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Carousel Notes:
The Cisco Global Price List (GPL) is available online to Cisco customers using a user name and password each customer receives upon free registration. The GPL can also be accessed by Cisco partners and Cisco customers using their existing user names and passwords. Access to the GPL is not available from Cisco without a user name and password (i.e. access is free & public, but not anonymous).

RFP 2021-10
Exhibit B
Service Rates

Service Description	Hourly Rate <i>(Normal business hours)</i>	Hourly Rate <i>(After normal business hours)</i>
Network architecture, analysis and design services	155	225
Network equipment installation/configuration services	130	190
Network equipment repair services	130	190
Network technical support services (Standard) Tier 1-2 Type Reuest	99	135
Network technical support services (Premium) Tier 3 Type Reuest	130	190
Network engineering services (Standard)	130	190
Network engineering services (Premium)	155	225
Network training services	130	190
Other Applicable Services (Project Manager)	99	135
Other Applicable Services (Project Coordinator)	90	130
Other Applicable Services (Security Engineering services)	170	250

**The rates indicated in the hourly rate columns are a "not-to-exceed" price.*

**Supplier shall provide specifications for services listed above.*