

MODIFICATION NO. 005J TO  
CONTRACT NO. VA-151028-MCI  
VIRGINIA INFORMATION TECHNOLOGIES AGENCY  
AND  
VERIZON BUSINESS NETWORK SERVICES LLC

This Modification No. 005J, dated September 23, 2022 is between VIRGINIA INFORMATION TECHNOLOGIES AGENCY (“VITA”), on behalf of the Commonwealth of Virginia, and VERIZON BUSINESS NETWORK SERVICES LLC, on behalf of MCI Communications Services, LLC (individually and collectively, “Verizon”) (the “Supplier” or “Contractor”) (the “Supplier”).

WHEREAS, in Modification 5 of Contract Number VA-151028-MCI (the “Agreement”), Attachment 1, the parties incorporated the following Exhibits, which were further amended in Modification 5C and subsequent Modifications:

- Exhibit 2.3.1 Solution – Managed Network Services;
- Exhibit 4.1 Pricing and Volumes Matrix; and
- Exhibit 4.2 Resource Unit Definitions

WHEREAS, the parties desire to amend the Agreement by adding additional services/offerings to relevant portions of Attachment 1, Exhibits 2.3.1 and 4.1;

WHEREAS, the Commonwealth of Virginia (“Commonwealth”) desires to improve bandwidth capacity and application performance of all its Executive Branch agencies. As a result, Verizon agrees to provide Software Defined WAN (SD WAN) Advantage Management Tier 1 License Service to all Executive Branch agency locations, including implementation and installation services; and

WHEREAS, the parties desire to document their agreement pertaining to the implementation and installation of SD WAN Advantage Management Service at all executive agency locations, specifically that SD WAN Advantage Tier 1 License, configuration and operational support will be added to all Commonwealth Managed WAN sites and will be included and supported under the Full Management service level offered under Managed Network Services (MNS).

NOW, THEREFORE, in consideration of the mutual promises and covenants contained herein, and of other good and valid consideration, the receipt and sufficiency of which are hereby acknowledged, VITA and Supplier agree to modify Attachment 1 to Modification No. 5 to Contract Number VA-151028-MCI (the “Attachment 1”) as follows:

1. Exhibit 2.3.1 - Solution – Managed Network Services. Exhibit 2.3.1 is deleted in its entirety and replaced with the attached Revised Exhibit 2.3.1 (Solution – Managed Network Services). The change in Revised Exhibit 2.3.1 is to support the addition of the optional feature SD WAN Management as follows:
  - Adding language in Section 2.4.4 (Private IP (PIP)) to include SD WAN
  - Removing language in Section 2.4.4 (Private IP (PIP)) related to the Essentials License under SD WAN – CPE and Licenses
  - Removing language in Section 2.4.4 (Private IP (PIP)) related to Premier License and adding language to include SD WAN Advantage Tiered Licenses
  - Adding language in Section 2.5 (Network Operations Services - Managed Network Services (MNS)) to include SD WAN

- Adding language in Section 7.0 (Contact Center Services/Virtual Contact Center Services (VCC)) to include VCC Feedback Manager and Feedback Management
2. Exhibit 4.1 - Pricing and Volume Matrix. Exhibit 4.1 is deleted in its entirety and replaced with the attached Revised Exhibit 4.1 (Pricing and Volumes Matrix). The only changes in Revised Exhibit 4.1 are the following:
- Removing pricing on Tab 2 – Software Defined Networking related to Essentials
  - Removing and amending certain pricing on Tab 2 – Software Defined Networking related to Advantage speeds
  - Removing on Tab 2 – Software Defined Networking related to Premier speeds
  - Removing pricing on Tab 3 – Software Defined Networking related to Essentials
  - Removing and amending certain pricing on Tab 3 – Software Defined Networking related to Advantage speeds
  - Removing pricing on Tab 3 – Software Defined Networking related to Premier speeds
  - Removing pricing on Tab 3a – Software Defined Networking related to Essentials
  - Removing and amending certain pricing on Tab 3a – Software Defined Networking related to Advantage speeds
  - Removing and amending certain pricing on Tab 3a – Software Defined Networking related to Premier speeds
  - Removing pricing on Tab 12 - Discretionary Charges related to Echo Survey
  - Adding pricing on Tab 12 - Discretionary Charges related to Feedback Management
3. Exhibit 4.2 – Resource Unit Definitions. Exhibit 4.2 is deleted in its entirety and replaced with the attached Revised Exhibit 4.2 (Resource Unit Definitions). The only changes in Revised Exhibit 4.2 are the following:
- Adding language in Section 2.4.2 (Managed WAN) to include SD WAN
  - Removing Resource Units in Section 2.4.12 (Software Defined Networking (SDN)) related to Essentials
  - Removing language in Section 2.4.12 (Software Defined Networking (SDN)) related to Premier License and adding language to include SD WAN Advantage Tiered Licenses
  - Removing Resource Units in Sections 2.6.7 (VCC Related Services) and 2.6.8 (VCC Advanced Features) related to Echo Survey, which is no longer supported.
  - Adding Resource Units in Sections 2.6.7 (VCC Related Services) and 2.6.8 (VCC Advanced Features) related to Feedback Management, which replaces Echo Survey.

Supplier will provide a monthly discount of \$98.30 to the price of the Software Defined Networking, SD WAN Advantage Tier 1 License. This discount shall not apply to Large and X-Large Routers.

The foregoing is the complete and final expression of the agreement between Supplier and VITA to modify the Agreement and cannot be modified, except by a writing signed by a duly authorized representative of each of Supplier and VITA.

VERIZON BUSINESS NETWORK  
SERVICES LLC

VIRGINIA INFORMATION  
TECHNOLOGIES AGENCY

By: Anthony Recine

Name: Anthony Recine

Title: SVP

Date: 01/11/2023

By: Ryan Thompson

Name: Ryan Thompson

Title: Commercial Contract Manager

Date: 01-12-2023