



**Exhibit 2.0**  
**Description of Services and Solution**

VA-240322-PSI - Mainframe Services

**COMMONWEALTH OF VIRGINIA**  
**VIRGINIA IT AGENCY (VITA)**  
**SUPPLIER STRATEGY AND PERFORMANCE DIVISION**

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## 1.0 Introduction

This **Exhibit 2.0 (Description of Service and Solution)** to the Master Services Agreement between VITA and the Supplier, together with the following attachments (incorporated by reference herein), details the Supplier's description of service, solution, implementation plans, and related obligations.

Attachments to Exhibit 2.0 include:

- **Exhibit 2.1 (Description of Services – Mainframe Services)**
- **Exhibit 2.2 (Description of Services – Cross Functional Services)**
- **Exhibit 2.3 (Solution Aspects)**
- **Exhibit 2.3.1 (Solution – Mainframe Services)**
- **Exhibit 2.3.2 (Solution – Cross Functional Services)**
- **Exhibit 2.4 (Implementation Plan – Mainframe Services)**
- **Exhibit 2.4.1 (Implementation Milestones – Mainframe Services)**
- **Exhibit 2.4.2 (Integration Points)**
- **Exhibit 2.5 (Transition Out Plan)**
- **Exhibit 2.6 (Current and Planned Projects)**
- **Exhibit 2.7 (Sites)**
- **Exhibit 2.8 (Key Personnel)**