

**MODIFICATION #1  
TO  
CONTRACT NUMBER VA-191201-WS  
BETWEEN THE  
COMMONWEALTH OF VIRGINIA  
AND  
WINDSTREAM SERVICES LLC**

This MODIFICATION is an Agreement between the Commonwealth of Virginia, hereinafter referred to as “State” or “Commonwealth” or “VITA” (Virginia Information Technologies Agency), and Windstream Services LLC, hereinafter referred to as “Contractor,” relating to the modification of Contract VA-191201-WS as amended. This Modification is hereby incorporated into and made an integral part of Contract VA-191201-WS.

1. The Parties agree to Replace the existing Exhibit A with the **Exhibit A (Pricing)** contained in this Modification. Service areas remain unchanged.
2. DSL is deleted from the service offerings; however, deletion does not affect any existing customers of such service nor their Monthly Service Fees or Charges.
3. Discontinuance of services require a minimum of a 90-day advance notice of such action, along with a suggested migration plan.
4. All Data circuits will be provided with electronics providing IP access with an Industry Standard Interface to Customer Provided Equipment. Such equipment/modem/router shall not provide WiFi. The customer shall provide their own WiFi Access Point if required.
5. The Parties agree to replace the existing Exhibit E with the attached Exhibit E entitled **“EXHIBIT E – AGENCIES AND INDIVIDUALS AUTHORIZED TO ORDER SERVICES”**.

The foregoing is the complete and final expression of the parties’ agreement to modify Contract VA-191201-WS and cannot be modified, except by a writing signed by duly authorized representatives of both parties.

**ALL OTHER TERMS AND CONDITIONS REMAIN UNCHANGED.**

**PERSONS SIGNING THIS CONTRACT ARE AUTHORIZED REPRESENTATIVES OF EACH PARTY TO THIS CONTRACT AND ACKNOWLEDGE THAT EACH PARTY AGREES TO BE BOUND BY THE TERMS AND CONDITIONS OF THE CONTRACT.**

**WINDSTREAM SERVICES LLC**

**VIRGINIA INFORMATION TECHNOLOGY  
AGENCY  
On Behalf of  
THE COMMONWEALTH OF VIRGINIA**

DocuSigned by:  
*Tara Sheridan*  
BY: 69A307EEBC78408...  
NAME: Tara Sheridan  
TITLE: Sales Director  
DATE: 3/2/2023

BY: *JB Edmonds*  
NAME: JB Edmonds  
TITLE: Telecommunications Mgr - SCM  
DATE: 3/2/23

## EXHIBIT A (PRICING)

<b>Tiered Technology</b>	<b>Tier</b>	<b>Standard Installation</b>	<b>Monthly Service Fee (No Term)</b>	<b>Minimum Upload Speed</b>
Private Line	1	\$0.00	\$415.00	1MB
Private Line	2	\$0.00	\$620.00	5MB
Private Line	3	\$0.00	\$842.00	10MB
Private Line	4	\$0.00	\$1,031.00	20MB
Private Line	5	\$0.00	\$1,268.00	40MB
Private Line	6	\$0.00	\$1,751.00	100MB
Private Line	7	\$0.00	\$2,143.00	200MB
Private Line	8	\$0.00	\$2,894.00	400MB
Private Line	9	\$0.00	\$5,037.00	600MB
Private Line	10	\$0.00	\$5,467.00	800MB
Private Line	11	\$0.00	\$5,866.00	1000MB
Private Line	12			
Private Line	13			
Private Line	14			
Private Line	15			
Private Line	16			
Private Line	17			
Private Line	18			

- Monthly Service Fee (MSF) includes cost of Modem, Router or Demarcation Device, as necessary

<b>Tiered Technology</b>	<b>Tier</b>	<b>Standard Installation</b>	<b>Monthly Service Fee (No Term)</b>	<b>Minimum Upload Speed</b>
Ethernet Private Line, Point to Point, Basic	1	\$0.00	\$340.00	1MB
Ethernet Private Line, Point to Point, Basic	2	\$0.00	\$430.00	5MB
Ethernet Private Line, Point to Point, Basic	3	\$0.00	\$767.00	10MB
Ethernet Private Line, Point to Point, Basic	4	\$0.00	\$956.00	20MB
Ethernet Private Line, Point to Point, Basic	5	\$0.00	\$1,193.00	40MB
Ethernet Private Line, Point to Point, Basic	6	\$0.00	\$1,676.00	100MB
Ethernet Private Line, Point to Point, Basic	7	\$0.00	\$2,069.00	200MB
Ethernet Private Line, Point to Point, Basic	8	\$0.00	\$2,819.00	400MB
Ethernet Private Line, Point to Point, Basic	9	\$0.00	\$4,962.00	600MB
Ethernet Private Line, Point to Point, Basic	10	\$0.00	\$5,392.00	800MB
Ethernet Private Line, Point to Point, Basic	11	\$0.00	\$5,896.00	1000MB
Ethernet Private Line, Point to Point, Basic	12			
Ethernet Private Line, Point to Point, Basic	13			
Ethernet Private Line, Point to Point, Basic	14			
Ethernet Private Line, Point to Point, Basic	15			
Ethernet Private Line, Point to Point, Basic	16			
Ethernet Private Line, Point to Point, Basic	17			
Ethernet Private Line, Point to Point, Basic	18			

- Monthly Service Fee (MSF) includes cost of Modem, Router or Demarcation Device, as necessary

Tiered Technology	Tier	Standard Installation	Monthly Service Fee (No Term)	Minimum Upload Speed
Ethernet Private Line, Point to Point, Premium	1	\$0.00	\$415.00	1MB
Ethernet Private Line, Point to Point, Premium	2	\$0.00	\$620.00	5MB
Ethernet Private Line, Point to Point, Premium	3	\$0.00	\$842.00	10MB
Ethernet Private Line, Point to Point, Premium	4	\$0.00	\$1,031.00	20MB
Ethernet Private Line, Point to Point, Premium	5	\$0.00	\$1,268.00	40MB
Ethernet Private Line, Point to Point, Premium	6	\$0.00	\$1,751.00	100MB
Ethernet Private Line, Point to Point, Premium	7	\$0.00	\$2,143.00	200MB
Ethernet Private Line, Point to Point, Premium	8	\$0.00	\$2,894.00	400MB
Ethernet Private Line, Point to Point, Premium	9	\$0.00	\$5,037.00	600MB
Ethernet Private Line, Point to Point, Premium	10	\$0.00	\$5,467.00	800MB
Ethernet Private Line, Point to Point, Premium	11	\$0.00	\$5,896.00	1000MB
Ethernet Private Line, Point to Point, Premium	12			
Ethernet Private Line, Point to Point, Premium	13			
Ethernet Private Line, Point to Point, Premium	14			
Ethernet Private Line, Point to Point, Premium	15			
Ethernet Private Line, Point to Point, Premium	16			
Ethernet Private Line, Point to Point, Premium	17			
Ethernet Private Line, Point to Point, Premium	18			

- Monthly Service Fee (MSF) includes cost of Modem, Router or Demarcation Device, as necessary

<b>Tiered Technology</b>	<b>Tier</b>	<b>Standard Installation</b>	<b>Monthly Service Fee (No Term)</b>	<b>Minimum Upload Speed</b>
Ethernet Private Line, Multipoint, Basic	1	\$0.00	\$340.00	1MB
Ethernet Private Line, Multipoint, Basic	2	\$0.00	\$430.00	5MB
Ethernet Private Line, Multipoint, Basic	3	\$0.00	\$767.00	10MB
Ethernet Private Line, Multipoint, Basic	4	\$0.00	\$956.00	20MB
Ethernet Private Line, Multipoint, Basic	5	\$0.00	\$1,193.00	40MB
Ethernet Private Line, Multipoint, Basic	6	\$0.00	\$1,676.00	100MB
Ethernet Private Line, Multipoint, Basic	7	\$0.00	\$2,068.00	200MB
Ethernet Private Line, Multipoint, Basic	8	\$0.00	\$2,819.00	400MB
Ethernet Private Line, Multipoint, Basic	9	\$0.00	\$4,962.00	600MB
Ethernet Private Line, Multipoint, Basic	10	\$0.00	\$5,392.00	800MB
Ethernet Private Line, Multipoint, Basic	11	\$0.00	\$5,896.00	1000MB
Ethernet Private Line, Multipoint, Basic	12			
Ethernet Private Line, Multipoint, Basic	13			
Ethernet Private Line, Multipoint, Basic	14			
Ethernet Private Line, Multipoint, Basic	15			
Ethernet Private Line, Multipoint, Basic	16			
Ethernet Private Line, Multipoint, Basic	17			
Ethernet Private Line, Multipoint, Basic	18			

- Monthly Service Fee (MSF) includes cost of Modem, Router or Demarcation Device, as necessary

<b>Tiered Technology</b>	<b>Tier</b>	<b>Standard Installation</b>	<b>Monthly Service Fee (No Term)</b>	<b>Minimum Upload Speed</b>
Ethernet Private Line, Multipoint, Premium	1	\$0.00	\$415.00	1MB
Ethernet Private Line, Multipoint, Premium	2	\$0.00	\$620.00	5MB
Ethernet Private Line, Multipoint, Premium	3	\$0.00	\$842.00	10MB
Ethernet Private Line, Multipoint, Premium	4	\$0.00	\$1,031.00	20MB
Ethernet Private Line, Multipoint, Premium	5	\$0.00	\$1,268.00	40MB
Ethernet Private Line, Multipoint, Premium	6	\$0.00	\$1,751.00	100MB
Ethernet Private Line, Multipoint, Premium	7	\$0.00	\$2,143.00	200MB
Ethernet Private Line, Multipoint, Premium	8	\$0.00	\$2,894.00	400MB
Ethernet Private Line, Multipoint, Premium	9	\$0.00	\$5,037.00	600MB
Ethernet Private Line, Multipoint, Premium	10	\$0.00	\$5,467.00	800MB
Ethernet Private Line, Multipoint, Premium	11	\$0.00	\$5,896.00	1000MB
Ethernet Private Line, Multipoint, Premium	12			
Ethernet Private Line, Multipoint, Premium	13			
Ethernet Private Line, Multipoint, Premium	14			
Ethernet Private Line, Multipoint, Premium	15			
Ethernet Private Line, Multipoint, Premium	16			
Ethernet Private Line, Multipoint, Premium	17			
Ethernet Private Line, Multipoint, Premium	18			

- Monthly Service Fee (MSF) includes cost of Modem, Router or Demarcation Device, as necessary

<b>Tiered Technology</b>	<b>Tier</b>	<b>Standard Installation Fee</b>	<b>Monthly Service Fee (No Term)</b>	<b>Minimum Upload Speed</b>
<i>Fiber To Premise</i>	1	N/A	N/A	N/A
<i>Fiber To Premise</i>	2	0.00	575.00	5 Mbps
<i>Fiber To Premise</i>	3	0.00	579.00	10 Mbps
<i>Fiber To Premise</i>	4	0.00	680.00	20 Mbps
<i>Fiber To Premise</i>	5	0.00	738.00	40 Mbps
<i>Fiber To Premise</i>	6	0.00	880.00	100 Mbps
<i>Fiber To Premise</i>	7	0.00	1128.00	200 Mbps
<i>Fiber To Premise</i>	8	0.00	1584.00	500 Mbps
<i>Fiber To Premise</i>	9	N/A	2132.00	600 Mbps
<i>Fiber To Premise</i>	10	N/A	2132.00	800 Mbps
<i>Fiber To Premise</i>	11	0.00	2132.00	1000 Mbps
<i>Fiber To Premise</i>	12	N/A	N/A	N/A
<i>Fiber To Premise</i>	13	N/A	N/A	N/A
<i>Fiber To Premise</i>	14	N/A	N/A	N/A
<i>Fiber To Premise</i>	15	N/A	N/A	N/A
<i>Fiber To Premise</i>	16	N/A	N/A	N/A
<i>Fiber To Premise</i>	17	N/A	N/A	N/A
<i>Fiber To Premise</i>	18	N/A	N/A	N/A

- Circuits include one (1) Static IP, pricing for Additional Static IP Addresses are listed below.
- Monthly Service Fee (MSF) includes cost of Modem, Router or Demarcation Device, as necessary

<b>DYIP - Analog</b>				
<b>Description</b>	<b>Standard Installation Fee</b>	<b>Monthly Service Fee (No Term)</b>	<b>Usage Charge</b>	<b>Usage Charge Type</b>
DYIP Analog - Call Path including 1 DID Number	None	\$3.00		
DID – Block of 20	None	\$4.00		

- Access and Managed Router not included. Customer must have a new or existing Windstream Data circuit. Required Router, or other Demarcation Device cost included in the New or Existing Windstream circuit used for Access.
- Call Paths are billed Flat Rate, per Month. No minimum number of Call Paths.
- Inbound Caller ID is included
- Unlimited Local Calling included, Long Distance (LD) may be provided by the customer LD provider (PIC code must be provided), otherwise LD will be billed at a rate of \$0.011 per minute after first 150,000 min. per month

<b>DYIP - PRI</b>				
<b>Description</b>	<b>Standard Installation Fee</b>	<b>Monthly Service Fee (No Term)</b>	<b>Usage Charge</b>	<b>Usage Charge Type</b>
DYIP PRI - Call Path including 1 DID Number	None	\$3.00		
DID – Block of 20	None	\$4.00		

- Access and Managed Router not included. Customer must have a new or existing Windstream Data circuit. Required Router, or other Demarcation Device cost included in the New or Existing Windstream circuit used for Access.
- Call Paths are billed Flat Rate, per Month. No minimum number of Call Paths.
- Inbound Caller ID is included
- Unlimited Local Calling included, Long Distance (LD) may be provided by the customer LD provider (PIC code must be provided), otherwise LD will be billed at a rate of \$0.011 per minute after first 150,000 min. per month

<b>SIP Trunks</b>				
<b>Description</b>	<b>Standard Installation Fee</b>	<b>Monthly Service Fee (No Term)</b>	<b>Usage Charge</b>	<b>Usage Charge Type</b>
SIP Trunking - Call Path including 1 DID Number	None	\$3.00		
DID – Block of 20	None	\$4.00		

- Access and Managed Router not included. Customer must have a new or existing Windstream Data circuit. Required Router, or other Demarcation Device cost included in the New or Existing Windstream circuit used for Access.
- Call Paths are billed Flat Rate, per Month. No minimum number of Call Paths.
- Inbound Caller ID is not blocked

<b>Static IP Block - LAN</b>		
<b>Description</b>		<b>Monthly Service Fee (No Term)</b>
/30 - Block of 4 IPs		\$12.00
/29 - Block of 8 IPs		\$20.00
/28 - Block of 16 IPs		\$32.00
/27 - Block of 32 IPs		\$56.00
/26 - Block of 64 IPs		\$96.00
/25 - Block of 128 IPs		\$160.00
/24 - Block of 256 IPs		\$256.00

- Static IP Blocks available on Windstream provided circuits only

<b>PRI</b>	
<b>PRI Configuration</b>	<b>Monthly Service Fee (No Term)</b>
1 PRI	\$738.40
2 PRI	\$811.43
3 PRI	\$905.40
4 PRI	\$978.43

- Each PRI consists of 23 channels
- PRI Configuration provides IP Based replacement to legacy T1 Connection
- PRI MRC includes Access circuit, Managed Router and Call Paths

## **EXHIBIT E**

### **AGENCIES AND INDIVIDUALS AUTHORIZED TO ORDER SERVICES**

The following Individuals or entities are authorized by VITA to place orders for services under this contact:

- The Virginia Community Colleges Systems Offices
- Linda Brown – VITA
- Margaret Moran – VITA

The Supplier shall not accept orders for services from organizations or individuals other than those listed above. The Virginia Community Colleges System Offices may use the Commonwealth's eVA ordering portal and may be “Direct Billed” for their services. All other orders must come directly from VITA on a Telecommunications Work Order (Exhibit C). Any orders submitted through eVA or directly from a customer in the form of a Purchase Order, except as above, must be returned, and the ordering officer informed of the correct ordering procedures outlined in this contract. In the event the Supplier acts on an invalid order, they shall assist the customer to correct the order within 30 days of discovery of the mistake.

Any Authorized User who participates in the eRate Program may apply to VITA to be “Direct Billed” by the Supplier. Orders must however be submitted through the VITA Ordering Portal in accordance with VITA’s ordering procedures for Telecommunications services. The Supplier will be notified of any “Direct Bill” approvals and orders for the services will clearly indicate the “Bill To” address.

The Supplier is responsible for ensuring all orders are processed in accordance the established procedures.