

**MODIFICATION NO. 01**  
**to**  
**CONTRACT NUMBER VA-240920-NTT**  
**BETWEEN**  
**VIRGINIA INFORMATION TECHNOLOGIES AGENCY**  
**AND**  
**NTT DATA Americas, Inc.**

This Modification No. 01 is made an integral part of Contract VA-240920-NTT (the "Contract" or "Agreement") between Virginia Information Technologies Agency ("**VITA**") and NTT DATA Americas, Inc. ("**Supplier**").

**MODIFICATION**

WHEREAS, the parties deem it to be to their mutual benefits to modify the aforementioned Contract (i) to correct the contract Term, (ii) update Exhibit 2.8 Key Personnel, (iii) update Exhibit 3.1 Service Level Matrix, (iv) update Exhibit 4.0 Pricing and Financial Provisions.

NOW, THEREFORE, for and in consideration of the mutual promises contained herein, and for other good and valuable consideration, the receipt and sufficiency of all of which is hereby acknowledged, VITA and Supplier agree as follows:

**1. MSA – Master Service Agreement**

**Section 6 – Term is modified to include the 3-Year Term of the contract from the Commencement Date.**

**2. Exhibit 2.3.1 (Solution – Managed Public Cloud Services)**

**Page 57 is corrected to read as “Our Delivery Executive will work with the Account Manager...”**

**3. Exhibit 2.4.1 (Implementation Milestones)**

- i. “Due Date” column is replaced with the “Revised Due Date”.**
- ii. “Description” and “Acceptance Criteria” is updated.**
- iii. “Acceptance Criteria” is updated for M-03.**

**4. Exhibit 2.8 (Key Personnel)**

**2.0 Key Personnel Table is modified for the change in Delivery Executive and Transition Manager. And the Program Management Office Manager is changed to On-site.**

**5. Exhibit 3.1 (Service Level Matrix)**

**Ref. 1.2.6 is changed to “Reserved” with Target as 0% as allocation is assigned as 0%.**

**6. Exhibit 3.2 (Service Level Definition and Measurement)**

Updated to correct the measurement timeframe for the following,

- i. 1.1.4 - Measurement Timeframe - "Business Days"
- ii. 1.2.5 - Measurement Timeframe - "As Recorded and Approved in Keystone Edge"
- iii. 1.2.6 - <Reserved>
- iv. 1.3.1 - Measurement Timeframe - "24 Hours per Day for All Calendar Days (365/366)"
- v. 1.3.2 - Measurement Timeframe - "24 Hours per Day for All Calendar Days (365/366)"

**7. Exhibit 4.0 (Pricing and Financial Provisions)**

- i. Section 4.5 is updated to remove "Tab 8 (Agile Rate Card)" as per Exhibit 4.1; and is replaced with "charge as per Rate Card" in Exhibit 4.1.
- ii. RFP verbiage for the Instructions to Offerors (Note to Supplier) is removed.
- iii. Referenced MSA Section 1.11.3 title is corrected to read as "Charges Related to Changes".

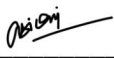
The foregoing is the complete and final expression of the agreement between VITA and Supplier with respect to the subject matter of this MODIFICATION NO. 01. The Agreement cannot be modified except by a writing signed by a duly authorized representative of each of Supplier and VITA. Except as expressly modified herein, all other terms and conditions remain unchanged.

In witness whereof:

NTT DATA Americas, Inc.

VIRGINIA INFORMATION TECHNOLOGIES AGENCY

BY: 

BY: 

NAME: Eric Hills

NAME: Ankit Sioni

TITLE: Client Executive

TITLE: Sr. Commercial Contract Manager

DATE: December 4, 2024

DATE: 12/04/2024