



SUPPLY CHAIN MANAGEMENT (SCM)



Exhibit 2.0

Description of Services and Solution

VA-240920-NTT: Managed Public Cloud Services

**COMMONWEALTH OF VIRGINIA
VIRGINIA IT AGENCY (VITA)
SUPPLY CHAIN MANAGEMENT (SCM)**

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1.0 Introduction

This **Exhibit 2.0 (Description of Service and Solution)** to the Master Services Agreement between VITA and the Supplier, together with the following attachments (incorporated by reference herein), details the Supplier's description of service, solution, implementation plans, and related obligations.

Attachments to **Exhibit 2.0 (Description of Service and Solution)** include:

- **Exhibit 2.1 (Description of Services – Managed Public Cloud Services)**
- **Exhibit 2.2 – Reserved**
- **Exhibit 2.3 – Reserved**
- **Exhibit 2.3.1 (Solution – Managed Public Cloud Services)**
- **Exhibit 2.3.2 – Reserved**
- **Exhibit 2.4 (Implementation Plan – Managed Public Cloud Services)**
- **Exhibit 2.4.1 (Implementation Milestones – Managed Public Cloud Services)**
- **Exhibit 2.4.2 (Integration Points)**
- **Exhibit 2.5 (Transition Out Plan)**
- **Exhibit 2.6 (Current-Planned Projects)**
- **Exhibit 2.7 – Reserved**
- **Exhibit 2.8 (Key Personnel)**