



Exhibit 2.3
Solution

Effective June 11, 2021

VA-210517-NTT – Messaging Services

COMMONWEALTH OF VIRGINIA
VIRGINIA IT AGENCY (VITA)
SUPPLIER STRATEGY AND PERFORMANCE DIVISION

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1.0 Introduction

This is **Exhibit 2.3 (Solution)** to the Master Services Agreement between VITA and the Supplier and, together with the following exhibits (incorporated by reference herein), include the Supplier's solution, delivery model and operational approach to meeting the overall requirements contained in the Description of Services.

Exhibits to Exhibit 2.3 include:

- **Exhibit 2.3.1 (Solution – Messaging Services)**
- **Exhibit 2.3.2 (Solution – Cross Functional Services)**