

Virginia Information Technologies Agency



**Exhibit 2**

**Description of Services and Solution**

VA-170822-SAIC

**COMMONWEALTH OF VIRGINIA**  
**VIRGINIA INFORMATION TECHNOLOGIES AGENCY (VITA)**  
**SUPPLY CHAIN MANAGEMENT DIVISION**

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CHESTER, VIRGINIA 23836

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## 1.0 Introduction

This **Exhibit 2 (Description of Service and Solution)** to the Master Services Agreement between VITA and the Supplier, together with the following attachments (incorporated by reference herein), details the Supplier's description of service, solution, implementation plans, and related obligations.

Attachments to Exhibit 2 include:

- **Exhibit 2.1 (Description of Services - MSI)**
- ***Exhibit 2.2 Intentionally Left Blank – used for Cross-Functional Services in Service Tower Supplier contracts***
- **Exhibit 2.3 (Solution)**
- **Exhibit 2.3.1 (Solution – MSI Services)**
- **Exhibit 2.3.2 (Solution – Integration and Governance)**
- **Exhibit 2.4 (Implementation Plan)**
- **Exhibit 2.4.1 (Implementation Milestones)**
- **Exhibit 2.5 (Transition Out Plan)**
- ***Exhibit 2.6 Intentionally Left Blank***
- **Exhibit 2.7 (Sites)**