with a Push to Talk Plus calling plan. **Subscribers switching from a Push to Talk Plus Calling Plan to another calling plan may not be able to use certain Push to Talk Plus capable Equipment with the new plan.** Push to Talk Plus calls may only be made with other Verizon Wireless Push to Talk Plus subscribers. Push to Talk Plus Subscribers may initiate or participate on a call, simultaneously, with as many as 250 total participants (total is limited to (50) if interoperating between 3G and 4G participants). Administrators can be designated to manage the Push to Talk contact lists via a single website interface with a single user name/password. Existing Push to Talk Subscriber Equipment may require a software upgrade to use Push to Talk Plus or replacement with a Push to Talk Plus capable device. Push to Talk Plus is only available within the National Enhanced Services Rate and Coverage Area and WiFi access points. There will be a delay from the time a Push to Talk Plus call is initiated until the Push to Talk Plus call is first received by the called party. If an incoming voice call is received while on a Push to Talk Plus call the voice call may be answered and the Push to Talk Plus placed on hold. If an incoming Push to Talk Plus call is received while on a Push to Talk Plus call the PTT call icon can be selected to connect to the Push to Talk Plus call. If the incoming voice or Push to Talk Plus call is not answered a missed call alert will display. Network registration information will be sent to the Equipment each time it is powered on in the National Enhanced Services Rate and Coverage Area, each time the Subscriber travels into the National Enhanced Services Rate and Coverage Area, and every 12 hours if the Subscriber stays within the National Enhanced Services Rate and Coverage Area. While the updated network registration information is being sent to the Equipment, incoming voice calls will go directly to voice mail. Contact list cannot be modified from certain Equipment. Subscriber cannot prevent others who have the Subscriber's MTN from entering the MTN into their Push to Talk contact list. Only one person can speak at a time during a Push to Talk Plus call. In-Call Talker Override (Talker Priority) allows a pre-determined user priority to take the floor to communicate urgent message over participant. Push to Talk Plus services cannot be used for (i) access to the Internet, intranets or other data networks, except as the device's native applications & capabilities permit, (ii) any applications that tether Equipment to laptops, personal computers or other devices for any purpose. Please visit our website [www.verizonwireless.com](http://www.verizonwireless.com) for additional Push to Talk Plus information. International Long Distance: You need International Eligibility to make international calls to most countries, but you can make calls to some North American destinations without it. Additional surcharges may apply when calling certain countries; see [verizonwireless.com/International](http://verizonwireless.com/International) for details.

**Verizon Wireless International Long Distance Value Plan:** International Eligibility required to call most countries. Value Plan feature is not available on all Plans. Rates are subject to change without notice. Standard International Long Distance rates apply in addition to airtime charges per your Plan on calls made from the Verizon Wireless network. Rates and service availability may vary when your phone's banner displays "Extended Network." Value Plan rates apply only on calls to Value Plan Countries made from your Plan's Rate and Coverage Area. If a subscriber's Plan's Rate and Coverage Area includes calls to any Value Plan country, those calls will be billed per the Plan. Except when roaming on another carrier's network, in which case that carrier's rates, taxes and surcharges apply. For Value Plan subscribers, calls made from the Verizon Wireless network to countries not included in the Value Plan will be billed at standard International Long Distance rates. Additional surcharges may apply when calling certain destinations, see [www.verizonwireless.com/international](http://www.verizonwireless.com/international) for details.

**International Roaming:** Some services, such as premium text messaging, directory assistance, entertainment lines and third-party services, may be available, and charges for these services will be billed (along with applicable toll charges) in addition to roaming rates. Message-waiting-indicator service is not available where Text Messaging is not available. When using International Phone, or International Data services, or if you subscribe to a Nationwide Plus Canada or

Nationwide Plus Mexico Plan, and you're roaming near country borders, calls may be carried by a cell site located in a neighboring country and billed at that country's rates. Verizon Wireless will terminate your service for good cause if less than half of your voice or data usage over three consecutive billing cycles is on the Verizon Wireless National Enhanced Services Rate and Coverage Area. See [verizonwireless.com/International](http://verizonwireless.com/International) for rates and destinations, which are subject to change without notice. International Eligibility required for GSM roaming, and for roaming in many destinations. Rates, terms and conditions apply only when roaming on participating GSM networks in published destinations. Availability of service, calling features, and Text messaging varies by country and network and may be restricted without notice. You must add International Eligibility to your account to roam in many destinations. Visit [verizonwireless.com/narooming](http://verizonwireless.com/narooming). By using Equipment outside the United States, subscriber is solely responsible for complying with all applicable foreign laws, rules and regulations ("Foreign Laws"), including Foreign Laws regarding use of wireless phones while driving and use of wireless camera phones. Verizon Wireless is not liable for any damages that may result from subscriber's failure to comply with Foreign Laws.

**Roaming in GSM countries:** GSM International Phone, activated in the United States with compatible subscriber Identity Module (SIM) card required. Rates, terms and conditions apply only when roaming on participating GSM networks in published International Phone countries. Service may be available in additional countries, but airtime rates, availability of calling features, and ability to receive incoming calls (including return calls from emergency services personnel) may be restricted. See [www.verizonwireless.com](http://www.verizonwireless.com) for coverage and airtime rates. Service in certain countries may be blocked without prior notice. Where Text messaging is available, Customer will be charged \$0.50 for each message sent and \$0.05 for each message received. Text messaging rates are subject to change. Text messages may be sent only to MTNs of (i) Verizon Wireless customers, and (ii) customers of foreign wireless carriers that participate in international text messaging. Check [www.vtext.com](http://www.vtext.com) for the most current list of participating foreign carriers.

**Data Services:** Verizon Wireless charges you for all data and content sent or received using our network (including any network overhead and/or Internet Protocol overhead associated with content sent or received), as well as resolution of Internet Protocol addresses from domain names. Sending or receiving data using a virtual private network (VPN) involves additional VPN overhead for which you will be charged. Please note that certain applications or widgets periodically send and receive data in the background, without any action by the user, and you will be billed for such data use. Applications may automatically re-initiate data sessions without you pressing or clicking the **SEND** or connect button. Data sessions automatically terminate after 24 hours. A data session is inactive when no data is being transferred. Data sessions may seem inactive while data is actively being transferred, or may seem active when the data is actually cached and data is not being transferred. If you have a Data Only plan and use voice service, domestic voice calls will be billed at \$0.25/minute.

Verizon Wireless strives to provide customers with the best experience when using our network, a shared resource among tens of millions of customers. To further this objective, Verizon Wireless has implemented Network Optimization Practices designed to ensure that the overwhelming majority of data customers aren't negatively impacted by the inordinate data consumption of a few users. The reduction can last for the remainder of the current bill cycle and the immediately following bill cycle to ensure high quality network performance for other users at locations and times of peak demand. For a further more detailed explanation of these techniques please visit [www.verizonwireless.com/networkoptimization](http://www.verizonwireless.com/networkoptimization). Data transfer amounts will vary based on application. If you download an audio or video file, the file may be downloaded in sections or in its entirety; data charges will apply to the portion downloaded, regardless of whether you listen to or watch all of it. You may access and monitor your own data usage during a particular billing period, including during the Return Period, by accessing My Verizon online or by contacting Customer Service.

**Data Services: Permitted Uses:** You can use Verizon Wireless Data Services for accessing the Internet and for such uses as: (i) Internet browsing; (ii) email; (iii) intranet access (including accessing corporate intranets, email and individual productivity applications made available by your company); (iv) uploading, downloading and streaming of audio, video and games; and (v) Voice over Internet Protocol (VoIP).

**Data Services: Prohibited Uses.** You may not use our Data Services for illegal purposes or purposes that infringe upon others' intellectual property rights, or in a manner that interferes with other users' service, that violates trade and economic sanctions and prohibitions as promulgated by the Departments of Commerce, Treasury or any other U.S.

government agency, that interferes with network's ability to fairly allocate capacity among users, or that otherwise degrades service quality for other users. Examples of prohibited usage include: (i) server devices or host computer applications that are broadcast to multiple servers or recipients such that they could enable "bots" or similar routines (as set forth in more detail (ii) below) or otherwise denigrate network capacity or functionality; (ii) "auto-responders," "cancel-bots," or similar automated or manual routines that generate amounts of net traffic that could disrupt net user groups or e-mail use by others; (iii) generating "spam" or unsolicited commercial or bulk e-mail (or activities that facilitate the dissemination of such e-mail); (iv) any activity that adversely affects the ability of other users or systems to use either Verizon Wireless' services or the Internet-based resources of others, including the generation of dissemination of viruses, malware, or "denial of service" attacks; (v) accessing or attempting to access without authority, the information, accounts or devices of others, or to penetrate, or attempt to penetrate Verizon Wireless' or another entity's network or systems; or (vi) running software or other devices that maintain continuous active Internet connections when a computer's connection would otherwise be idle or "any keep alive" functions, unless they adhere to Verizon Wireless' requirements for such usage, which may be changed from time to time.

Verizon Wireless further reserves the right to take measures to protect our network and other users from harm, compromised capacity or degradation in performance. These measures may impact your service, and Verizon Wireless reserves the right to deny, modify or terminate service, with or without notice, to anyone Verizon Wireless believes is using Data Services in a manner that adversely impacts the Verizon Wireless network. **Verizon Wireless may monitor your compliance, or other subscribers' compliance, with these terms and conditions, but Verizon Wireless will not monitor the content of the communications except as otherwise expressly permitted or required by law. [See [verizonwireless.com/privacy](http://verizonwireless.com/privacy)]**

Unlimited Data Plans and Features (such as Mobile BroadbandAccess, Push to Talk Plus, and certain VZEmail services) may ONLY be used with wireless devices for the following purposes: (i) Internet browsing; (ii) email; and (iii) intranet access (including access to corporate intranets, email, and individual productivity applications like customer relationship management, sales force, and field service automation). The Unlimited Data Plans and Features MAY NOT be used for any other purpose. Examples of prohibited uses include, without limitation, the following: (i) continuous uploading, downloading or streaming of audio or video programming or games; (ii) server devices or host computer applications, including, but not limited to, Web camera posts or broadcasts, automatic data feeds, automated machine-to-machine connections or peer-to-peer (P2P) file sharing; or (iii) as a substitute or backup for private lines or dedicated data connections. This means, by way of example only, that checking email, surfing the Internet, downloading legally acquired songs, and/or visiting corporate intranets is permitted, but downloading movies using P2P file sharing services and/or redirecting television signals for viewing on laptops is prohibited.

For individual use only and not for resale. We will protect our network from harm, which may impact legitimate data flows. We will limit throughput or amount of data transferred exceeding 25 GB in any given billing cycle on any line, in any given billing cycle, for all additional usage for the remainder of the then-current bill cycle for the line that exceeds the data usage, and reserve the right to deny or terminate service, without notice, to anyone we believe is using an Unlimited Data Plan or Feature in any manner prohibited above or whose usage adversely impacts our network or service levels. We reserve the right to adjust data throughput limitation thresholds to as low as 5GB in with prior written notice. We also reserve the right to terminate service upon notification to the customer.

**Unlimited VZAccess and VZEmail:** Mobile BroadbandAccess, and InternationalAccess data sessions may be used for the following purposes: (i) Internet browsing, (ii) e-mail, and (iii) intranet access (including access to corporate intranets, e-mail and individual productivity applications like customer relationship management, sales force and field service automation). Unlimited VZAccess, VZEmail and Push to Talk Plus services cannot be used (i) for uploading, downloading or streaming of movies, music or games, (ii) with server devices or with host computer applications, other than applications required for BlackBerry or Wireless Sync service, including, but not limited to, Web camera posts or broadcasts, automatic data feeds, Voice over IP (VoIP), automated machine-to-machine connections, or peer-to-peer (P2P) file sharing, or (iii) as a substitute or backup for private lines or dedicated data connections. Additionally, Unlimited VZEmail services cannot be used for, (i) access to the Internet, intranets or other data networks, except as the Equipment's native applications and capabilities permit, or (ii) for any applications that tether Equipment to laptops or personal computers other than for use of the Wireless Sync. Unlimited BroadbandAccess and **data sessions**

automatically terminate after 2 hours of inactivity, unless Subscriber has Mobile IP (MIP) capable Equipment

**Data Roaming:** International Eligibility is needed to roam in many destinations. Current coverage details, and list of Other Available Countries can be found at [www.verizonwireless.com/International](http://www.verizonwireless.com/International).

**International Data Optional Features:** International PC Card required for international use. International PC Cards will not work in the United States or Canada and International Data Optional Features subscribers will need a Mobile Broadband PC card for domestic use. The domestic and International PC Cards cannot be used at the same time. Prior to leaving the United States, subscribers must install International Data Optional Features VZAccess Manager<sup>SM</sup> and run the OTA wizard. International Data Optional Features subscribers must activate and update their Preferred Roaming lists while in the National Enhanced Services Rate and Coverage Area every three months. Verizon Wireless reserves the right to terminate the service of any subscriber whose total usage is less than half on the Verizon Wireless National Enhanced Services Rate and Coverage Area over three consecutive billing cycles.

**International Email SIM Cards:** SIM Cards are available for use with your International PC Card, International Smartphone, or International Phone. Verizon Wireless is not responsible for any unauthorized use of subscriber's SIM Cards and subscriber must safeguard security codes. Placing your InternationalEmail SIM in any other non BlackBerry or Smartphone device could result in additional charges or termination of service. Upon termination of service, subscriber must destroy SIM Card.

## M2M Data Plan Terms and Conditions

A data session is inactive when no data is being transferred, and may seem inactive while data is actively being transferred to a device, or seem active when actually cached and not transferring data. Customer must maintain virus protection when accessing the service and is responsible for all data sent and received including "overhead" (data that is in addition to user-transmitted data, including control, operational and routing instructions, error-checking characters as well as retransmissions of user-data messages that are received in error) whether or not such data is actually received. Verizon Wireless will not be liable for problems receiving Service that result from Customer's device.

**Megabyte (MB) Data Plans:** M2M data usage is rounded to next full kilobyte at end of each billing cycle. Any unused portion of the megabyte allowance is lost. Equipment will not indicate kilobyte usage.

**Data Roaming:** International Eligibility is needed to roam in many destinations. Only the Canadian Broadband Rate and Coverage Area supports EV-DO. Current coverage details, and list of Other Available Countries can be found at [www.verizonwireless.com/International](http://www.verizonwireless.com/International).

### M2M Data Plan Share Options

**Share Options:** Sharing is available only among Government Subscribers on applicable M2M Low Usage and High Usage calling plans.

**Account Share:** Customer may activate up to 15 share groups per account. Sharing is available only among M2M Lines on the Mobile Broadband M2M Account Share Plans on the same billing account, in the same usage group (Low Usage and High Usage plans cannot share with each other). Unused KBs will be distributed to M2M Lines with an overage on an as needed basis to M2M Lines on the same billing account that have exceeded their MB allowance during the same monthly billing period. At the end of each bill cycle any unused KBs allowances will be applied to the overages of the other M2M Lines on the same account beginning with the line with the lowest overage need until depleted. Customers subscribing to Mobile Broadband M2M Account Share Plans will be billed on separate billing accounts and invoices from Subscribers to the Mobile Broadband M2M Profile Share Plans.

**Profile (Multi-Account) Share:** Customer may activate one (1) share group per profile (Low Usage and High Usage plans cannot share with each other); however, customer may have multiple bill accounts on the same profile. Sharing is available only among M2M Lines on the Mobile Broadband M2M Multi-Account Share Plans on the same profile, in the same usage group. Each sharing M2M Lines unused KBs will pass to other sharing M2M Lines that have exceeded their data allowance during the same monthly bill cycle. Unused KBs will be distributed proportionally as a ratio of the KBs needed by each applicable M2M Line to the total KBs needed by all sharing M2M Lines on the same profile. Customers subscribing to Mobile Broadband M2M Profile Share Plans will be billed on separate billing accounts and invoices from

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Subscribers to the Mobile Broadband M2M Account Share Plans.

Regulatory Surcharges and Fees

Verizon may collect charges to recover or help defray costs of taxes and governmental surcharges and fees imposed on us, and costs associated with governmental regulations and mandates on our business. These nationwide surcharges include the Federal Universal Service Charge. The parties agree to remove all taxes, fees and surcharges with the exception of the Federal Universal Service Charge. These surcharges are Verizon charges, not taxes, and are subject to change. Because these surcharges are not taxes, your tax exemptions, if any, will not apply to these charges. So long as the customer has not elected to suppress bill notices, we provide notice of surcharge rate changes on the monthly bill.

Federal Universal Service Charge

The FCC collects a fee from all carriers for the Federal Universal Service Fund (FUSF). The FCC uses the FUSF monies to promote universally affordable telecommunications and information services to all Americans, including low-income consumers, eligible schools, libraries and rural healthcare providers. The FCC allows carriers to pass through this fee to customers. The Federal Universal Service Charge (FUSC) collected by Verizon is a percentage of the customer's monthly bill and is used to defray the costs of the FUSF. The FUSC is collected on most items on the bill, other than data charges for wireless broadband Internet access, equipment charges and taxes. The basic FUSC rate, as of September 25, 2023, has been provided in the table below and changes quarterly. FUSC rates for bundled, international, and VoIP vary. Your Verizon Account Team can provide current rates for these plans/solutions upon request.

Location: Richmond, VA (RICHMOND CITY County) Rates as of September 25, 2023				
Description	Category	Rate	State Agency Exemptions	Non-Profit Exemptions
Fed Universal Service Charge	FED UNIVERSAL SERVICE CHARGE INTERSTATE TELECOMMUNICATIONS SERVICE	29.2000%	Not Exempt	Not Exempt
Fed Universal Service Charge	FED UNIVERSAL SERVICE CHARGE TELECOMMUNICATIONS	8.9381%	Not Exempt	Not Exempt
Fed Universal Service Charge	FED UNIVERSAL SERVICE CHARGE VOIP INTERSTATE/INTERNATIONAL LD TOLL	29.2000%	Not Exempt	Not Exempt
Fed Universal Service Charge	FED UNIVERSAL SERVICE CHARGE VOIP RATE	18.9508%	Not Exempt	Not Exempt
Customer must supply valid exemption documentation to claim any exemption shown.				

These charges vary by jurisdiction and are subject to change.

## One Talk<sup>SM</sup> and Message+ from Verizon - Government Terms of Service

One Talk from Verizon, together with its related devices, software and applications ("**Service**" or "**One Talk**"), is a commercially available business telephone solution that brings together the functions of office phones and mobile devices (smartphones and tablets) into a unified system, with all devices sharing the same communication features. (See <https://www.verizonwireless.com/support/one-talk-features/> for a listing of features currently available with the Service.)

The following terms of service apply to the One Talk Service. "Customer" means the eligible entity purchasing the One Talk service under the Contract along with any Customer end users using the Service.

**Customer Agreement.** Customer's use of the Service is subject to all Contract terms. This applies regardless of whether the end user device is on the Customer's account or paid for by the end user (e.g. a Bring Your Own Device arrangement between Customer and end user).

**How the Service Works.** For the Service to work on wireless devices, Customer must select the line on your agency's profile to which you wish to add the One Talk feature. Each One Talk phone number can be shared between devices with the following limits: (a) up to five smartphones and/or tablets using the One Talk Mobile App or Microsoft® Windows® and/or Apple® Mac® computers using the One Talk Desktop App, a single LTE Desk phone and a single standard desk phone or (b) up to five smartphones and/or tablets using the One Talk Mobile App or Microsoft® Windows® and/or Apple® Mac® computers using the One Talk Desktop App, two standard desk phones and a single smartphone using One Talk. You may only make voice and/or video calls with up to three (3) devices per One Talk phone number at the same time. The Service is not compatible with all price plans and desk phones are not available under all contracts. Check with your sales representative for plan compatibility with the Service and the availability of desk phones under the Contract.

Customer is solely responsible for managing its end user access to the One Talk Service, management of end user devices and management of information transmitted via the Service. Addition of devices and associated Service features is managed and administered by the Customer through Verizon Wireless' web portal.

### A. One Talk Components

**One Talk Dialers.** If available, the One Talk Dialers (Basic, Enhanced, and Native) add various business features to a compatible device's native dialer, which on a compatible smartphones (see <https://www.verizonwireless.com/support/compatible-one-talk-devices/> for a current list of supported devices.) With One Talk in Dialer mode, Customer's One Talk phone number will be the same as its Verizon Wireless phone number. Customer can obtain access to One Talk features by dialing numeric codes. Other devices that you select will share the same One Talk phone number.

**One Talk Mobile App.** The One Talk Mobile App is available for smartphone and tablets either from the Google Play™ Store for devices with Android™ 6.0 or higher or from the Apple® App Store for devices with iOS 10.0 or higher. To use the Service, Customer must add a One Talk phone number to the Mobile App and end users must use the Mobile App to make voice and video calls and to send and receive messages. You can also obtain access to One Talk features through the Mobile App. With the Mobile App, the device will have two phone numbers – one for its original native dialer (if available), and the other for the One Talk number. Other associated devices will share the same One Talk number. Users may install the One Talk Mobile App on a compatible device, including devices receiving service from other carriers. In such circumstances, One Talk phone numbers must be added to their devices, and the users will be Verizon Wireless subscribers for purposes of the Service only, even if they continue to use a different carrier for their original mobile telephone numbers. In order to use messaging through the One Talk Mobile App, the customer also must add the Message + App.

**Message+ App.** The Message+ App provides an integrated and customized messaging experience across an end user's mobile phone, tablet, PC, and other devices, and an integrated calling experience across a user's mobile phone and tablet. (Note that integrated calling is not part of the One Talk Service.) An end user can also send group, location and other multimedia messages ("MMS") in addition to traditional text messages. The Message+ App includes an Integrated Messaging feature that lets users send and receive text and multimedia messages on an end user's smartphone, tablet, computer or the web using a user's Verizon One Talk mobile telephone number. The service syncs up to 90 days of messages across an end user's devices.

**One Talk Desk Phones.** Each One Talk Desk Phone is a device that must be approved by and purchased from Verizon Wireless. At your location, you will need separate AC power and connectivity (e.g., through cellular service, broadband service, Ethernet or Wi-Fi). Check with your Verizon Wireless sales representative for the availability of desk phones under the Contract.

**Auto Receptionist: Hunt Group.** In order to utilize either of these features, Customer must activate a new Verizon Wireless line or  
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port in a line from another carrier. The settings for the line must be configured using the One Talk section of the My Business web portal.

## B. Charges

For each One Talk line, you will be charged a monthly recurring fee for the Service, in addition to the charges for data, voice, and messaging based on your service plan. Charges for international use may apply. You may be assessed additional 911 surcharges if required by law, for up to a maximum of three devices on each mobile phone number during the applicable billing cycle.

**Desk Phones.** Voice and video calls to and from One Talk desk phones will consume data on your existing broadband, cellular, or Wi-Fi connection.

The following applies if you use the VZW network to connect to the Service:

**One Talk Dialers** (Basic, Enhanced, and Native). Adding the One Talk feature to a smartphone does not consume any data. If you have a device that supports video calling, the voice portion will be billed as minutes of use and the video portion will be billed as data. Voice calls will be billed as minutes of use only.

**One Talk Mobile App.** Your download of the One Talk Mobile App will consume approximately 30 MB of data. Your use of the Service (including your download of the One Talk Mobile App) will be billed as data.

**One Talk Desktop App.** Your download of the One Talk Desktop App will consume approximately 110 MB of data. Voice and video calls to and from the One Talk Desktop App will consume data on your existing broadband connection.

**Desk Phones.** Voice and video calls to and from One Talk desk phones will consume data on your existing broadband connection.

**Auto Receptionist; Hunt Group.** You will be charged a monthly recurring fee for each Auto Receptionist and Hunt Group line in your company's profile.

**Integrated Calling Charges (Message+).** Integrated Calling does not have a separate monthly service fee, but data usage charges will be incurred in accordance with Customer's service plan. If a call is transferred among connected devices, each transfer will be billed as a separate call. Also, depending on the service address, Customer may be assessed an additional 911 charge if required by law. Any call made from a tablet to a U.S. number will be treated as a domestic call, no matter where the call originates. Any call made from a tablet to a non-U.S. number will be treated as an international long distance call that originates in the U.S., which is subject to U.S. taxes, fees and Verizon surcharges, no matter where the call actually originates. These calls will be billed in accordance with Customer's international calling plan and/or international Contract rates.

**Emergency 911 Calls.** End users can make a 911 call over a Wi-Fi connection when using the Service, but whenever possible, end users should avoid doing so because 911 calls over a WiFi connection will not work if there is a failure of your broadband connection or electrical power, or if the 911 system doesn't recognize the address. In addition, when using a One Talk desk phone, voice functionality (including the ability to make and receive 911 calls) will not be available during a power outage, connection failure or other service disruption. Before any desk phone can be activated or the Service can be activated on any device, Customer must enter the U.S. address where Customer wants emergency services to be sent if end users call 911. It is not necessary to use the same address for all devices. It is very important that Customer updates its 911 address whenever Customer changes its location for any of these devices because this is the location that will be given to emergency services when end users dial 911. End users can go to their mobile device's Settings and change their 911 address at any time. Customer can change the 911 address for a desk phone on the One Talk section of the My Business web portal. Note: With a device using the One Talk Mobile App or the One Talk Desktop app, emergency services will use the 911 address you entered only if you use Wi-Fi to make the 911 call; otherwise, your device's built-in capabilities will provide the location of your device.

**Integrated Messaging Text Message Feature.** To send and receive SMS messages, Mobile devices associated with either One Talk Basic Dialer (if available) or One Talk Mobile App must download the Message+ App to the device. The Integrated Messaging functionality of Message+ enables you to synchronize messages across multiple devices, including smartphones, tablets and the web. Text messages sent and received while using the Service are separate from the native texting app (dual numbers) and are only temporarily retained on the One Talk message platform in the cloud. End users with access to the Service on a Smartphone or the Mobile Client can retrieve/download any text message sent or received using the Service.

**HIPAA.** Integrated Messaging is not designed for secure transmission or storage of personal healthcare information. Therefore, Customer agrees not to use Service to store or transmit Protected Health Information (PHI) as defined in the Health Insurance Portability & Accountability Act of 1996 and the Health Information Technology for Economic and Clinical Health Act of 2009 and accompanying regulations (collectively "HIPAA"). Covered Entities and Business Associates (as defined by HIPAA) will not use Integrated Messaging to store or transmit PHI. Customers that do not want its end users to save messages to the cloud (including all Covered Entities and Business Associates, as defined by HIPAA), must have an authorized representative block Integrated Messaging. For further information, go to <https://web.vma.vzw.com/BusinessProduct>. To learn more about HIPAA, go to <http://www.hhs.gov/ocr/privacy/hipaa/understanding/index.html>.

### Third Party Products

A. General. If Customer uses any third party products or applications with One Talk, you authorize us to share information with third parties that is necessary for these services to operate. Some information from those third party products or applications may be transmitted into your account with us if you authorize such transmissions (Third Party Account Information) and any such Third Party Account Information transmitted to our applications or services will then be covered by our Privacy Policy. You may opt not to disclose such information to us from third party products or applications, but keep in mind some information may be needed in order for you to take advantage of some or all of the applications' or products' intended features.

B. Google Services. When you provide Google Account credentials to sign into Google services or applications, Verizon will not use any Third Party Account Information in any way except to present it to the user. VZW will retain the minimal amount of information necessary in log files for 30 days to troubleshoot any reported issues with the application. Verizon will not have access to any email content. Use or transfer of any Third Party Account Information received from Google accounts will adhere to the Google API Services User Data Policy, including [Limited Use Requirements](#).

C. Disclaimer. With respect to all third party products and applications, you agree that: (1) We disclaim all warranties, express or implied, (2) We are not responsible and shall have no liability for such products or applications, and (3) you are solely responsible and liable for your use of such products and applications.

**Service Limitations.** The Service is not compatible with fax machines, credit card machines or certain security systems. Your Verizon Wireless representative can suggest other possible solutions for some of these functions. Please check with your provider to confirm the compatibility requirements of your security system.

**Important Service Disclosures.** CUSTOMER ACKNOWLEDGES AND AGREES THAT THE SERVICE IS IMPLEMENTED WITHOUT SPECIFIC CONTROLS THAT MAY GENERALLY BE REQUIRED OR CUSTOMARY FOR CUSTOMERS IN ANY PARTICULAR INDUSTRY AND ARE NOT DESIGNED TO SATISFY ANY SPECIFIC LEGAL OBLIGATIONS. CUSTOMER IS SOLELY RESPONSIBLE FOR DETERMINING THAT THE SERVICE SATISFIES ANY LEGAL, REGULATORY OR CONTRACTUAL OBLIGATIONS CUSTOMER MAY HAVE. CUSTOMER AGREES TO USE THE SERVICES IN ACCORDANCE WITH ALL APPLICABLE LAWS AND NOT TO USE THE SERVICES IN ANY MANNER THAT MAY IMPOSE LEGAL, REGULATORY OR CONTRACTUAL OBLIGATIONS ON VERIZON WIRELESS, OTHER THAN THOSE WITH WHICH WE HAVE EXPRESSLY AGREED TO COMPLY IN THIS ADDENDUM.

CUSTOMER IS ON NOTICE THAT ANY TEXT MESSAGES DELIVERED TO A DEVICE USING THE SERVICE WILL REMAIN ON THAT DEVICE, EVEN AFTER THE MESSAGING FEATURE IS REMOVED OR END USER IS DEREGISTERED AND NO LONGER HAS ACCESS TO THE SERVICE. END USERS CONTROL THE DELETION OF MESSAGES RECEIVED ON THEIR DEVICES.

**Software.** In connection with the Service, Verizon Wireless will provide software that is owned by us, our affiliates or third-party licensors ("**Software**"). Verizon Wireless may update the Software from time to time and Customer and/or end user failure to install any update may affect Customer's Service and/or use of the Software. Customer may use the Software only as part of, or for use with, the Service as authorized in this Addendum.

Verizon Wireless grants Customer a limited, non-exclusive, non-transferable license to use the Service and the Software solely as authorized in this Addendum. All rights regarding use of the Service and Software not expressly granted in this Addendum are reserved by Verizon Wireless and/or any third-party licensors. The Software contains some programming, scripts, tools, modules, libraries, components, or other items that were developed using "Open Source" code; which are available for download at [www.verizon.com/opensource](http://www.verizon.com/opensource).

Software was developed solely at private expense, and Customer has no other rights in software than those set forth herein. As such, customer may not adapt, alter, modify, reverse engineer, de-compile, disassemble, translate, attempt to derive source code from or create derivative works of the Service or Software, or otherwise tamper with or modify any security features or other Service components for any reason (or allow or help anyone else to do so). Customer also agrees to follow all rules and policies applicable to the Service, including the installation of required or automated updates, modifications and/or reinstallations of Software and obtaining available patches to address security, interoperability and/or performance issues.

**Disclaimer of Warranty.** THE SERVICE AND SOFTWARE ARE PROVIDED "AS IS" AND "AS AVAILABLE" WITHOUT WARRANTIES, EXPRESS OR IMPLIED, OF ANY KIND BY EITHER VERIZON WIRELESS, OUR AFFILIATES, OFFICERS, EMPLOYEES, LICENSORS, CONTRACTORS, AND AGENTS (TOGETHER, THE "VERIZON PARTIES"), INCLUDING BUT NOT LIMITED TO WARRANTIES OF TITLE, NON-INFRINGEMENT OR IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THE VERIZON PARTIES AND ANY THIRD PARTY MOBILE APPLICATION STORE OPERATORS FROM WHICH YOU DOWNLOAD THE ONE TALK MOBILE APP WILL NOT BE LIABLE TO YOU OR ANYONE ELSE FOR ANY LOSSES OR DAMAGES OF ANY KIND OR ANY SECURITY ISSUES THAT MAY RESULT FROM YOUR USE OF THE SERVICE.

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NO ADVICE OR INFORMATION GIVEN BY THE VERIZON PARTIES SHALL CREATE ANY WARRANTY HEREUNDER.

### **Verizon Wireless Private Network Service**

**Verizon Wireless Private Network Service ("Private Network"):** Private Network extends Customer's IP network to its wireless equipment by segregating the data between such devices and Customer's servers from the public Internet (the "Internet"). Customer's use of Private Network is subject to the Private Network Roles and Responsibilities Customer Guidelines, which are available from your Sales representative.

**Customer Minimum Line Requirement:** Customer must maintain a minimum of 100 Machine-to-Machine lines at all times during the term of its Agreement in order to remain eligible for Private Network. If Customer falls below the 100-line minimum, Verizon Wireless reserves the right to discontinue Private Network for non-use.

**Connection to Verizon Wireless Facility:** Customer must establish a direct-connect circuit from its facilities to Verizon Wireless's facilities by the use of Virtual Private Network, Verizon Private IP, or Fixed End System connections. Customer is solely responsible for making arrangements with a local access provider for installation and ongoing maintenance of such a connection, with sufficient data throughput to meet Customer's anticipated data needs. Customer is also responsible for all charges incurred directly or through a third party associated with establishing the connection, as well as for accessing Private Network, including Internet access fees, hardware, software, license fees, and telecommunications charges.

**Customer Provided Equipment ("CPE"):** Customer must procure routers and any other CPE that meet Verizon Wireless requirements for Private Network connectivity. Customer is responsible for ensuring any CPE meets its data capacity and throughput needs.

**IP Addresses:** Customer is responsible for procuring private IP addresses, which must be communicated to Verizon Wireless during implementation. Private Network supports static and dynamic addressing for 1X service and/or EVDO service; 4G LTE service; and Internet addressing system Internet Protocol version 4. Direct Internet access requires static IP addressing.

**Dynamic Mobile Network Routing (DMNR):** DMNR allows configuration of Private Network for dynamic routing to the subnets it serves (up to eight) to other devices on Customer's network and as support for mobile or stationary routers. DMNR is based off Mobile IPv4-based Network Mobility protocol and requires the router to be configured to support this capability. Customer is responsible for any charges associated with the customization of its CPE to support DMNR.

**Service Based Access ("SBA"):** SBA is an optional configuration of Private Network that enables customers to access Verizon's Visual Voice Mail; multimedia messaging services; and 3G location-based services assisted Global Positioning System. Customer is responsible for any charges associated with the customization of its CPE to support SBA.

### **Verizon Wireless Private Network Traffic Management**

**Private Network Traffic Management (PNTM):** PNTM allows Customer to configure its Private Network to allow differentiated Quality of Service (QoS) by application over Verizon Wireless's LTE network using standards-based IP packet marking. Customer can identify applications on its 4G LTE devices to get priority QoS over its Private Network. Verizon Wireless makes no guarantee of PNTM bandwidth allocations, which are subject to the limitations of wireless service availability as detailed in the Agreement. Customer is responsible for any charges associated with the customization of its CPE to support PNTM.

**PNTM for Public Safety:** Eligible public safety accounts can take advantage of priority access to a data channel over the Wireless Service for its data traffic during times of heavy network demand. While PNTM for Public Safety enables a dedicated data channel, Verizon Wireless makes no guarantee of Wireless Service availability, which is subject to the limitations of wireless service availability as detailed in the Agreement. PNTM for Public Safety is only available to Customers approved by Verizon Wireless that qualify as Public Safety Entities classified by the following NAICS codes a) 621910 Ambulance Services; b) 922110 Courts; c) 22120 Police Protection; d) 922130 Legal Counsel and Prosecution; e) 922140 Correctional Institutions; f) 922150 Parole Offices and Probation Offices; g) Fire Protection; h) 922190 Other Justice, Public Order, and Safety Activities or i) National Security.

**Customer Private Network Contact:** Customer must designate a Private Network representative and provide contact information, including a phone number and email address. The Private Network contact will work with the Verizon

Wireless solution engineer through the Private Network implementation and testing processes detailed below. The contact shall be available during business hours and any other time period that Customer utilizes Private Network for the purpose of assisting to resolve service problems and trouble shooting.

**Private Network Implementation and Testing:** Verizon Wireless will implement Customer's Private Network, which requires Customer to a) provide any information (e.g., account numbers, IP address ranges, router/CPE information) necessary to complete the Private Network Connectivity Form; b) participate in a Private Network turn-up call to ensure that CPE is properly configured to support the Private Network connection; and c) participate in a Solution Validation call to confirm that Private Network is working properly from Verizon Wireless to Customer's applications.

**Wireless Devices/Network Access:** Customer must use Private Network-compatible end-user Equipment and at Customer's expense must submit any devices not identified as Private Network compatible to Verizon Wireless, for network testing and Private Network certification. Private Network functionality is available on the Verizon Wireless 3G and 4G data network, subject to the limitations defined in this Addendum. While Private Network functionality may also be available on the networks of Verizon Wireless' domestic and international roaming partners, Verizon Wireless makes no representation of Private Network availability or reliability on such networks.

**Permitted Use/Fraud:** Customer shall use Private Network only for lawful purposes and shall not send or enable via the Private Network connection, by way of example, any SPAM, viruses, worms, trap doors, back doors or timers, nor shall Customer engage in any mail-bombing or spoofing via Private Network. Customer is responsible for the security of its network and end-user devices and is responsible for any unauthorized access to the Private Network. Verizon Wireless will treat any traffic over the Private Network as authorized by Customer. Verizon Wireless reserves the right but is not obligated to filter fraudulent usage. **Maintenance/Service Changes/Termination of Private Network Service:** Verizon Wireless may limit access to Private Network in order to perform maintenance to the service and will use reasonable efforts to provide Customer with prior notice of such maintenance. With reasonable advance notice, Verizon Wireless has the right to modify and reconfigure Private Network as it deems necessary to enhance Customer's experience or to safeguard the Verizon Wireless network. In addition, VERIZON WIRELESS SHALL PROVIDE A MINIMUM OF CONCURRENT NOTICE TO LIMIT, SUSPEND OR CANCEL CUSTOMER'S ACCESS TO OR USE OF PRIVATE NETWORK IF CUSTOMER VIOLATES THE RESTRICTIONS OF THIS ADDENDUM OR FOR GOOD CAUSE. Good cause includes (a) breach of the terms of this Addendum or the Agreement;

(b) unlawful use of Private Network; (c) using Private Network in a way that adversely affects the Verizon Wireless network or Verizon Wireless' customers; (d) breach of an obligation of Customer to comply with any applicable federal, state and local government laws, rules and regulations, industry practices, third-party guidelines, or other applicable policies and requirements; (e) the suspension or termination by any governmental body of competent jurisdiction of Customer's service or the institution of a requirement, ruling or regulation that conflicts with this Addendum; or (f) for operational or governmental reasons.

**No Warranties:** Verizon Wireless makes no warranties, express or implied, with respect to Private Network, which it provides to Customer on an "AS IS" basis "WITH ALL FAULTS" and "AS AVAILABLE." The accuracy, timeliness, completeness, suitability, or availability of any aspect of Private Network cannot be guaranteed. THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT ARE HEREBY EXPRESSLY DISCLAIMED IN THEIR ENTIRETY. The foregoing limitations, exclusions and disclaimers shall apply to the maximum extent permitted by applicable law. Verizon Wireless makes no representation that it supports any service levels with respect to the availability, performance, capacity, uptime or any similar metrics of Private Network.

**Subject to the Agreement:** The terms of this Addendum supplement the Agreement. The terms of the Agreement are applicable to Customer's use of Private Network. If there are any inconsistencies between the terms of this Addendum and the Agreement, the terms of this Addendum shall control with respect to Private Network.

## Verizon Push to Talk Plus (PTT+) Terms and Conditions

This Agreement is between you as our Customer and Verizon Wireless ("VZW") and it sets forth the terms and conditions under which you agree to use and we agree to provide PTT+. By using PTT+, you accept these Terms & Conditions. VZW may change these terms and conditions from time to time. By continuing to use the Service after VZW has notified you of changes, you're agreeing to accept those changes.

1. **Customer Agreement.** For consumers, when you signed up to be a customer of VZW, your company entered into a Customer Agreement with us and PTT+ is subject to all of the terms in that Customer Agreement. For business customers, PTT+ is subject to your company's major account agreement with VZW.
2. **How the Service Works.** You can access PTT+ in the following ways: (i) through a mobile application (the "**Mobile App**"), or (ii) by downloading computer software from the VZW website (the "**Computer Client**"). Not all PTT+ service features are available through all access methods.

**2.1 Service Features.** You can select from several PTT+ service features, including, but not limited to, the following:

- **PTT+ with Dispatch.** Verizon PTT+ with Dispatch is an application that allows instant communication to individuals or groups at the push of a button. With a dispatch console, your corporation's designated users can see group members on a map.
  - **PTT+ Group Command.** PTT+ Group Command brings enhanced features such as user check and discreet listening. With user check, you can check the location of a device and also check the battery strength, WiFi and cellular signal strength. With discreet listening, you can listen to a PTT+ conversation for training and other business purposes.
3. **Charges.** Your download of PTT+ will be billed according to the applicable data plan. Your use of PTT+ will be billed according to the monthly recurring fee that you agreed to pay, and use on certain devices will be billed according to the applicable data plan. For a list of those devices that will be billed according to your data plan, please visit [http://www.verizonwireless.com/businessportals/support/faqs/DataServices/faq\\_push\\_to\\_talk.html](http://www.verizonwireless.com/businessportals/support/faqs/DataServices/faq_push_to_talk.html).
  4. **Privacy.** VZW may use information about your activity in PTT+, subject to our Privacy Policy, which can be found at <http://www.verizon.com/about/privacy/>.
  5. **Licenses.** You have a limited, non-exclusive, non-transferable license to use PTT+ and the object code version of PTT+'s software solely for the purposes for which it is provided and only in accordance with all documentation provided by VZW or its licensors or suppliers. The software contains some programming, scripts, tools, modules, libraries, components, or other items that were developed using "Open Source" code, and information about these items is available at [www.verizon.com/opensource](http://www.verizon.com/opensource). Nothing in this Agreement will be construed to limit any rights granted under such open source licenses.

PTT+ with Dispatch and PTT+ Group Command requires use of Google Maps. Use of Google Maps within PTT+ is subject to the Google Maps Terms of Service located at [http://maps.google.com/help/terms\\_maps.html](http://maps.google.com/help/terms_maps.html), the Google Legal Notices located at [http://www.maps.google.com/help/legalnotices\\_maps.html](http://www.maps.google.com/help/legalnotices_maps.html), and the Google Privacy Policy, located at <http://www.google.com/privacy.html>. The Google Terms of Service and Google Legal Notices may be updated from time to time and are incorporated into these Terms and Conditions by reference, as if set forth fully herein. If you do not accept the Google Maps Terms or Google's Privacy Policy, including all limitations and restrictions therein as may be updated by Google from time to time, you may not use PTT+. Your use of the Google Maps service within PTT+ will constitute your acceptance of the Google Maps Terms and Google's Privacy Policy

6. **Consent to Share Location Information.** PTT+ with Dispatch and PTT+ Group Command requires sharing of your Location Information (data that can be used to describe, determine or identify the location of the mobile device

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you use while accessing PTT+). With your consent, your Location Information will be shared with your employer, for business purposes only.

7. **Additional Terms for Discreet Listening.** The discreet listening feature within PTT+ Group Command permits your employer to discreetly listen into your conversation while you are using the mobile device. By using PTT+, you consent to your mobile device being monitored by your employer and you consent to any person authorized by your employer listening into your conversation for training and other legitimate business purposes. Employers shall restrict access to the discreet listening feature of PTT+ Group Command to only authorized employees, who shall only use the feature during business hours for training and other legitimate business purposes.
8. **Restrictions on Use.** You may not, or allow others to, adapt, alter, modify, de-compile, reverse engineer, translate, or create derivative works of PTT+ or any included software.
9. **Termination.** VZW may terminate or discontinue PTT+ at any time with 30 days' notice, including if you breach these Terms and Conditions.
10. **Disclaimer of Warranty; Limitation on Liability.** PTT+ AND ANY INCLUDED SOFTWARE IS PROVIDED 'AS IS', WITHOUT WARRANTIES, EXPRESS OR IMPLIED, OF ANY KIND BY EITHER VZW OR ITS LICENSORS OR SUPPLIERS. VZW'S LIABILITY SHALL BE LIMITED AS SET FORTH IN THE CUSTOMER AGREEMENT (AND THE LIABILITY OF EACH VZW LICENSOR AND SUPPLIER SHALL BE LIMITED TO THE SAME EXTENT).
11. **Export Control.** You shall comply with all export laws and restrictions and regulations of the Department of Commerce, the United States Department of Treasury Office of Foreign Assets Control ("OFAC"), or other United States or foreign agency or authority, and not export, or allow the export or re-export of PTT+ in violation of any such restrictions, laws or regulations. By downloading or using PTT+, you agree to the foregoing and you represent and warrant that you are not located in, under the control of, or a national or resident of any restricted country or on any restricted parties list.
12. **Safety.** Please do not endanger yourself and others by using PTT+ while driving or engaging in any other activity that requires your full attention.