

**MODIFICATION NO. 20**  
**to**  
**CONTRACT NUMBER VA-180915-IBTL**  
**BETWEEN**  
**VIRGINIA INFORMATION TECHNOLOGIES AGENCY**  
**AND**  
**IRON BOW TECHNOLOGIES, LLC**

This modification No. 20, effective as of the date as last signed below, is made an integral part of contract VA-180915-IBTL (the "Contract" or "Agreement") between Virginia Information Technologies Agency ("VITA") and Iron Bow Technologies, LLC ("Supplier").

For and in consideration of the mutual promises contained herein, and for other good and valuable consideration, the receipt and sufficiency of all of which is hereby acknowledged, VITA and Supplier agree as follows:

**A. REVISED EXHIBIT 4.1 – (PRICING AND VOLUMES MATRIX) – MOD. 19**

**Exhibit 4.1 (Pricing and Volumes Matrix – Mod. 19)** is hereby deleted and replaced in its entirety with the attached **Exhibit 4.1 (Pricing and Volumes Matrix – Mod. 20)**, reflecting changes as follows:

Addition of Agency Retained Device costs and projections

**B. REVISED EXHIBIT 4.2 (RU DEFINITIONS) – MOD. 19**

**Exhibit 4.2 (RU Definitions – Mod 19)** is hereby deleted and replaced in its entirety with the attached **Exhibit 4.2 (RU Definitions – Mod. 20)**, reflecting changes as follows:

Addition of definition for Agency Retained Device

**C. REVISED EXHIBIT 2.3.1 (SOLUTION END USER DEVICES AND HARDWARE) – MOD. 19**

**Exhibit 2.3.1 (Solution End User Devices and Hardware – Mod 19)** is hereby deleted and replaced in its entirety with the attached **Exhibit 2.3.1 (Solution End User Devices and Hardware – Mod 20)**, reflecting changes as follows:

Addition of Agency Retained Device solution

The foregoing is the complete and final expression of the agreement between Supplier and VITA with respect to the subject matter of this MODIFICATION NO. 20. Notwithstanding the foregoing or anything contained herein or in any document amended hereby or referenced herein:

1) Supplier shall not be construed to have waived any right, remedy, recovery, or claim against VITA, the Commonwealth of Virginia, or any state agency related to retention of devices prior to the effective date of the Retained Device RU and rates (i.e. 90 days before the fully executed date of this modification). AND

2) VITA waives any right to assert Vendor's agreement to and execution of this modification as a defense to any claim, controversy, or dispute made or raised by Supplier related to retention of devices prior to the effective date of the Retained Device RU and rates (90 days before the fully executed date of this modification).

Except as otherwise set forth herein, all other terms and conditions remain unchanged.

**IRON BOW TECHNOLOGIES, LLC**

**VIRGINIA INFORMATION TECHNOLOGIES  
AGENCY**

By: Loik Henderson

By: Robert Osmond

Name: Loik Henderson

Name: Robert Osmond

Title: Director of Contracts

Title: CIO

Date: 1 Aug 2024

Date: 8/6/2024