

MODIFICATION NO. 005-C  
TO  
CONTRACT NO. VA-151028-MCI

VIRGINIA INFORMATION TECHNOLOGIES AGENCY  
AND  
VERIZON BUSINESS NETWORK SERVICES LLC

This Modification No. 005-C, effective as of the date of execution by VITA ("Modification Effective Date"), is between VIRGINIA INFORMATION TECHNOLOGIES AGENCY ("VITA"), on behalf of the Commonwealth of Virginia, and VERIZON BUSINESS NETWORK SERVICES LLC, on behalf of MCI Communications Services, LLC (individually and collectively, "Verizon") (the "Supplier" or "Contractor") (the "*Supplier*").

WHEREAS, in Modification 5 of Contract Number VA-151028-MCI (the "**Agreement**"), Attachment 1, the parties incorporated the following Exhibits:

- Exhibit 2.3.1 Solution – Managed Network Services,
- Exhibit 4.1 Pricing and Volumes Matrix, and
- Exhibit 4.2 Resource Unit Definitions; and

WHEREAS, the parties desire to amend the Agreement by adding additional services/offerings to relevant portions of Attachment 1, Exhibits 2.3.1, 4.1 and 4.2;

NOW, THEREFORE, in consideration of the mutual promises and covenants contained herein, and of other good and valid consideration, the receipt and sufficiency of which are hereby acknowledged, VITA and Supplier agree to modify Attachment 1 to Modification No. 5 to Contract Number VA-151028-MCI as follows:

1. Exhibit 2.3.1 - Solution – Managed Network Services. Exhibit 2.3.1 is deleted in its entirety and replaced with the attached Revised Exhibit 2.3.1 (Solution – Managed Network Services). The change in Revised Exhibit 2.3.1 is the addition of the optional feature SD Wan Management to Section 2.4.4 (Private IP (PIP), and the Revised VCE Options to Section 5.2.2 Virtual Communications Express (VCE).
2. Exhibit 4.1 - Pricing and Volume Matrix. Exhibit 4.1 is deleted in its entirety and replaced with the attached Revised Exhibit 4.1 (Pricing and Volumes Matrix). The only changes in Revised Exhibit 4.1 are the following:
  - Exhibit 4.1, Tab 2 – Estimated Annual Charges
    - Added Router – 1 WAN to Managed WAN CPE under Section 2.2.1
    - Added Router - Cellular Wireless Router - Point of Use to Managed WAN CPE under Section 2.2.1
    - Added Router - Cellular Wireless Router - Small Office to Managed WAN CPE under Section 2.2.1

- Added Router - Cellular Wireless Router - Branch Office to Managed WAN CPE under Section 2.2.1
- Added Switch - 8 Port POE to Managed LAN CPE under Section 2.2.1
- Added BAP- Bridging Access Point LAN Bridge Omni Directional to Managed Wireless LAN CPE under Section 2.2.1
- Added BAP- Bridging Access Point LAN Bridge Directional to Managed Wireless LAN CPE under Section 2.2.1
- Added Phone - UCCaaS 16 line (Accessibility Phone) to UCCaaS CPE under Section 2.2.1
- Added Phone- Accessory Key Expansion Module to UCCaaS CPE under Section 2.2.1
- Added Phone- Accessory Key Expansion Module Power cube to UCCaaS CPE under Section 2.2.1
- Added Voice Gateway 2 Port to UCCaaS CPE under Section 2.2.1
- Added Voice Gateway 4 Port to UCCaaS CPE under Section 2.2.1
- Added Conference Phone 12 Foot Radius to VCE CPE under Section 2.2.1
- Added Conference Phone 7 Foot Radius to VCE CPE under Section 2.2.1
- Removed 4 Port Analog Terminal Adapter (ATA) under VCE CPE Section 2.2.1
- Removed 8 Port Analog Terminal Adapter (ATA) under VCE CPE Section 2.2.1
- Added Ethernet - 1.5 Gbps to Private IP (PIP) Port under Section 2.3.2
- Added Ethernet - 2 Gbps to Private IP (PIP) Port under Section 2.3.2
- Added Ethernet - 2.5 Gbps to Private IP (PIP) Port under Section 2.3.2
- Added Ethernet - 3 Gbps to Private IP (PIP) Port under Section 2.3.2
- Added Ethernet - 4 Gbps to Private IP (PIP) Port under Section 2.3.2
- Added Ethernet - 5 Gbps to Private IP (PIP) Port under Section 2.3.2
- Added Ethernet - 7 Gbps to Private IP (PIP) Port under Section 2.3.2
- Added Ethernet - 10 Gbps to Private IP (PIP) Port under Section 2.3.2
- Revised Note 1: Note 1: Private IP bandwidths above 10 GigE are quoted on an Individual Case Basis (ICB).
- Added Ethernet - 2 Mbps to Ethernet Delivered Internet Port under Section 2.3.5
- Added Ethernet - 3 Mbps to Ethernet Delivered Internet Port under Section 2.3.5
- Added Ethernet - 4 Mbps to Ethernet Delivered Internet Port under Section 2.3.5
- Added Ethernet - 5 Mbps to Ethernet Delivered Internet Port under Section 2.3.5
- Added Ethernet - 8 Mbps to Ethernet Delivered Internet Port under Section 2.3.5
- Added Ethernet - 2 Gbps to Ethernet Delivered Internet Port under Section 2.3.5
- Added Ethernet - 2.5 Gbps to Ethernet Delivered Internet Port under Section 2.3.5

- Added Ethernet - 3 Gbps to Ethernet Delivered Internet Port under Section 2.3.5
- Added Ethernet - 4 Gbps to Ethernet Delivered Internet Port under Section 2.3.5
- Added Ethernet - 5 Gbps to Ethernet Delivered Internet Port under Section 2.3.5
- Added Ethernet - 6 Gbps to Ethernet Delivered Internet Port under Section 2.3.5
- Added Ethernet - 8 Gbps to Ethernet Delivered Internet Port under Section 2.3.5
- Added Ethernet - 10 Gbps to Ethernet Delivered Internet Port under Section 2.3.5
- Revised Note 2: Internet bandwidths above 10 GigE are quoted on an Individual Case Basis (ICB).
- Added OC3 to Access-Time Division Multiplexed (TDM) Option under Section 2.3.7
- Added Section 2.7.3 DWDM
- Removed Call Queue Agent and added Enhanced Call Queue to VCE Features under Section 2.5.5
- Added Intercom Paging to VCE Features under Section 2.5.5
- Added Instant Mtg. Fee 101-500 ports to Audio Conferencing Subscription Services under Section 2.5.6
- Added Instant Mtg. Fee 501-1000 ports to Audio Conferencing Subscription Services under Section 2.5.6
- Corrected Named User Event Center Conf Services – 1000 Participants and added Event Center Capacity of 3000 under Section 2.5.6
- Added Named User Event Center Conf Services – 3000 Participants and Event Center Capacity of 3000 under Section 2.5.6
- Added DID Numbers to VoIP Features under Section 2.5.10
- Added Section 2.4.12 Software Defined Networking
- Exhibit 4.1, Tab 3 – Monthly Unit Rates
  - Added Router – 1 WAN, Ethernet – 1x10/100Mb WAN Ports to Managed WAN CPE under Section 2.2.1
  - Added Router - Cellular Wireless Router - Point of Use to Managed WAN CPE under Section 2.2.1
  - Added Router - Cellular Wireless Router - Small Office to Managed WAN CPE under Section 2.2.1
  - Added Router - Cellular Wireless Router - Branch Office to Managed WAN CPE under Section 2.2.1
  - Added Switch - 8 Port POE to Managed LAN CPE under Section 2.2.1
  - Added BAP- Bridging Access Point LAN Bridge Omni Directional to Managed Wireless LAN CPE under Section 2.2.1
  - Added BAP- Bridging Access Point LAN Bridge Directional to Managed Wireless LAN CPE under Section 2.2.1
  - Added Phone - UCCaaS 16 line (Accessibility Phone) to UCCaaS CPE under Section 2.2.1

- Added Phone- Accessory Key Expansion Module to UCCaaS CPE under Section 2.2.1
- Added Phone- Accessory Key Expansion Module Power cube to UCCaaS CPE under Section 2.2.1
- Added Voice Gateway 2 Port to UCCaaS CPE under Section 2.2.1
- Added Voice Gateway 4 Port to UCCaaS CPE under Section 2.2.1
- Added Conference Phone 12 Foot Radius to VCE CPE under Section 2.2.1
- Added Conference Phone 7 Foot Radius to VCE CPE under Section 2.2.1
- Removed 4 Port Analog Terminal Adapter (ATA) under VCE CPE Section 2.2.1
- Removed 8 Port Analog Terminal Adapter (ATA) under VCE CPE Section 2.2.1
- Added Ethernet - 1.5 Gbps to Private IP (PIP) Port under Section 2.3.2
- Added Ethernet - 2 Gbps to Private IP (PIP) Port under Section 2.3.2
- Added Ethernet - 2.5 Gbps to Private IP (PIP) Port under Section 2.3.2
- Added Ethernet - 3 Gbps to Private IP (PIP) Port under Section 2.3.2
- Added Ethernet - 4 Gbps to Private IP (PIP) Port under Section 2.3.2
- Added Ethernet - 5 Gbps to Private IP (PIP) Port under Section 2.3.2
- Added Ethernet - 7 Gbps to Private IP (PIP) Port under Section 2.3.2
- Added Ethernet - 10 Gbps to Private IP (PIP) Port under Section 2.3.2
- Revised Note 1: Private IP bandwidths above 10 GigE are quoted on an Individual Case Basis (ICB).
- Added Ethernet - 2 Mbps to Ethernet Delivered Internet Port under Section 2.3.5
- Added Ethernet - 3 Mbps to Ethernet Delivered Internet Port under Section 2.3.5
- Added Ethernet - 4 Mbps to Ethernet Delivered Internet Port under Section 2.3.5
- Added Ethernet - 5 Mbps to Ethernet Delivered Internet Port under Section 2.3.5
- Added Ethernet - 8 Mbps to Ethernet Delivered Internet Port under Section 2.3.5
- Added Ethernet - 2 Gbps to Ethernet Delivered Internet Port under Section 2.3.5
- Added Ethernet - 2.5 Gbps to Ethernet Delivered Internet Port under Section 2.3.5
- Added Ethernet - 3 Gbps to Ethernet Delivered Internet Port under Section 2.3.5
- Added Ethernet - 4 Gbps to Ethernet Delivered Internet Port under Section 2.3.5
- Added Ethernet - 5 Gbps to Ethernet Delivered Internet Port under Section 2.3.5
- Added Ethernet - 6 Gbps to Ethernet Delivered Internet Port under Section 2.3.5
- Added Ethernet - 8 Gbps to Ethernet Delivered Internet Port under Section 2.3.5
- Added Ethernet - 10 Gbps to Ethernet Delivered Internet Port under Section 2.3.5
- Revised Note 2: Internet bandwidths above 10 GigE are quoted on an Individual Case Basis (ICB).

- Added OC3 to Access-Time Division Multiplexed (TDM) Option under Section 2.3.7
- Added Section 2.7.3 DWDM
- Removed Call Queue Agent and added Enhanced Call Queue to VCE Features under Section 2.5.5
- Added Intercom Paging to VCE Features under Section 2.5.5
- Added Instant Mtg. Fee 101-500 ports to Audio Conferencing Subscription Services under Section 2.5.6
- Added Instant Mtg. Fee 501-1000 ports to Audio Conferencing Subscription Services under Section 2.5.6
- Corrected Named User Event Center Conf Services – 1000 Participants and added Event Center Capacity of 3000 under Section 2.5.6
- Added Named User Event Center Conf Services – 3000 Participants and Event Center Capacity of 3000 under Section 2.5.6
- Added DID Numbers to VoIP Features under Section 2.5.10
- Added Section 2.4.12 Software Defined Networking
- Exhibit 4.1, Tab 3a – Non- Recurring Unit Rates
  - Added Router – 1 WAN to Managed WAN CPE under Section 2.2.1
  - Added Router - Cellular Wireless Router - Point of Use to Managed WAN CPE under Section 2.2.1
  - Added Router - Cellular Wireless Router - Small Office to Managed WAN CPE under Section 2.2.1
  - Added Router - Cellular Wireless Router - Branch Office to Managed WAN CPE under Section 2.2.1
  - Added Switch - 8 Port POE to Managed LAN CPE under Section 2.2.1
  - Added BAP- Bridging Access Point LAN Bridge Omni Directional to Managed Wireless LAN CPE under Section 2.2.1
  - Added BAP- Bridging Access Point LAN Bridge Directional to Managed Wireless LAN CPE under Section 2.2.1
  - Added Phone - UCCaaS 16 line (Accessibility Phone) to UCCaaS CPE under Section 2.2.1
  - Added Phone- Accessory Key Expansion Module to UCCaaS CPE under Section 2.2.1
  - Added Phone- Accessory Key Expansion Module Power cube to UCCaaS CPE under Section 2.2.1
  - Added Voice Gateway 2 Port to UCCaaS CPE under Section 2.2.1
  - Added Voice Gateway 4 Port to UCCaaS CPE under Section 2.2.1
  - Added Conference Phone 12 Foot Radius to VCE CPE under Section 2.2.1
  - Added Conference Phone 7 Foot Radius to VCE CPE under Section 2.2.1
  - Removed 4 Port Analog Terminal Adapter (ATA) under VCE CPE Section 2.2.1
  - Removed 8 Port Analog Terminal Adapter (ATA) under VCE CPE Section 2.2.1
  - Added Ethernet - 1.5 Gbps to Private IP (PIP) Port under Section 2.3.2

- Added Ethernet - 2 Gbps to Private IP (PIP) Port under Section 2.3.2
- Added Ethernet - 2.5 Gbps to Private IP (PIP) Port under Section 2.3.2
- Added Ethernet - 3 Gbps to Private IP (PIP) Port under Section 2.3.2
- Added Ethernet - 4 Gbps to Private IP (PIP) Port under Section 2.3.2
- Added Ethernet - 5 Gbps to Private IP (PIP) Port under Section 2.3.2
- Added Ethernet - 7 Gbps to Private IP (PIP) Port under Section 2.3.2
- Added Ethernet - 10 Gbps to Private IP (PIP) Port under Section 2.3.2
- Revised Note 1: Private IP bandwidths above 10 GigE are quoted on an Individual Case Basis (ICB).
- Added Ethernet - 2 Mbps to Ethernet Delivered Internet Port under Section 2.3.5
- Added Ethernet - 3 Mbps to Ethernet Delivered Internet Port under Section 2.3.5
- Added Ethernet - 4 Mbps to Ethernet Delivered Internet Port under Section 2.3.5
- Added Ethernet - 5 Mbps to Ethernet Delivered Internet Port under Section 2.3.5
- Added Ethernet - 8 Mbps to Ethernet Delivered Internet Port under Section 2.3.5
- Added Ethernet - 2 Gbps to Ethernet Delivered Internet Port under Section 2.3.5
- Added Ethernet - 2.5 Gbps to Ethernet Delivered Internet Port under Section 2.3.5
- Added Ethernet - 3 Gbps to Ethernet Delivered Internet Port under Section 2.3.5
- Added Ethernet - 4 Gbps to Ethernet Delivered Internet Port under Section 2.3.5
- Added Ethernet - 5 Gbps to Ethernet Delivered Internet Port under Section 2.3.5
- Added Ethernet - 6 Gbps to Ethernet Delivered Internet Port under Section 2.3.5
- Added Ethernet - 8 Gbps to Ethernet Delivered Internet Port under Section 2.3.5
- Added Ethernet - 10 Gbps to Ethernet Delivered Internet Port under Section 2.3.5
- Revised Note 2: Internet bandwidths above 10 GigE are quoted on an Individual Case Basis (ICB).
- Added OC3 to Access-Time Division Multiplexed (TDM) Option under Section 2.3.7
- Added Section 2.7.3 DWDM
- Removed Call Queue Agent and added Enhanced Call Queue to VCE Features under Section 2.5.5
- Added Intercom Paging to VCE Features under Section 2.5.5
- Added Instant Mtg. Fee 101-500 ports to Audio Conferencing Subscription Services under Section 2.5.6
- Added Instant Mtg. Fee 501-1000 ports to Audio Conferencing Subscription Services under Section 2.5.6

- Corrected Named User Event Center Conf Services – 1000 Participants and added Event Center Capacity of 3000 under Section 2.5.6
- Added Named User Event Center Conf Services – 3000 Participants and Event Center Capacity of 3000 under Section 2.5.6
- Added DID Numbers to VoIP Features under Section 2.5.10
- Added Section 2.4.12 Software Defined Networking
- Exhibit 4.1, Tab 4 – Estimated Monthly Volumes
  - Added Router – 1 WAN, Ethernet – 1x10/100Mb Wan Ports to Managed WAN CPE under Section 2.2.1
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  - Added Router - Cellular Wireless Router - Point of Use to Managed WAN CPE under Section 2.2.1
  - Added Router - Cellular Wireless Router - Small Office to Managed WAN CPE under Section 2.2.1
  - Added Router - Cellular Wireless Router - Branch Office to Managed WAN CPE under Section 2.2.1
  - Added Switch - 8 Port POE to Managed LAN CPE under Section 2.2.1
  - Added BAP- Bridging Access Point LAN Bridge Omni Directional to Managed Wireless LAN CPE under Section 2.2.1
  - Added BAP- Bridging Access Point LAN Bridge Directional to Managed Wireless LAN CPE under Section 2.2.1
  - Added Phone - UCCaaS 16 line (Accessibility Phone) to UCCaaS CPE under Section 2.2.1
  - Added Phone- Accessory Key Expansion Module to UCCaaS CPE under Section 2.2.1
  - Added Phone- Accessory Key Expansion Module Power cube to UCCaaS CPE under Section 2.2.1
  - Added Voice Gateway 2 Port to UCCaaS CPE under Section 2.2.1
  - Added Voice Gateway 4 Port to UCCaaS CPE under Section 2.2.1
  - Added Conference Phone 12 Foot Radius to VCE CPE under Section 2.2.1
  - Added Conference Phone 7 Foot Radius to VCE CPE under Section 2.2.1
  - Removed 4 Port Analog Terminal Adapter (ATA) under VCE CPE Section 2.2.1
  - Removed 8 Port Analog Terminal Adapter (ATA) under VCE CPE Section 2.2.1
  - Added Ethernet - 1.5 Gbps to Private IP (PIP) Port under Section 2.3.2
  - Added Ethernet - 2 Gbps to Private IP (PIP) Port under Section 2.3.2
  - Added Ethernet - 2.5 Gbps to Private IP (PIP) Port under Section 2.3.2
  - Added Ethernet - 3 Gbps to Private IP (PIP) Port under Section 2.3.2
  - Added Ethernet - 4 Gbps to Private IP (PIP) Port under Section 2.3.2
  - Added Ethernet - 5 Gbps to Private IP (PIP) Port under Section 2.3.2
  - Added Ethernet - 7 Gbps to Private IP (PIP) Port under Section 2.3.2
  - Added Ethernet - 10 Gbps to Private IP (PIP) Port under Section 2.3.2

- Revised Note 1: Internet bandwidths above 10 GigE are quoted on an Individual Case Basis (ICB).
- Added Ethernet - 2 Mbps to Ethernet Delivered Internet Port under Section 2.3.5
- Added Ethernet - 3 Mbps to Ethernet Delivered Internet Port under Section 2.3.5
- Added Ethernet - 4 Mbps to Ethernet Delivered Internet Port under Section 2.3.5
- Added Ethernet - 5 Mbps to Ethernet Delivered Internet Port under Section 2.3.5
- Added Ethernet - 8 Mbps to Ethernet Delivered Internet Port under Section 2.3.5
- Added Ethernet - 2 Gbps to Ethernet Delivered Internet Port under Section 2.3.5
- Added Ethernet - 2.5 Gbps to Ethernet Delivered Internet Port under Section 2.3.5
- Added Ethernet - 3 Gbps to Ethernet Delivered Internet Port under Section 2.3.5
- Added Ethernet - 4 Gbps to Ethernet Delivered Internet Port under Section 2.3.5
- Added Ethernet - 5 Gbps to Ethernet Delivered Internet Port under Section 2.3.5
- Added Ethernet - 6 Gbps to Ethernet Delivered Internet Port under Section 2.3.5
- Added Ethernet - 8 Gbps to Ethernet Delivered Internet Port under Section 2.3.5
- Added Ethernet - 10 Gbps to Ethernet Delivered Internet Port under Section 2.3.5
- Revised Note 2: Internet bandwidths above 10 GigE are quoted on an Individual Case Basis (ICB).
- Added OC3 to Access-Time Division Multiplexed (TDM) Option under Section 2.3.7
- Added Section 2.7.3 DWDM
- Removed Call Queue Agent and added Enhanced Call Queue to VCE Features under Section 2.5.5
- Added Intercom Paging to VCE Features under Section 2.5.5
- Added Instant Mtg. Fee 101-500 ports to Audio Conferencing Subscription Services under Section 2.5.6
- Added Instant Mtg. Fee 501-1000 ports to Audio Conferencing Subscription Services under Section 2.5.6
- Corrected Named User Event Center Conf Services – 1000 Participants and added Event Center Capacity of 3000 under Section 2.5.6
- Added Named User Event Center Conf Services – 3000 Participants and Event Center Capacity of 3000 under Section 2.5.6
- Added DID Number to VoIP Features under Section 2.5.10
- Added Section 2.4.12 Software Defined Networking
- Exhibit 4.1, Tab 12 – Discretionary Charges



- Added Phone Accessory–Wall Mount Kits to Phone Accessories under Section 2.6.6
  - Exhibit 4.1, Tab 13 – Usage Rates
    - Made the following changes to Section 2.8.4 Audio Conference Options Usage
      - Removed Instant Replay Plus / Instant Meeting Reply
      - Removed Instant Replay Plus
      - Removed Recorded Audio File Download
      - Added Conferencing Options
      - Added Reserved Net Conference for WebEx Event Center under Section 2.8.5 (which was removed in error on the last Modification)
3. Exhibit 4.2 - Resource Unit Definitions. Exhibit 4.2 is deleted in its entirety and replaced with the attached Revised Exhibit 4.2 (Resource Unit Definitions). The only changes in the Revised Exhibit 4.2 are the following:
- Added and Removed Resource Units under Section 2.2.1 Customer Premise Equipment (CPE) Use
    - Added Cellular Wireless Router - Point of Use
    - Added Cellular Wireless Router – Small Office
    - Added Cellular Wireless Router -Branch Office
    - Added BAP - Bridging Access Point LAN Bridge Omni Directional for 802.11n/ac Dual 2x2:3/4x4:4 Radio 6xNf Connectors Outdoor AP
    - Added BAP - Bridging Access Point LAN Bridge Omni Directional for 802.11n/ac Dual 2x2:2/4x4:4 Radio Integrated Directional Antenna Outdoor AP
    - Added Phone - UCCaaS 16 line (Accessibility Phone)
    - Added Phone- Accessory Key Expansion Module
    - Added Phone- Accessory Key Expansion Module Power cube
    - Added Voice Gateway 2 Port
    - Added Voice Gateway 4 Port
    - Removed 8 port Analog Terminal Adapter (ATA)
    - Removed 12 port ATA
    - Added 24 port ATA
  - Revised the Resource Unit Definition under Section 2.3.2 Private IP (PIP) Port
    - Added Ethernet: 1.5 Gbps, 2 Gbps, 2.5 Gbps, 3 Gbps, 4 Gbps, 5 Gbps, 7 Gbps, 10 Gbps
  - Revised the Speeds under Section 2.3.4 Internet Port Installation
    - Added to Speed: 2 Mbps – 5 Mbps, 8 Mbps, 2 Gbps, 2.5 Gbps, 3 Gbps – 6 Gbps, 8 Gbps, 10 Gbps
  - Revised the Speeds under Section 2.3.5 Internet Port

- Added to Speed: 2 Mbps – 5 Mbps, 8 Mbps, 2 Gbps, 2.5 Gbps, 3 Gbps – 6 Gbps, 8 Gbps, 10 Gbps
- Revised the Unit of Measurement under Section 2.3.7 Access-Time Division Multiplexed (TDM) Option
  - Added 155.52 Mbps
- Revised a Feature under Section 2.5.5 VCE Features
  - Added Enhanced Call Queue
  - Added Intercom Paging
- Revised and Deleted Line Items under Section 2.5.6 Audio Conferencing Subscription Services
  - Amended to Instant Meeting Fee Description
  - Amended Name User Meeting Center Participants
  - Removed Name User Meeting Center – 1000 Participants
  - Removed Name User Training Center – 1000 Participants
  - Removed Name User Support Center – 5 Participants
- Revised a Feature under Section 2.5.10 VoIP Features
  - Amended DID Number
- Added and Revised the Resource Units under Section 2.7.3 IOS (DWDM)
- Added and Revised Line Items under Section 2.8.4 Audio Conference Option Usage
  - Added Platinum Premier Service: Setup Fee; 1-30 Minutes; Additional 15 Minute Intervals
  - Added Audio Web Streaming & Replay: Stream 0-4; Stream 5-10; Stream 11-25; Stream 26-50; Stream 51-250; Stream 251-500; Stream 500+
  - Added Communications Line
  - Added Conference Recording: CD; Downloadable File
  - Added Instant Replay Plus: Setup Fee; Toll Free Access; Toll Access, Voice Response; Setup Fee; Per Retrieval Transcription (5 pieces max per participant); Per 15 minutes Voice Retrieval transcription (for more than 5 pieces of info); Voice Talent Charge to Provision Voice Response (per 5 minutes)
  - Added Instant Meeting Instant Replay: Setup; Toll Free Replay Access; Toll Replay Access; Audio CD; .WAV CD; .WAV File
  - Added Participant List
  - Added Transcription, per hour
  - Added Coordinator/Help Request
  - Added Instant Meeting Increase Conference Size
  - Added Downloadable Net File
  - Added Net Replay: Initial Setup Fee (First 30 days); Fee for each subsequent 30 days
  - Added Operator Hosting – Reserved Net
  - Added Pre-Notification (48 hours advanced notice to participants): Per Domestic Participant; Per Canada Participant; Per International participant

The foregoing is the complete and final expression of the agreement between Supplier and VITA to modify the Agreement and cannot be modified, except by a writing signed by a duly authorized representative of each of Supplier and VITA.

VERIZON BUSINESS NETWORK SERVICES LLC  
ON BEHALF OF MCI COMMUNICATIONS SERVICES LLC  
D/B/A VERIZON BUSINESS SERVICES

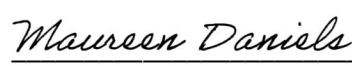
By: 

Name: Anthony Recine

Title: Senior Vice President

Date: 01/25/2021

VIRGINIA INFORMATION  
TECHNOLOGIES AGENCY

By: 

Name: Maureen Daniels

Title: Sr. Commercial Contract Manager

Date: January 26, 2021