

Virginia Information Technologies Agency



Exhibit 2

Description of Services and Solution

VA-180815-UC

**COMMONWEALTH OF VIRGINIA
VIRGINIA INFORMATION TECHNOLOGIES AGENCY (VITA)
SUPPLY CHAIN MANAGEMENT DIVISION**

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1.0 Introduction

This **Exhibit 2 (Description of Services and Solution)** to the Master Services Agreement between VITA and the Supplier, together with the following attachments (incorporated by reference herein), details the Supplier's description of service, solution, implementation plans, and related obligations.

Attachments to Exhibit 2 include:

- **Exhibit 2.1 (Description of Services - Server, Storage, and Data Center Services)**
- **Exhibit 2.2 (Description of Services – Cross Functional)**
- **Exhibit 2.3 (Solution)**
- **Exhibit 2.3.1 (Solution – Server, Storage, and Data Center Services)**
- **Exhibit 2.3.2 (Solution – Cross Functional)**
- **Exhibit 2.4 (Implementation Plan)**
- **Exhibit 2.4.1 (Implementation Milestones)**
- **Exhibit 2.4.2 (Primary Data Center Migration Milestones)**
- **Exhibit 2.5 (Transition Out Plan)**
- **Exhibit 2.6 *Intentionally Left Blank***
- **Exhibit 2.7 (Sites)**