

MODIFICATION NO. 005K TO
CONTRACT NO. VA-151028-MCI
VIRGINIA INFORMATION TECHNOLOGIES AGENCY
AND
VERIZON BUSINESS NETWORK SERVICES LLC

This Modification No. 005K, effective as of the date of execution by VITA (“Modification Effective Date”), is between VIRGINIA INFORMATION TECHNOLOGIES AGENCY (“VITA”), on behalf of the Commonwealth of Virginia, and VERIZON BUSINESS NETWORK SERVICES LLC, on behalf of MCI Communications Services, LLC (individually and collectively, “Verizon”) (the “Supplier” or “Contractor”) (the “Supplier”).

WHEREAS, in Modification 5 of Contract Number VA-151028-MCI (the “Agreement”), Attachment 1, the parties incorporated the following Exhibits:

- Exhibit 2.3.1 Solution-Managed Network Services
- Exhibit 3.2 Service Level Definitions and Measurement,
- Exhibit 4.1 Pricing and Volumes Matrix,
- Exhibit 4.2 Resource Unit Definitions

WHEREAS, the parties desire to amend the Agreement by adding and amending services/offers to relevant portions of Attachment 1, Exhibits 2.3.1, 3.2, 4.1, and 4.2;

NOW, THEREFORE, in consideration of the mutual promises and covenants contained herein, and of other good and valid consideration, the receipt and sufficiency of which are hereby acknowledged, VITA and Supplier agree to modify Attachment 1 to Modification No. 5 to Contract Number VA-151028-MCI (the “Attachment 1”) as follows:

1. Exhibit 2.3.1 – Solution-Managed Network Services. Exhibit 2.3.1 is deleted in its entirety and replaced with the attached Revised Exhibit 2.3.1 (Solution-Managed Network Services). The only changes in Revised Exhibit 2.3.1 are the following:
 - Section 2.4 (Transport Support Services)
 - Added Section 2.4.5 (Software Defined Interconnect)
 - Section 5.2 IP Voice Services
 - Added Section 5.2.4 (Verizon VoIP for Operator Connect)
 - Added Section 10 (VoIP Inbound Fraud and Authentication) including Media Forking
2. Exhibit 3.2 – Service Level Definitions and Measurement. Exhibit 3.2 is deleted in its entirety and replaced with the attached Revised Exhibit 3.2 (Service Level Definitions and Measurement). The only changes in Revised Exhibit 3.2 are the following:
 - Added Section 1.1.14 (VoIP Inbound Anti-Fraud and Authentication (VIAA))
3. Exhibit 4.1 - Pricing and Volume Matrix. Exhibit 4.1 is deleted in its entirety and replaced with the attached Revised Exhibit 4.1 (Pricing and Volumes Matrix). The only changes in Revised Exhibit 4.1 are the following:
 - Exhibit 4.1, Tab 2 – Estimated Annual Charges
 - Added Software Defined Interconnect (SDI) in Section 2.3.14

- Updated Caller ID with Name – Inbound in Section 2.5.10 to change metric from per location to per phone number.
 - Added Operator Connect in Section 2.5.10
 - Added Media Forking in Section 2.5.15 (IPCC)
 - Exhibit 4.1, Tab 3 – Monthly Unit Rates
 - Added Software Defined Interconnect (SDI) in Section 2.3.14
 - Updated Enhanced Call Queue in Section 2.5.5 to reduce price from \$30 to \$15 (see Line F488-S488)
 - Updated Caller ID with Name – Inbound in Section 2.5.10 to change metric from per location to per phone number.
 - Added Operator Connect in Section 2.5.10
 - Added Media Forking in Section 2.5.15 (IPCC)
 - Exhibit 4.1, Tab 3a – Non-Recurring Unit Rates
 - Added Software Defined Interconnect (SDI) in Section 2.3.14
 - Updated Caller ID with Name – Inbound in Section 2.5.10 to change metric from per location to per phone number.
 - Adding Operator Connect in Section 2.5.10
 - Adding Media Forking in Section 2.5.15 (IPCC)
 - Exhibit 4.1, Tab 4 – Estimated Volumes
 - Added Software Defined Interconnect (SDI) in Section 2.3.14
 - Updated Caller ID with Name – Inbound in Section 2.5.10 to change metric from per location to per phone number.
 - Adding Operator Connect in Section 2.5.10
 - Adding Media Forking in Section 2.5.15 (IPCC)
 - Exhibit 4.1, Tab 12 – Discretionary Charges
 - Added VoIP Inbound Anti-Fraud and Authentication (VIAA) in Section 2.6.10
 - Exhibit 4.1, Tab 13 – Usage Rates
 - Added VoIP Inbound Anti-Fraud and Authentication (VIAA) in Section 2.8.11
4. Exhibit 4.2 – Resource Unit Definitions. Exhibit 4.2 is deleted in its entirety and replaced with the attached Revised Exhibit 4.2 (Resource Unit Definitions). The only changes in Revised Exhibit 4.2 are the following:
- Added Software Defined Interconnect (SDI) in Section 2.3.14
 - Updated Caller ID with Name – Inbound in Section 2.5.10 to change metric from per location to per phone number.
 - Added Operator Connect in Section 2.5.10
 - Adding Media Forking in Section 2.5.15 (IPCC)
 - Added VoIP Inbound Anti-Fraud and Authentication (VIAA) in Section 2.6.10 and 2.8.11

The foregoing is the complete and final expression of the agreement between Supplier and VITA to modify the Agreement and cannot be modified, except by a writing signed by a duly authorized representative of each of Supplier and VITA.

VERIZON BUSINESS NETWORK
SERVICES LLC

By: Anthony Recine

Name: Anthony Recine

Title: SVP

Date: 04/29/2023

VIRGINIA INFORMATION
TECHNOLOGIES AGENCY

By: Ryan Thompson

Name: Ryan Thompson

Title: Contract Manager

Date: 5-1-2023

